

Listen and respond

to the voice of your community

Voice is the most universal and inclusive means of communication, and it's an ideal way to expand the reach and impact of health and humanitarian technologies. Verboice is a free and open-source tool that makes it easy for anyone to create and run applications that interact via voice, allowing your users to listen and record messages in their own language and dialect or answer questions with a phone keypad. Verboice applications can start small and scale up, making it possible to improve lives even in communities previously closed off by literacy and technological barriers.



 **Get started: Create an account**
verboice.instedd.org/createAccount

What can I use it for?

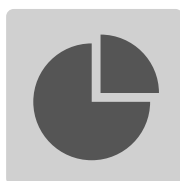
Verboice is an ideal solution for reaching out to communities whatever their level of literacy or technological sophistication. Here are a few of the ways Verboice can help you inform, educate, and improve the lives of any audience with access to basic phone services:

Healthier Pregnancies and Happier Babies



Healthy babies and mothers form the foundation of a thriving community. With Verboice, mother/child health advocates can extend their educational outreach campaigns to communities with previously minimal access to prenatal and maternal health education. From month-by-month updates on what to expect during pregnancy to checkup reminders and newborn care advice, Verboice interactive voice campaigns can make a positive difference that will be felt for generations to come.

Researching Human Rights Conditions



There's no better authority on the state of human rights in a community than community members themselves. Verboice allows human rights investigators to survey anonymous callers and get an accurate picture of the ground-level conditions in a community. When abuses are noted, human rights organizations can use Verboice to point the way toward supportive/protective resources, supply legal information, and give the most oppressed a voice that carries beyond the confines of their communities.

▼ continue

Benefits

Overcome
literacy barriers with
verbal communication



Create
voice-based programs
without coding



Scales
to suite your needs



Generate
applications using
any computer with
Internet access



Reach out
to any community,
anywhere there's access
to basic phones



API
based on standards



Coordinating First Responders



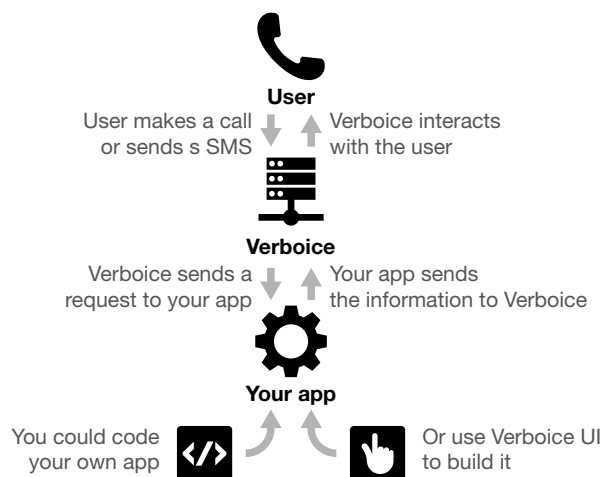
Effectively coordinating first response efforts can mean the difference between a relatively minor misfortune and a disaster. Using Verboice, first responders quickly get a firsthand look at the conditions in even widely separated communities, without having to spend precious time travelling from place to place. Triage efforts are based on voice reports gathered directly from victims, helping disaster response teams to better deal with often rapidly changing circumstances and deliver the best care possible.

Organizing Campaign Activists



With Verboice, activists can organize their members from anywhere in the world, using only basic phone equipment. From information about how to participate to inspirational messages from community leaders, outgoing communications can be easily recorded and made instantly available to fellow activists. To keep everyone on track, activists can share ideas about priorities and new initiatives from any cellular or landline-based phone. Whatever the cause, Verboice makes change just a little easier to achieve. program, or intervention, without extending class time or otherwise inconveniencing students.

How does it work?



To get started, first set up a phone number dedicated to Verboice. Skype is great for this, though there are lots of ways to go about it. Next, record outgoing messages offline, for later upload, or directly, using the Verboice Web application. Once you've recorded your outgoing messages, create your program's navigation sequence using Verboice's easy-to-use tools and review it using the onscreen flowchart. Community members can then access your interactive program from any phone. The caller will hear your audio file, which will usually ask them a question, respond either by voice or keypad entry and then hear the next audio file that you've specified to play based on the caller's response to the previous question. Responses are collected automatically, and you can log into your Verboice account to review them at your convenience.

 **Take a tour**
verboice.instedd.org/tour

Free

for anyone to use to help increase their social impact

FREE

Open Source

code for developers to use to improve its design and functionality



Features

- ▶ Simple Web interface for creating interactive voice response systems
- ▶ Integrates easily with your existing applications using industry standards
- ▶ Works with almost any VoIP line or can be installed on a local server with a dedicated phone line

Where do I start?

 **Step 1: Create an account and log in**
remindem.instedd.org/createAccount

Step 2: Create an application and specify the desired sequence based on the caller's responses.

Step 3: Download the free Local Gateway and connect your phone to your account.

How Can I Help?

Got suggestions or feature requests? Join the discussion.

 **Join our discussion list**
verboice.instedd.org/discuss

Got a way with code? Help us develop our tools (and make the world a better place at the same time).

 **Visit our backlog**
verboice.instedd.org/backlog

