

SUMMARY

Dedicated web development teaching assistant with a background in sales and customer service. Maintained a 95% customer satisfaction rating in previous role as an insurance agent. Recently completed a web development bootcamp focused on front-end and back-end fundamentals. Looking forward to transitioning to a full-time role in the tech industry.

EXPERIENCE

Garden Tracker — LaunchCode Capstone Project

- Developed Model-View-Controller architecture in C# to create an intuitive and user-friendly app
- Implemented many-to-many relationships between seeds and garden beds using MySQL Workbench to enable users to manage their planting data seamlessly
- Added CRUD capabilities to allow users to create, read, update, and delete their gardening data

Teaching Assistant — LaunchCode

May 2023 - Present

- Assist students in completing studio assignments in accordance with lesson plans
- Provide students with accurate and timely feedback and grade assignments

Insurance Agent — USAA

January 2019 - September 2022

- Continuously held a 95% customer satisfaction rating for providing excellent customer service
- Effectively relayed contract language to ensure the customers' understanding
- Used a knowledge database to troubleshoot through system failures and escalated, as needed

Financial Analyst/Tax Intern — Acelity

April 2018 - December 2018

- Recorded operational and capital expenditures to ensure completeness.
- Performed financial forecasting and variance analysis on capital expenditures to identify trends and deviations from initial budget
- Validated tax records by gathering supporting documents

EDUCATION

LaunchCode, Course Focus — May 12, 2023

- Javascript, C#, HTML5, CSS3
- .NET, AngularJS
- MySQL
- Object-Relational Mapping
- MVC (model classes, model binding, and model validation)
- Unit Testing

Bachelor of Business, University of Texas at San Antonio, Accounting