

# **RESUME**

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## **CAREER OBJECTIVE:**

- To work in a well organization having a culture of providing growth opportunities, where I can broaden my knowledge base and professional skills in a suitably challenging role. I am keen to achieve further professional development.

## **CAREER SYNOPSIS:**

- Holds 3+years' experience in US healthcare as Pharma Benefits Analyst in PBM Domain.
- Associated with UHGIS (United Group of Health Information Technology Services), Hyderabad as Pharmacy Benefit Analyst. (PBM)
- Knowledge on Rx Claim functionalities within every plan Option.
- Designed, developed test strategy, test plans, test data design and provided feedback.
- Worked on Rx claim areas like eligibility, Adjudication, Accumulators, Plan Benefits and Trial Claims
- Involved and supported automation team to enhancing existing tools and creating new tools.
- Frequently touch base with Account managers to make sure that clarified all things before proceeding with projects.
- Involved in test scenarios and test case execution
- Experienced in research, build and testing of Pharmacy benefit plans.
- Attending daily meetings, weekly status call with clients and also communicating with developers for defect analysis.

## **KNOWLEDGE PREVIEW:**

- Web Applications, As400,
- US health care, Pharma Benefit Management Domain, Pharma Benefit Testing, TPA, PRICING.
- Data analysis, MS-Excel, Power Point.

## **PROFESSIONAL EXPERIENCE:**

Organization: Optum Global Solutions

Duration: 32 months (Jun 2018 to Jan 2021)

**Project Worked:**

Project Name: Rx claim Testing

Project Location: Hyderabad (UHG)

Client: Optum Rx

**Description:**

Rx Claim QA testing involves, creating a plan, enrolling a member and validating the system changes based on the request such as accumulation code changes. Message code validations in communication logs.

**Responsibilities:**

- Research, identify and obtain data/information needed to help the Pharmacy Benefit management (PBM) business issues.
- Analyze benefit requests (Deductible, Co-pays, Co-insurance, MOOP, Ancillary charges, Benefit max, Accumulators, Networks) and secure all necessary data to ensure appropriate implementation based on applied logic of Rx CLAIM to Build the Pharmacy plans.
- Secure all necessary data to ensure appropriate implementation based on applied logic of RX claim to build the pharmacy plans.
- Creating & Providing Dashboard report.
- Testing in AS400 (Rx Claim) to ensure the accurate claim adjudication.
- Perform claim testing to ensure accurate claim adjudication.
- Research and respond to all claims processing inquiries from Client Management, Clinical, and other internal department.
- Creating and maintaining reports in MS-Excel that allows the company to get information on daily business activities.
- Coordinating with business users and IT development team. Changing the customer specific programs as per their requirements.
- Designed, developed test strategy, test plans, test data design and provided feedback.

**Project Worked:**

Project Name: BDT/CBDT Testing

Project Location: Hyderabad (United Health Group)

**Client:** Optum Rx (Catamaran)

- Preparation of test cases and Defect data collection.
- Performed load and functionality testing.
- Collaborated with clients to prioritize and resolve outstanding issues and inquiry's
- Preparing presentations of analysed reports for process review as per Business requirement.
- Preparation of job aids for new scenarios.

- Collaborating with upper management to develop, design, implement, and test training programs.
- Interacted with developers, Business &Management Teams and End Users.
- Performing smoke testing, UAT testing.

**ACHIEVEMENTS:**

**Productivity Project:** Identified most common and repeated tasks in the process and automated the same. Productivity of process got increased.

**R n R:** Received various sustain edge recognitions, star awards & rewards and Received half yearly performance award for the year of 2019.

**DECLARATION:**

Hereby declare that the information furnished above is true to the best of my knowledge.

Date:

Place: **Hyderabad**

**Shekhar.A**