



@Netflix

# Online Movie Streaming

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June 1, 2021



# Outline

## Introduction

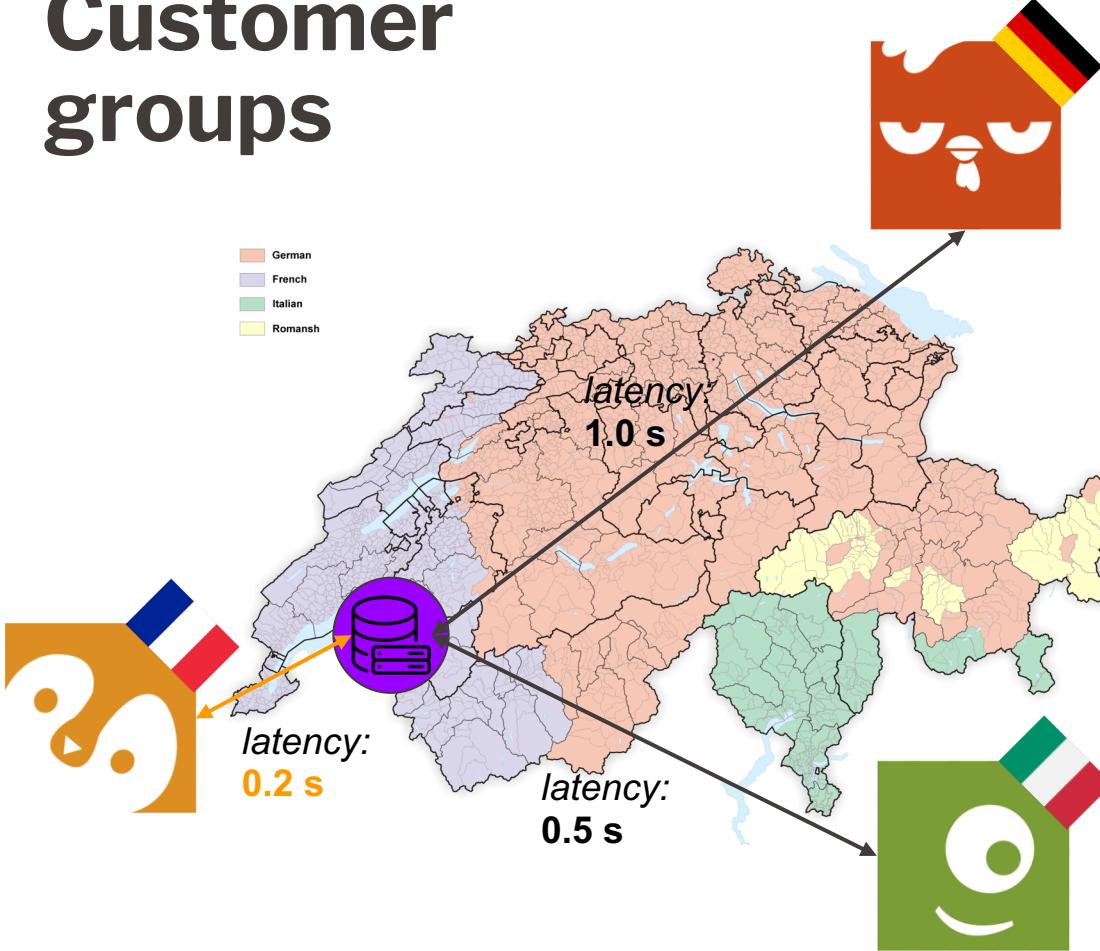
## Simulation

- Discrete event simulation
- Initial system evaluation
- Bootstrapping, variance reduction

## Optimization

- Problem formulation
- Single-objective - algorithms
- Neighborhood definitions
- Multi-objective optimization problem
- Computational experiments

# Customer groups



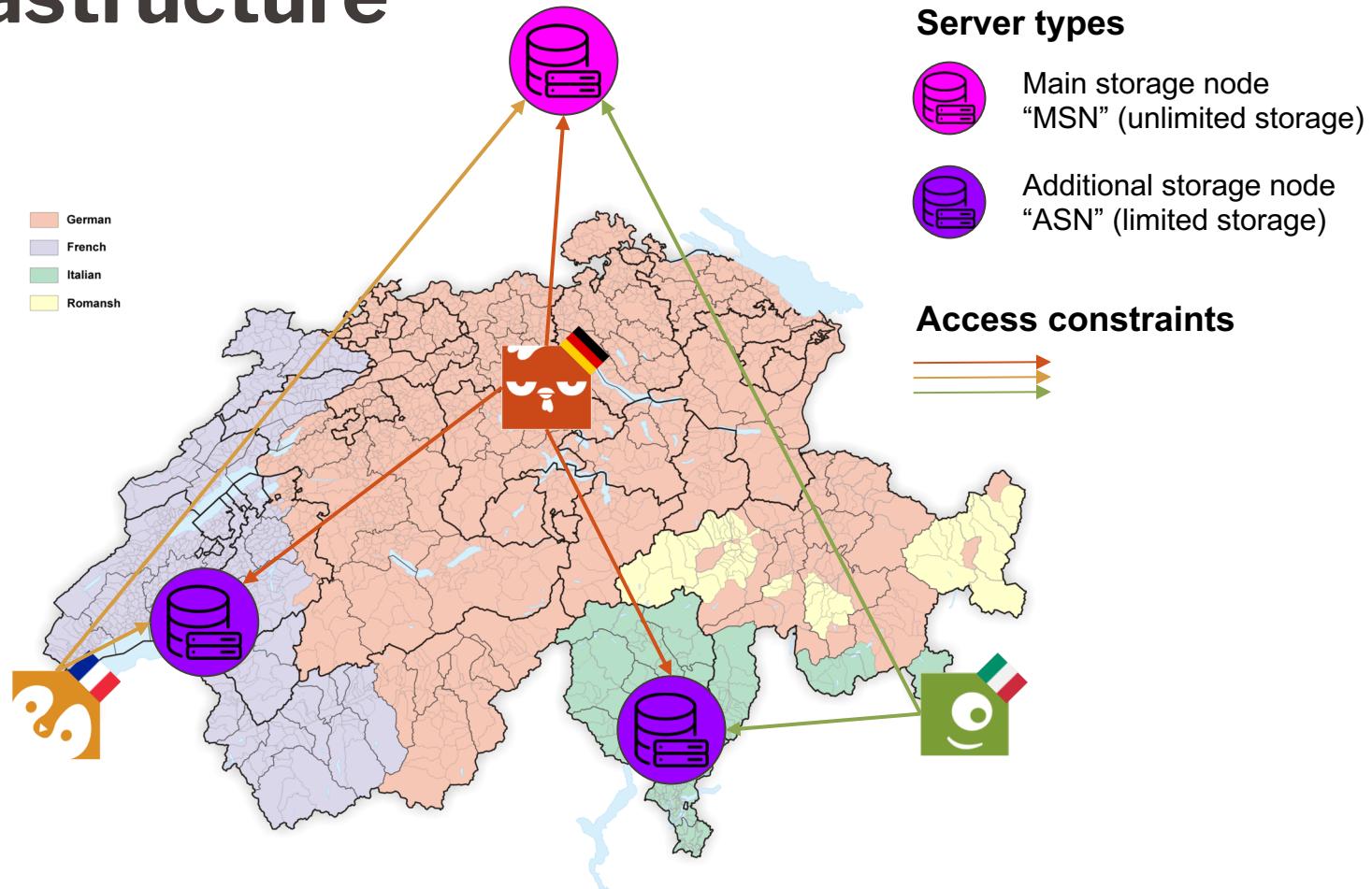
Provided for each group:

- movie popularity
- activity pattern
- latency information

**waiting time**

$$\omega = t_{\text{send}} + t_{\text{handle}} + t_{\text{serve}}$$

# Infrastructure



# Problem Description

## Infrastructure



MSN



ASN1

3500 MB  
storage space



ASN2

What movies  
do we store at  
each server?

## Customer groups



## Objective

Maximize customer satisfaction



Minimize waiting time

# Simulation

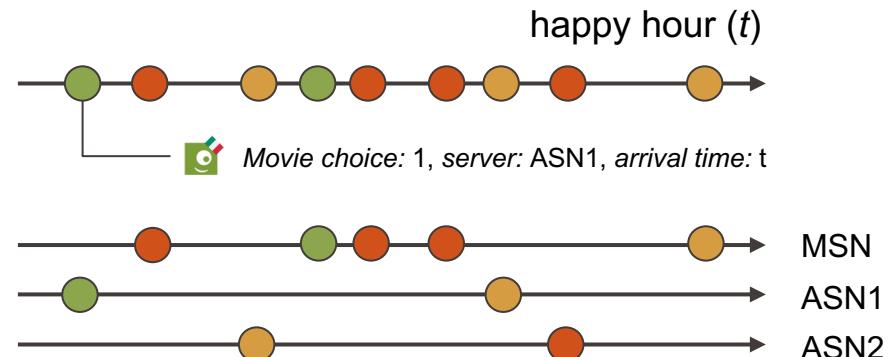
## Scenario Setup

- Customer groups
- Movie storage / allocation
- Server latency



## Customer generation

- Generate customers
- Assign movie
- Assign server



## Process customers

## Quality of Service (QoS) - Statistics overall system:

- Average waiting time
- Max waiting time
- 75th percentile waiting time

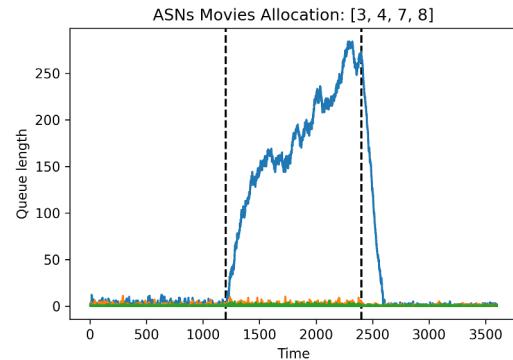
## Computation time:

- One run: 4.5s

Additional statistics per server / per customer group: (Max, min, avg., std., var.)

# Evaluation of system performance

## Allocation 1



### Waiting time

Average: 30.77s

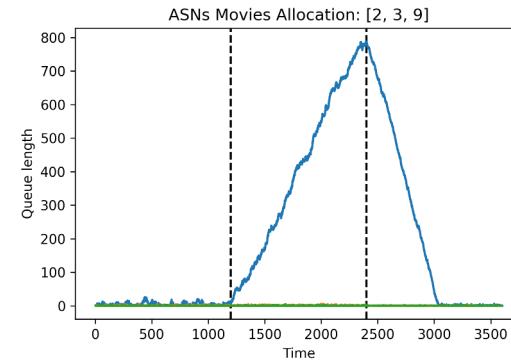
Max:

240.55s

75th percentile: 46.51s

**Non-optimized allocation** of movies results in **customer dissatisfaction**

## Allocation 2



### Waiting time

Average: 102.75s

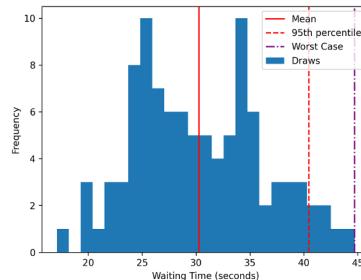
Max: 549.19s

75th percentile: 207.08s

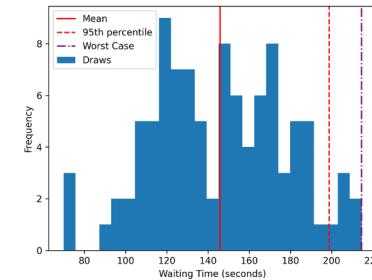
# Statistics & Bootstrapping

## Allocation 1

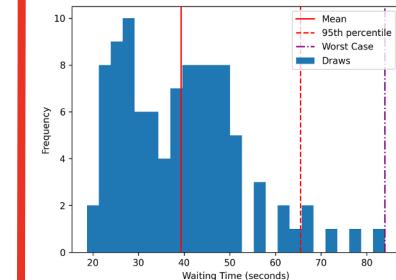
### Average



### Max

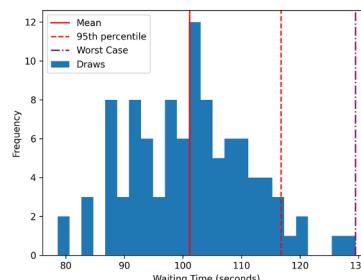


### 75th percentile

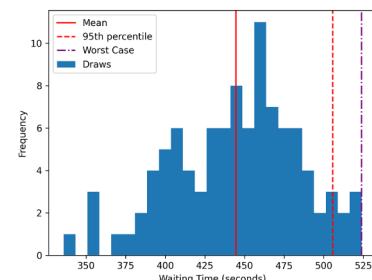


## Allocation 2

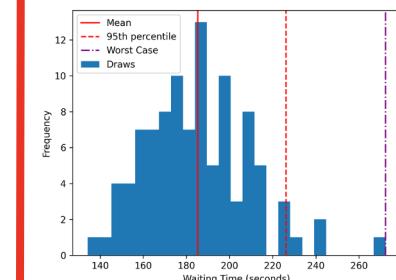
### MSE: 0.37s



### MSE: 7.67s



### MSE: 2.22s



### MSE: 0.92s

### MSE: 12.68s

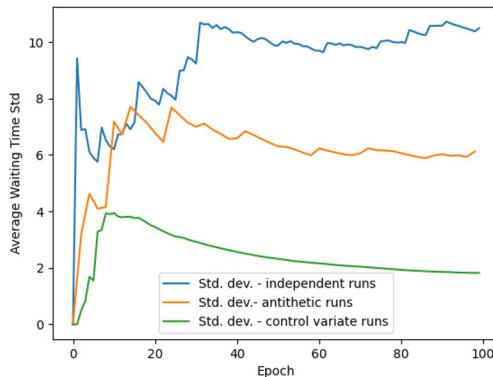
### MSE: 11.19s

# Variance Reduction

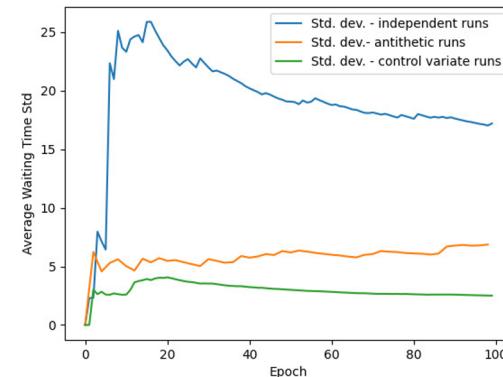
*Insight: MSN*

**Variable:**  
Average waiting time  
  
**Control Variable:**  
Maximum queue length

## Allocation 1



## Allocation 2



# Variance Reduction

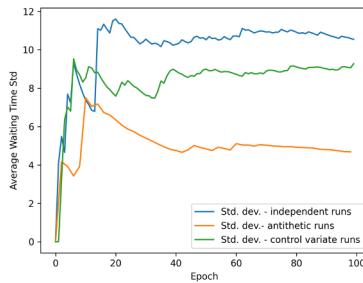
## Overall system

**Variable:**  
Average waiting time

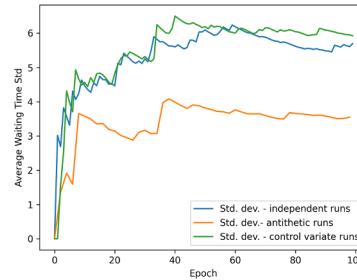
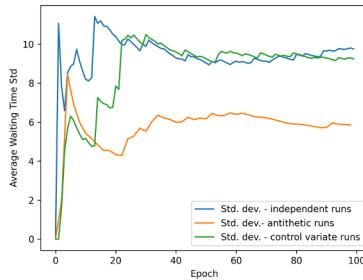
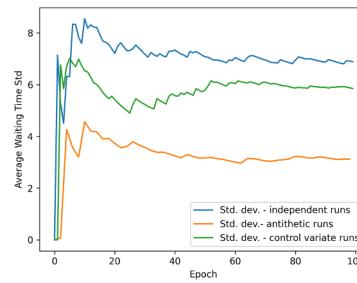
**Control Variable:**  
Total customers

**Control Variable:**  
Total customers MSN

## Allocation 1



## Allocation 2



**Antithetic runs** for variance reduction, 30 runs are sufficient

# Optimization

## Sets

## Variables

## Model

## Problem Formulation

- $\mathcal{M}$  : The set of movies
- $\mathcal{A}$  : The set of additional storage nodes

- $x_{ij} = \begin{cases} 1, & \text{if movie } i \in \mathcal{M} \text{ is stored in ASN } j \in \mathcal{A} \\ 0, & \text{otherwise} \end{cases}$
- $\omega\left(\{x_{ij}\}_{\substack{i \in \mathcal{M} \\ j \in \mathcal{A}}}\right)$  : Average waiting time of customers

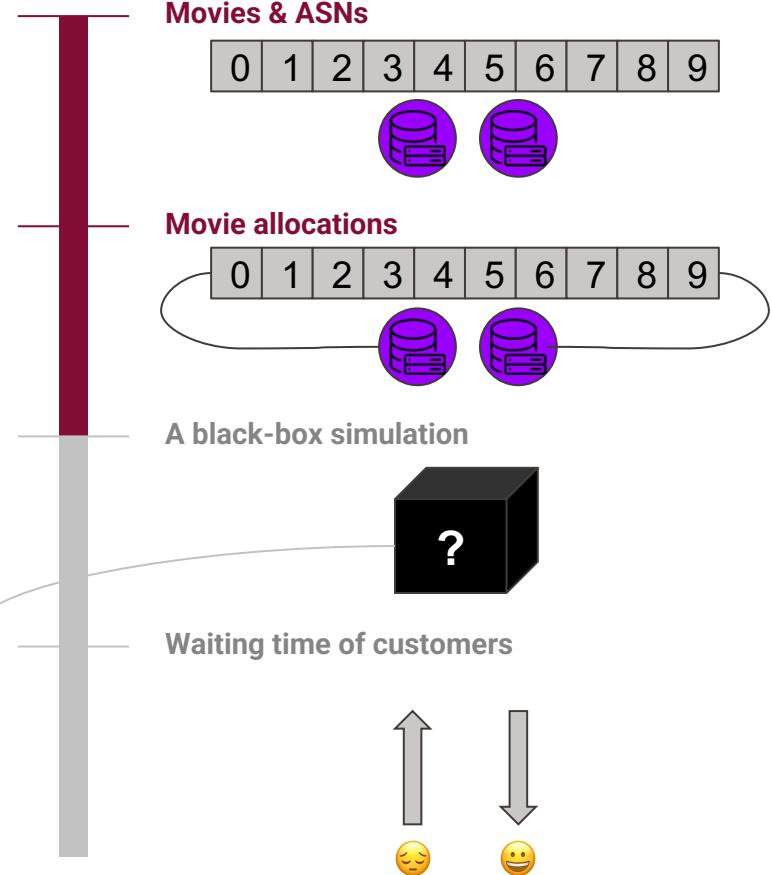
$$\min \mathbb{E}[\omega]$$

$$\text{s.t. } \sum_{i \in \mathcal{M}} x_{ij} \leq 3500, \quad \forall j \in \mathcal{A}$$

$$\boxed{\omega = f\left(\{x_{ij}\}_{\substack{i \in \mathcal{M} \\ j \in \mathcal{A}}}\right)}$$

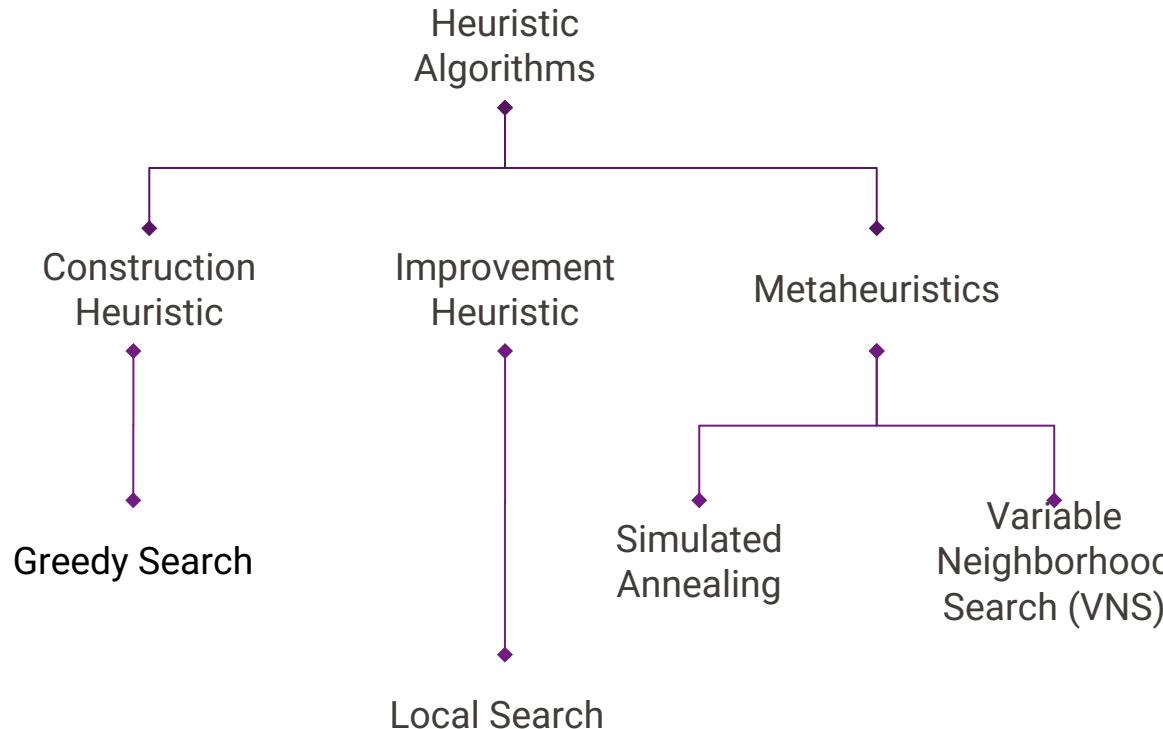
$$x_{ij} \in \{0, 1\}$$

$$\forall i \in \mathcal{M}, j \in \mathcal{A}$$



# Single Objective - Algorithms

- Combinatorial simulation optimization problem



# Greedy Search

- Popularity & distance based movie allocation
- Illustrative example with 5 movies

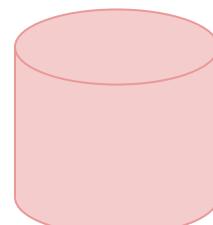
movie	size	popularities		
		3	4	3
0	1600	3	4	3
1	1000	2	1	4
2	900	4	5	2
3	1500	3	3	5
4	1000	4	2	1



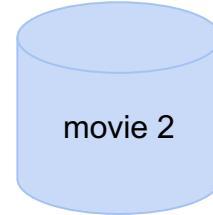
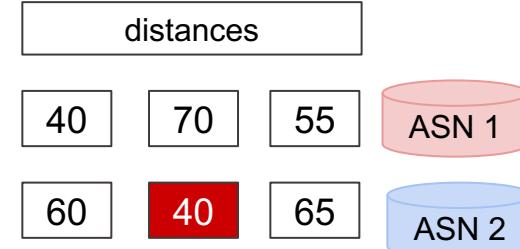
# Greedy Search

- Iteration 1

movie	size	popularities		
0	1600	3	4	3
1	1000	2	1	4
2	900	4	5	2
3	1500	3	3	5
4	1000	4	2	1



0 MB



1100 MB

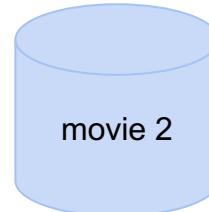
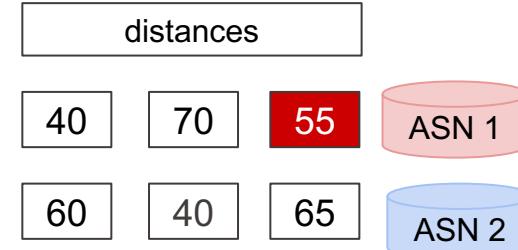
# Greedy Search

- Iteration 2

movie	size	popularities		
0	1600	3	4	3
1	1000	2	1	4
2	900	4	3	2
3	1500	3	3	5
4	1000	4	2	1



1500 MB



1100 MB

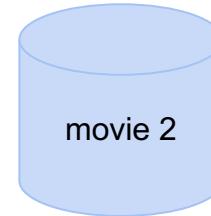
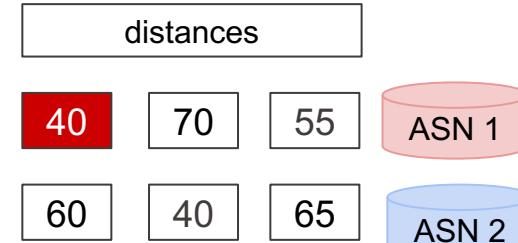
# Greedy Search

- Iteration 3

movie	size	popularities		
0	1600	3	4	3
1	1000	2	1	4
2	900	4		2
3	1500	3	3	
4	1000	4	2	1



2500 MB

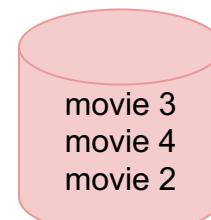


1100 MB

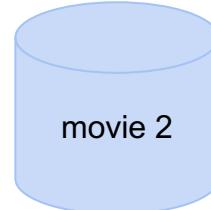
# Greedy Search

- Iteration 4

movie	size	popularities		
0	1600	3	4	3
1	1000	2	1	4
2	900	4		2
3	1500	3	3	
4	1000		2	1



3400 MB

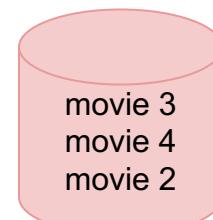


1100 MB

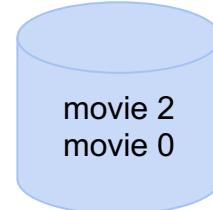
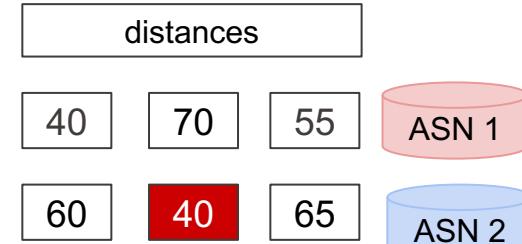
# Greedy Search

- Iteration 5

movie	size	popularities		
0	1600	3	4	3
1	1000	2	1	4
2	900			2
3	1500	3	3	
4	1000		2	1



3400 MB

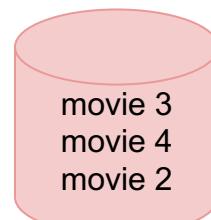


2700 MB

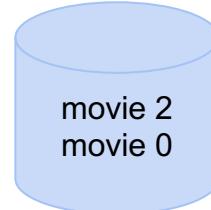
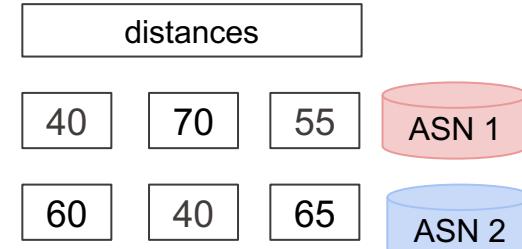
# Greedy Search

- Stopping criteria

movie	size	popularities		
0	1600	3	3	3
1	1000	2	1	4
2	900	2	2	2
3	1500	3	3	3
4	1000	2	1	1



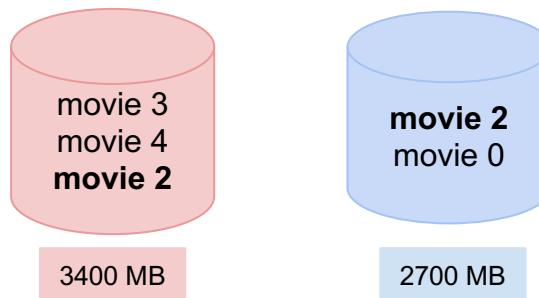
3400 MB



2700 MB

# Greedy Search

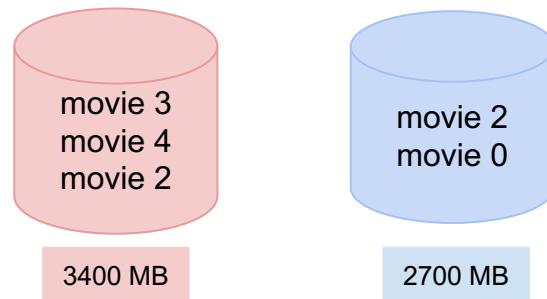
- Caution!!!



- A movie can be stored in both ASNs.
- If it could be stored in at most 1 store:

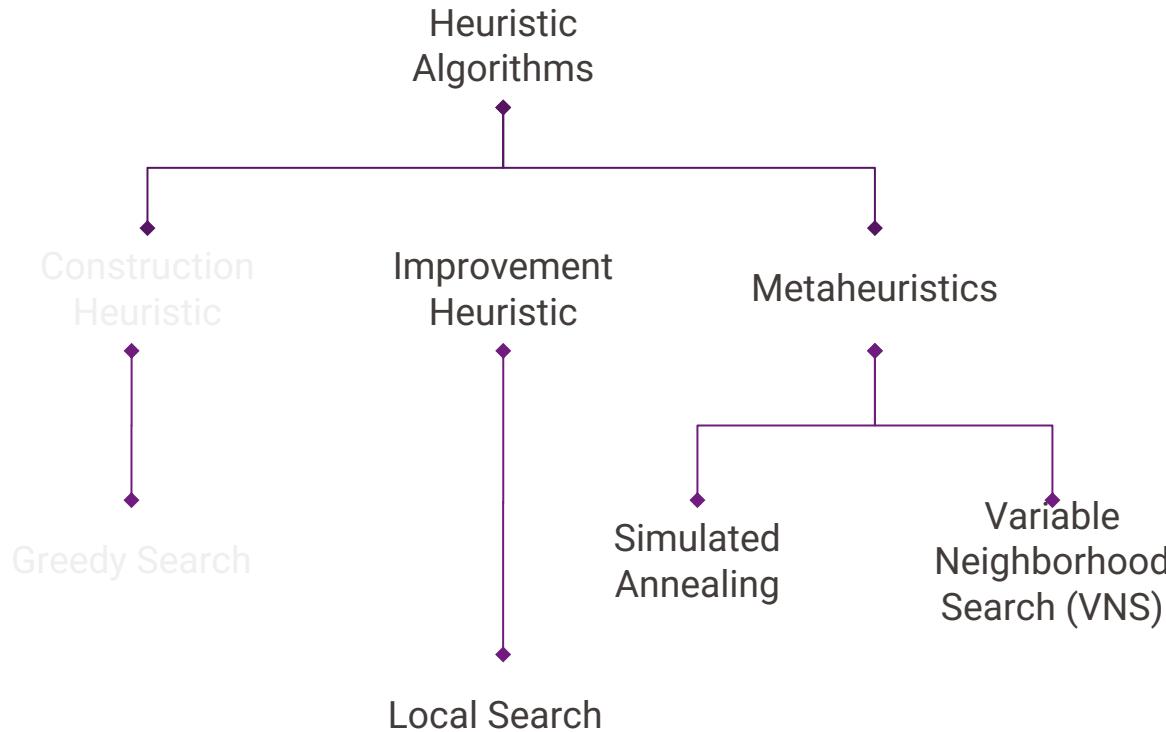
$$\blacksquare \quad \sum_{j \in \mathcal{A}} x_{ij} \leq 1, \forall i \in \mathcal{M}$$

# Greedy Search



- Generates a feasible solution in short computational time
- Provides a good initial solution due to the problem size

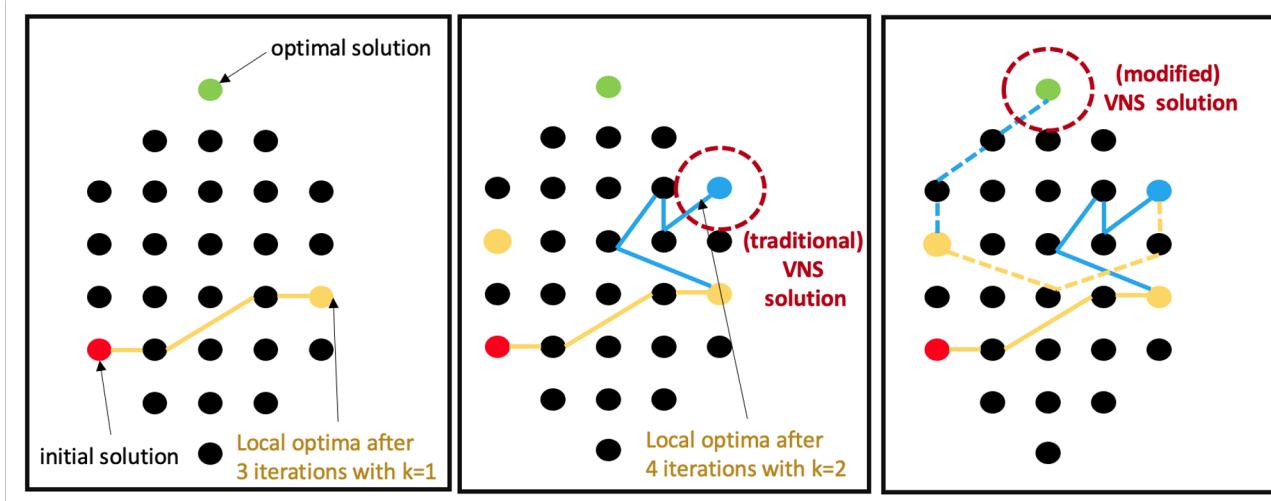
# Improvement heuristics & Metaheuristics



- Local search for intensification
- Metaheuristics for diversification
- 4 neighborhood definitions for all
- Simulated annealing with non-linear temperature updates
- A modification to VNS to **increase diversification** further

# Modification in VNS

- Set  $k=1$  whenever  $k=K$  and number of iterations does not reach the maximum number of iterations
- Increases diversification, thus the chance of getting global optima
- Illustrative example with 2 neighborhood definitions:



# Neighborhood Definitions

## 3 random neighbors

1. Randomly remove 1 movie, randomly and sequentially add 2 (not in the previous list), check size  
Example: (0,1,2)  $\xrightarrow{\quad}$  (0,1)  $\xrightarrow{\quad}$  (0,1,5)  $\xleftarrow[\text{Over capacity}]{\quad\quad\quad}$  (0,1,5,6)
1. Randomly remove 2 movies, randomly and sequentially add 3 (not in the previous list), check size
2. Randomly remove 3 movies, randomly and sequentially add 4 (not in the previous list), check size

Comments:

- a. The “distance” of the first method is the closest
- b. After sufficient runs, the movie list always contains at least 3 movies

# Neighborhood Definitions

## ASNs Binary Change neighbor

4. Randomly choose at most 2 movies in ASN1 and ASN2  
For ASN1, check:  
(1) include the movies in ASN2, remove  
(2) not include, add, check capacity  
Apply similarly to ASN2

Example:

ASN1: (0,1,2)    ASN2: (1,3,4)

Choose (1,2) for ASN1 and (1,3) for ASN2

ASN1 {0,2} → {0,2,3}

ASN2 {3,4} → {2,3,4}

Comments:

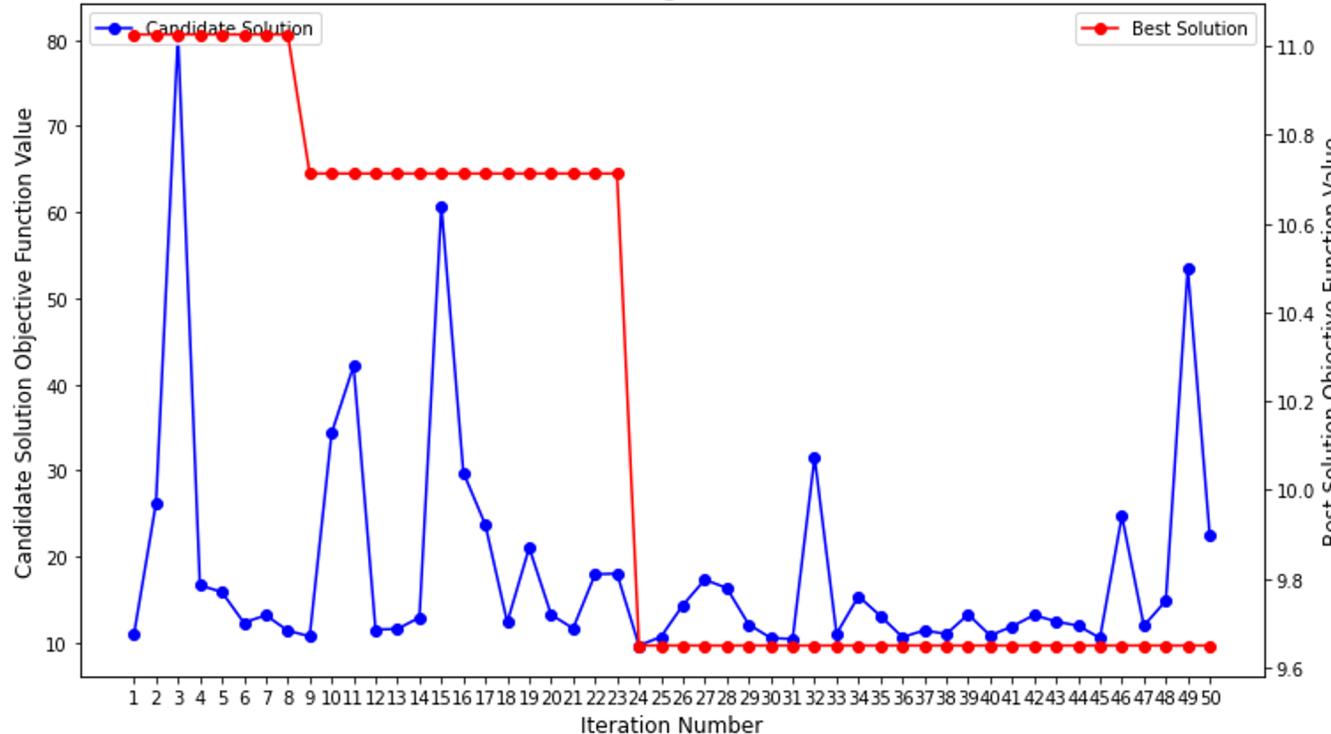
- a. when both ASNs contain the same movies

- Total size (MB) in ASNs **vs** waiting time of customers
- Cost of storing movies in ASNs.
- Two conflicting objectives:
  - Minimize average waiting time of customers  
 $f_1 : \min \mathbb{E}[\omega]$
  - Minimize the total size of movies stored in ASNs  
 $f_2 : \min \sum_{i \in \mathcal{M}} \sum_{j \in \mathcal{A}} x_{ij} c_i$  where  $c_i$  is the size in MB of movie  $i \in \mathcal{M}$
- Two algorithms:
  - Local Search
  - Variable Neighborhood Search (VNS)

- Comparison among neighborhood methods
- Random vs. greedy initial solution
- Comparison among single objective algorithms
- Comparison among multiobjective algorithms
- Different objectives

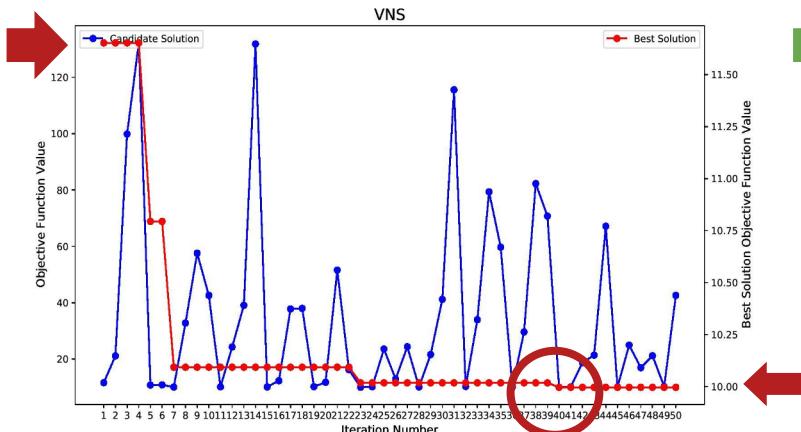
# Comparison among Neighborhood Methods

Local Search with Neighborhood Definition 1

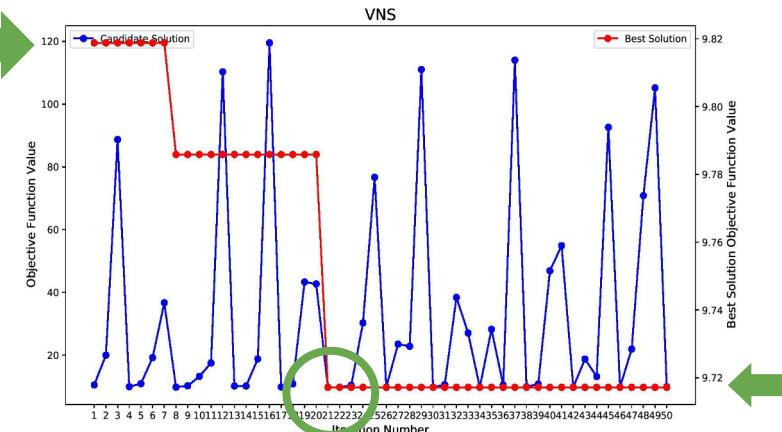


# Random vs. Greedy Initial Solution

Random initial Solution



Greedy initial Solution

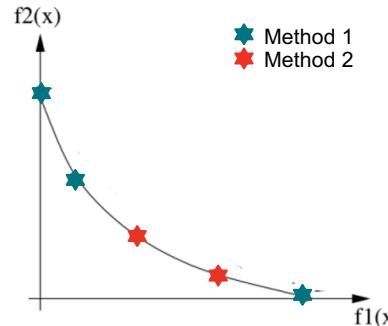


# Comparison among Single Objective Algorithms

Algorithm	Local Search (N=1)	Simulated Annealing (N=1)	Variable Neighborhood Search
Time	1:24	2:26	3:10
Best objective	9.6497	9.8894	9.6847

# Metrics for Comparing Multiobjective Algorithms

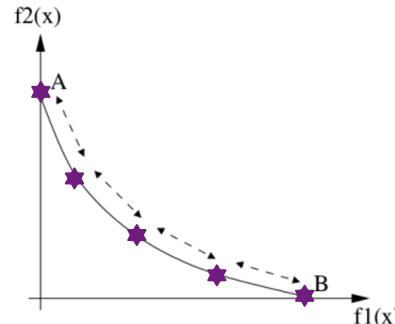
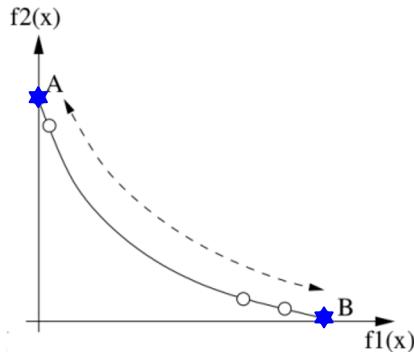
- Time
- Quality metric [1]
- Spacing metric [2]



$$SM = \sqrt{\frac{\sum_{k=1}^m (d_k - \bar{d})^2}{m-1}} \quad d_k = \min_{i \neq j} \sum_{h=1}^n \left| \frac{f_h^j - f_h^i}{f_h^{\max}} \right|$$

- Diversity metric [3]

$$DM = \sqrt{\sum_{h=1}^n \max_{i,j} \left( \frac{f_h^j - f_h^i}{f_h^{\max}} \right)^2}$$



# Comparison among multiobjective algorithms

Local Search (N=1)

Spacing Metric

0.1956

Diversity Metric

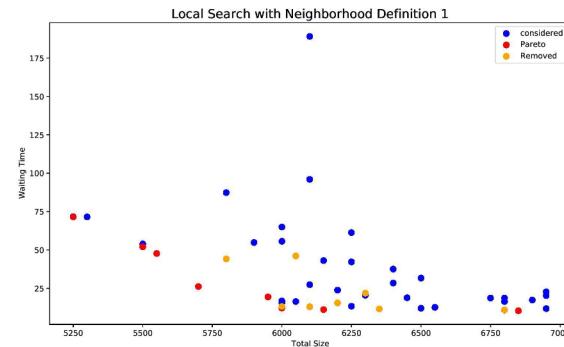
**0.1043**

**0.8775**

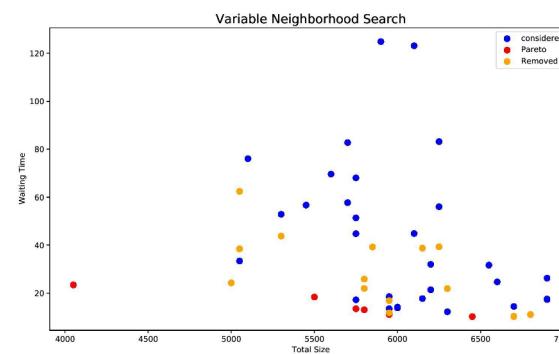
Quality Metric

0.6788

Time



Variable Neighborhood Search



# Different objectives

## Local Search (N=1)

Objective	Average	Maximum
Time	2:21	2:10
Average	9.6497	9.8090
Maximum	29.3452	28.2079

- [1] Rabbani, M., Heidari, R., Farrokhi-Asl, H., & Rahimi, N., 2018. Using metaheuristic algorithms to solve a multi-objective industrial hazardous waste location-routing problem considering incompatible waste types. *Journal of Cleaner Production*, 170, pp.227-241,
- [2] Jason R Schott. Fault tolerant design using single and multicriteria genetic algorithm optimization. Technical report, DTIC Document, 1995
- [3] Zitzler, E., 1999. Evolutionary algorithms for multiobjective optimization: Methods and applications (Vol. 63). Ithaca: Shaker.



**Thank you for your  
attention!  
Any questions?**