Telesphore UWABERA

Software Engineer | Cybersecurity Enthusiast | Full Stack Developer | Graphic Designer |

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PROFILE

I am a multifaceted professional proficient in Software Engineering, Full-Stack Development, Mobile Development, Cybersecurity, Web Design, and Graphic Design. I aspire to be a leader in the tech industry. I bring a versatile skill set and unwavering enthusiasm for every challenge.

EDUCATION

• African Leadership University, Kigali-Rwanda Sept. 05, 2022 - Now

Bachelor's degree in Software Engineering

• GS CIM Rwankuba, Gakenke-Northern-Rwanda Jan. 23, 2017 - Nov. 20, 2019

High School Diploma: Mathematics-Physics-Geography

• École Secondaire de Kirambo, Burera-Northern-Rwanda Jan. 06, 2014 - Nov. 03, 2016

Ordinary Level: General Education

• Groupe Scolaire de Kivumu, Musanze-Northern-Rwanda Jan. 11, 2008 - Oct. 25, 2013

Primary Level: Primary Education

WORK EXPERIENCE

Irembo Ltd Kigali, Rwanda Customer Experience Associate Kigali-Rwanda

April 2024 - Present

Key Responsibilities:

- **Provided technical support** to customers worldwide who needed Irembo's services.
- Customer experience for helping customers worldwide who need Irembo services.
- **Digital experience** for helping people by using digital tools.
- **Human experience** in handling human issues.

Kigali-Rwanda

Key Responsibilities:

- Act as a technical consultant in client meetings to explain the capabilities and benefits of IremboPay.
- Collaborate with client's technical teams to ensure smooth API integrations with their existing platforms (e-commerce, POS systems, etc).
- Educate clients on leveraging the IremboPay dashboard for real-time transaction tracking, automated reconciliation, and multi-currency settlement.
- Work closely with the product, sales, and marketing teams to communicate client feedback and drive continuous improvement of IremboPay's services.

Go Green And Restore Africa Action Musanze, Northern Province, Rwanda Communication and Marketing Manager

May 2024 - March 2025

Key Responsibilities:

- Review the existing websites and create new content for the website.
- Manage social media (create the page and add new posts, check the visibility, and discuss with the Managing Director how to improve them).
- Work on the project summary for the website.

TeleTech Solutions Ltd Kigali, Rwanda Chief Executive Officer

June 2024 - Present

Key Responsibilities:

- The managing director of TeleTech Solutions Ltd
 - TeleTech Solutions Ltd: The company provides IT services, websites and mobile apps, hosting, maintenance, support, security, and graphic design.

INTERNSHIPS

GAOTek Inc.

Manhattan, New York

HR & Digital Marketing Manager June 2023 - October 2023

Key Responsibilities:

- Hiring workers at Gao Tek in different departments such as Business Development, Web Design, Software Development, HR Management, and Technical Support.
- I was one of the team members responsible for creating and sharing the daily blogs for GAO Tek Inc. and GAO RFID Inc.
- Monitoring and supervising the performance of the employees in the company and advising them on how they can improve their productivity and balance work and life.

Kira Group Ltd Kigali, Rwanda Product Design and Safeguarding Consultant

August 2023 - December 2023

Key Responsibilities:

- Creation of a website product for Kira Group Ltd. and its day-to-day updates.
- Advise on different digital and social media products of the Company that align with the clients' needs.
- Data collection from different sources in different production sectors, such as ICT and innovation in partnership with GIZ Rwanda, the ICT Chamber, and agriculture in the Tubura program. Excellent in Excel data analysis, data visualization, and data management.
- Supporting IRO(Igire Rwanda Organization) in creating a safeguarding policy.

Go Green And Restore Africa Action Musanze, Northern Province, Rwanda Communication and Marketing Manager

January 2024 - April 2024

Key Responsibilities:

- Review the existing websites and create new content for the website.
- Manage social media (create the page and add new posts, check the visibility, and discuss with the Managing Director how to improve them).
- Work on the project summary for the website.

VOLUNTEERING

International Human Rights Commission- IHRC Online Official Volunteer IHRC

August 2021 - January 2025

Key Responsibilities:

- Advocacy for the local community about human rights.
- Local community development advice.

CYSU - Commonwealth Youth for Sustainable Urbanisation Online Graphic Designer

January 2023 - January 2024

Key Responsibilities:

- Create daily posts about CYSU's upcoming activities.
- Sharing daily updates on CYSU social media platforms.
- Connecting and designing the graphics of the activities of the Commonwealth & CYSU

SKILLS

Academic rewards

• Here is the link to the academic rewards certifications.

Full Stack Development skills

• Here is the link to the Full Stack Development skill certifications.

Cybersecurity skills

• Here is the link to the cybersecurity skills certifications.

Leadership kills

• Here is the link to the leadership skills certifications.

Communication skills

• Here is the link to the communication skills certifications.

Computer

- Typing mastery on 70% of the standard knowledge.
- Proficient with Microsoft Office products and Google products
- Proficient in the use of social media in digital marketing

Language skills

- Advanced in English speaking, reading, listening, and writing.
- Effective public speaker and presentation skills
- Excellent networking and interpersonal communication skills

Additional Skills

- Designing skills.
- Creativity and organizing skills
- Cooperative skills