

Privacy Policy for Chysora

Effective Date: September 22, 2025

Developer: Tensho Labs LLC

1. Information We Collect

When you use Chysora, we may collect the following categories of information: - Personal Information: such as your name, email address, or account credentials when you create an account. - Usage Data: including itinerary plans you create, preferences, saved destinations, and interactions within the App. - Device Information: such as device model, operating system, IP address, unique identifiers, crash reports, and app version. - Location Data: if you choose to enable location services for itinerary planning or location-based suggestions. - Cookies and Tracking Technologies: where applicable, we may use cookies, SDKs, or similar technologies to enhance app functionality, analytics, and security.

2. How We Use Your Information

We use the information collected to: - Provide, maintain, and improve the App's functionality and features. - Allow you to create and manage itineraries, destinations, and travel notes. - Personalize your experience within the App, including tailored recommendations. - Communicate with you about updates, security alerts, support, promotional offers, or important notices. - Ensure integrity and security of the App, prevent fraudulent or unauthorized use, and comply with legal obligations. - Conduct research and analytics to improve services and develop new features.

3. Sharing of Information

We do not sell your personal information. We may share information in limited ways: - Service Providers: with trusted third parties that help us operate the App (e.g., hosting, cloud storage, crash analytics, or push notification services). - Legal Requirements: if required by law, regulation, subpoena, or legal process, or to protect rights, property, or safety of Tensho Labs LLC, our users, or others. - Business Transfers: if Tensho Labs LLC is involved in a merger, acquisition, reorganization, or sale of assets, your data may be transferred as part of that transaction. - With Your Consent: in circumstances where you explicitly agree to share your information with third parties (e.g., integrations with other services).

4. Data Retention

We retain your information only as long as necessary to provide services and fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required by law. Where possible, we anonymize or aggregate data to reduce risk. When data is no longer required, it will be securely deleted or anonymized.

5. Security

We implement reasonable technical, organizational, and administrative measures to protect your information, including encryption of sensitive data, secure data transmission, and restricted employee access. However, no method of transmission over the Internet or method of electronic storage is 100%

secure. Users are responsible for maintaining the confidentiality of their account credentials.

6. Your Rights

Depending on your jurisdiction, you may have rights under applicable data protection laws, including the right to: - Access and obtain a copy of your personal data. - Request correction, update, or deletion of your data. - Restrict or object to certain types of processing. - Withdraw consent for certain processing (such as location services or marketing communications). - Data portability (where applicable). To exercise these rights, please contact us at dev@tensholabs.com.

7. Children's Privacy

Chysora is not directed to individuals under 13 (or the minimum age in your jurisdiction). We do not knowingly collect personal information from children. If we become aware that a child under this age has provided personal information, we will take steps to delete such data promptly.

8. Third-Party Links & Services

The App may include links to third-party websites or services. We are not responsible for the privacy practices or content of these third parties, and encourage you to review their privacy policies before providing any personal information.

9. International Data Transfers

As a U.S.-based company, your information may be transferred to, stored, or processed in the United States or other jurisdictions outside of your country of residence. These locations may have data protection laws that differ from those of your country. By using Chysora, you consent to such transfers, subject to applicable laws.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be posted in the App and on our website (www.tensholabs.com), and the "Effective Date" will be revised accordingly. Continued use of the App after such updates constitutes your acceptance of the revised policy.

11. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us: Tensho Labs LLC Email: dev@tensholabs.com Website: www.tensholabs.com