

### Question

The customer disabled WP Rocket's automatic cache-clearing system. They want you to provide them with a way to clear the following cache files at a specific time they select, e.g., when the site has the least traffic:

- HTML
- Combined/minified CSS/JavaScript files

Using WP Rocket's existing functions:

1. Explain how they should implement the requirement to clear the cache at a specific time.
2. Provide any piece of code necessary to perform the cache-clearing task.

### Solution

Firstly, the customer can go to the hosting provider cPanel or can use FTP access and locate the folder where cache files are stored if he is aware of the location, that's good if he is not aware of the location, he can locate the file using this directory

⇒ wp-content/cache/wp-rocket/example.com

Subfolders of each page cache are found here, if you need to manually delete a cache of a particular page select the decided page and delete the cached file you wish to delete; if you need to delete the full cache you can delete the folder files within your domain "exampledomain.com".

So once deleted selection is done, the customer can check and notice the deleted cache is no longer on the website.

In cases where not found WP Rockets also stores cached Minimized and optimized files in the following folder

- a. cache/busting
- b. cache/min
- c. cache/critical-CSS

The same process can be used to delete the cached files.

Codes to run on WordPress without plugins

To disable Caching without a plugin you will need FTP Access or Access to the Cpanel once in

Open the wp-config.php file (Usually located in the main WordPress file) then insert this line of code

⇒ **define('ENABLE\_CACHE', false);**

If the file already contains the relevant line of code, you can simply edit it to match the line shown above.

Now to flush the cache

Use command

⇒ wp rocket flush

Or using the GUI

Simply go to the Settings » WP Rocket and click on the 'Clear Cache' button in the plugin dashboard.

B.

Your teammate sent your instructions and code to the customer.

They implemented them but the cache isn't cleared.

Provide the steps that you'd follow to troubleshoot this, based on the solution you provided in A.

Assume that:

- you have tested your code on your environment and it works fine and
- the customer has provided you access to their site/server.

Solution

Firstly, once granted access I will go through the following steps

- ⇒ Check the profile to make sure whenever a change in the wp rocket is made, the page caching is fully cleared up
- ⇒ Also, verify from the dashboard how many caching solutions the customer is implementing as this can affect operations
- ⇒ One way to find out if asset cleanup was implemented is to put in a random string on the URL that was never used e.g. <https://www.yourdomainname.com/?>
- ⇒ Once I notice changes have been implemented it is only a matter of time before the other pages are changed also.
- ⇒ Another check is to check if the customer is still in test mode after changes have been implemented. If yes disable the test mode