

# Machine Learning for Recommender Systems

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# Introduction



Recommendation task:

- Suggest items of interest to users
- Items: movies, books, articles, humans
- Users: humans

# Is It Worth Our Attention?



Recommendation is the next search

- Search finds items (given a query)
- Recommendation finds items of interest

# Is It Worth Our Attention?



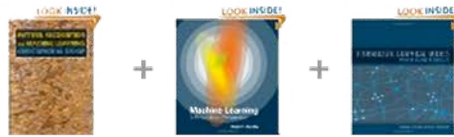
new

Recommendation is the ~~next~~ search

- Search finds items (given a query)
- Recommendation finds items of interest



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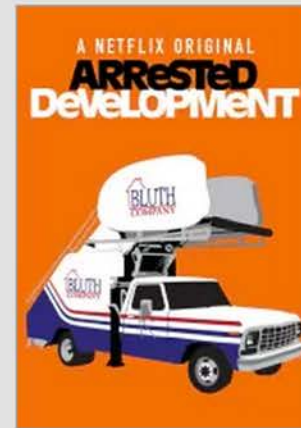


Machine Learning  
► Tom M. Mitchell  
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# NETFLIX

## Top Picks for Me





Google

stock prices

stock prices  
stock price history  
stock price calculator  
stock prices live

Microphone icon

Search icon



- They are responsible for 4% of US marriages (from 2005 to 2012)
- And lower divorce rates

The image shows a screenshot of the eHarmony website's registration form. At the top, the eHarmony logo is displayed in white on a dark grey background. Below the logo, a red banner with white text reads "NOW FREE TO COMMUNICATE". The form itself is a light grey box with several input fields and a button. The first field is labeled "Hi, what's your first name?". Below this, there are two sections: "I'M A:" and "SEEKING A:", each with icons of a man and a woman. The "I'M A:" section has a dropdown menu, and the "SEEKING A:" section has a dropdown menu. Below these, there are fields for "Your zip code?" and "United States" (with a dropdown arrow). Then, there are fields for "Your email?" and "Create your password". At the bottom, there is a field for "Who told you about us?" with a dropdown arrow. A large blue button with white text "Find my matches" is at the bottom of the form.

eHarmony®

NOW FREE TO COMMUNICATE

Hi, what's your first name?

I'M A: SEEKING A:

Your zip code? United States

Your email?

Create your password

Who told you about us?

Find my matches



# Machine Learning for Recommender Systems



- Task: Suggest items of interest to users
- From data how do you determine what denotes interest?
- Item-specific signal (supervised learning)
  1. Score: rating, bid
  2. Consumption: click, buy, watch, bookmark

Imagine

- The data are user ratings
- Task: Recommend items the user will like



How do we set it up as a machine learning problem?

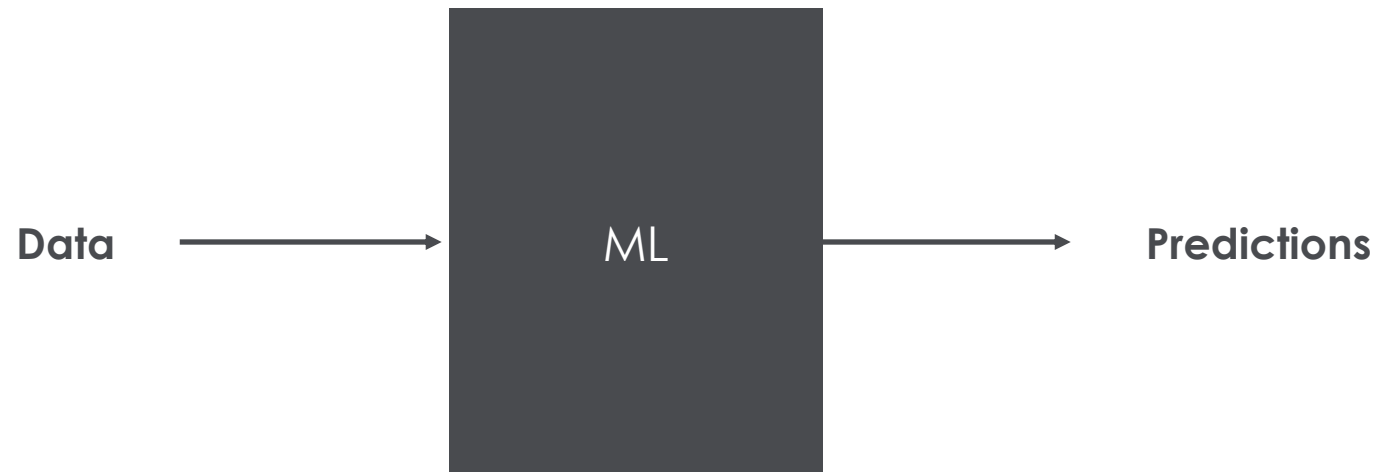


Imagine

- The data are user ratings
- Task: Recommend items the user will like



How do we set it up as a machine learning problem?



- Task: What do we learn? What do we predict? What is the model?
- Performance measure: How do we evaluate the results?
- Experience: How does our model interact with data?

# Questions?



# Framework for Recommendation Problems



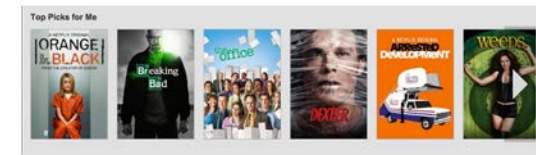
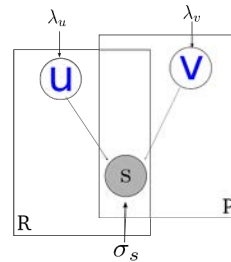
User preferences

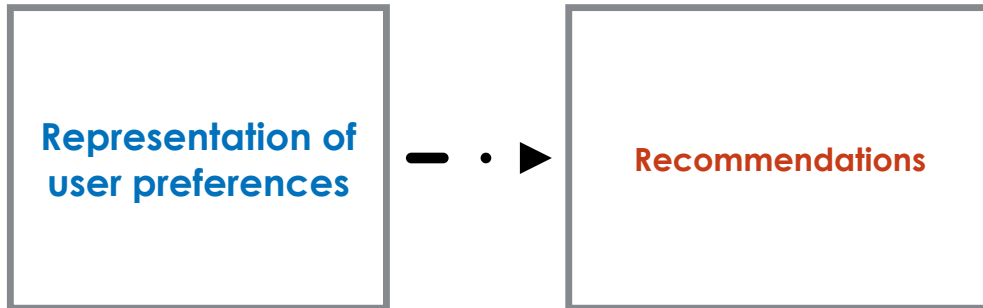
Model

E.g. Top-N  
recommendations

★★★★☆

User/Item  
features





Task:

- How we we set it up?
1. Regression (Classification)
  2. Ranking

# Ranking vs. Regression

Recommendations



## A. Ranking models

- Computationally more expensive
- E.g., Have to consider a group of items (listwise)

$$f: \underbrace{(u, i_1, i_2, \dots, i_m)}_{\text{user } u\text{'s unseen items}} \rightarrow \underbrace{(r_1, r_2, \dots, r_m)}_{\text{rank of each item}}$$

## B. Score models

- For each user:
  1. Predict scores of all unseen items
  2. Rank items (show top-K)

$$f: (u, i) \rightarrow \mathbb{R}$$

# Framework for Recommendation Problems

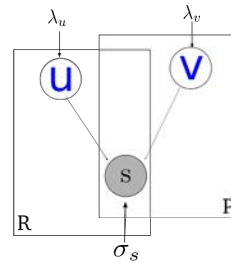


User preferences

Model



User/Item  
features





# Score Prediction as Regression



$$\begin{bmatrix} 3 & - & \dots & 0 \\ - & 0 & \dots & - \\ \vdots & & \ddots & \dots \\ 2 & - & \dots & - \end{bmatrix} \xrightarrow{f} \begin{bmatrix} 3 & 2 & \dots & 0 \\ 1 & 0 & \dots & 3 \\ \vdots & & \ddots & \dots \\ 0 & 2 & \dots & 2 \end{bmatrix}$$

users  $\times$  items

Train : Black  $S^o$

Test : Red  $S^u$

# Score Prediction as Regression



$$\begin{bmatrix} 3 & - & \dots & 0 \\ - & 0 & \dots & - \\ \vdots & & \ddots & \dots \\ 2 & - & \dots & - \end{bmatrix}_{\text{users} \times \text{items}} \xrightarrow{f} \begin{bmatrix} 3 & 2 & \dots & 0 \\ 1 & 0 & \dots & 3 \\ \vdots & & \ddots & \dots \\ 0 & 2 & \dots & 2 \end{bmatrix}$$

How do we set this up as a learning problem?


$$s^u = f(S^o)$$

# Collaborative Filtering (CF)



- Assumption:
  - Users with past similar preferences will have similar future preferences
- Work horse used in many recommender systems


## Customers Who Bought This Item Also Bought



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★★★★★ (56)  
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Machine Learning  
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★★★★★ (47)  
Hardcover  
\$195.71 

# CF - Neighbourhood Approaches



1. For each user, find other users with similar past preferences
2. Predict that user's missing preferences as the weighted combination of its neighbours' preferences

$$\begin{bmatrix} \mathbf{3} & - & \dots & \mathbf{0} \\ - & \mathbf{0} & \dots & - \\ \vdots & & \ddots & \dots \\ \mathbf{2} & - & \dots & - \end{bmatrix} \text{ users} \times \text{items}$$

# CF - Neighbourhood



- Find similarity between every pair of users (or items)

$$\text{Sim}(\mathbf{u}, \mathbf{u}') = \frac{(\mathbf{S}_u^o)^\top \mathbf{S}_{u'}^o}{\|\mathbf{S}_u^o\| \|\mathbf{S}_{u'}^o\|}$$

$$\mathbf{S}_{u'}^o, \begin{bmatrix} 3 & - & \cdots & 0 \\ - & 0 & \cdots & - \\ \vdots & & \ddots & \cdots \\ 2 & - & \cdots & - \end{bmatrix}$$

$\mathbf{S}_u^o$

- Predict missing scores using a user's neighbours

$$\widehat{s}_{uj} = \frac{\sum_{u'} \text{Sim}(\mathbf{u}, \mathbf{u}') s_{u'j}^o}{\sum_{u'} \text{Sim}(\mathbf{u}, \mathbf{u}')}$$

$\forall \mathbf{u}'$  that have rated  $j$

$\mathbf{s}^o$ : observed scores (training data)  
 $\mathbf{s}^u$ : unobserved scores (test data)

# CF - Neighbourhood Approaches



- Non-parametric approach
  - A user is represented by a weighted combination of its neighbours
  - New users can change one's recommendations
- Different distance functions to capture different effects
  - Ratings vs. clicks
  - Could consider additional information
- Works well empirically
- Building similarity matrix can be slow (offline)
- Not probabilistic

# Questions?



# CF - Matrix Factorization



$$\begin{matrix} & \text{users} & & \\ & \left[ \begin{array}{cccc} 3 & - & \dots & 0 \\ - & 0 & \dots & - \\ \vdots & & \ddots & \vdots \\ 2 & - & \dots & - \end{array} \right] & \approx & \begin{matrix} & \text{users} & \\ & \left[ \begin{array}{c} \theta \end{array} \right] & \end{matrix} & \begin{matrix} & \text{items} & \\ \mathbf{k} & \left[ \begin{array}{c} \beta \end{array} \right] & \end{matrix} \end{matrix}$$

**Model.**  $S_{ui} := \theta_u^T \beta_i$

**Parameters.**  $\theta_u \forall u, \beta_i \forall i$

**Objective.**  $\sum_u \sum_i (S_{ui}^o - \widehat{S}_{ui})^2$

- Assumption: the observation matrix is low-rank
- Estimates user and item representations
- $k$  is a hyperparameter
- $k \ll \min(|\mathbf{Users}|, |\mathbf{Items}|)$



# CF - Matrix Factorization: Alternative View



Model :  $S_{ui} := \theta_u^\top \beta_i$

Imagine that  $\theta_u$ 's are features of users

**The model is then a linear regression for each item:**

$$\begin{aligned} S_{ui} &= \theta_u^\top \beta_i \\ &= \sum_k \theta_{uk} \beta_{ik} \\ &= \sum_k \theta_{u1} \beta_{i1} + \theta_{u2} \beta_{i2} + \dots + \theta_{up} \beta_{ip} \end{aligned}$$

Since the model is symmetric in  $\theta$  and  $\beta$ ,  
 $\beta_i$ 's can be seen as features of items

# Model Fitting



Objective  $\sum_u \sum_i (s_{ui} - \hat{s}_{ui})^2$

# Model Fitting



Objective  $\sum_u \sum_i (s_{ui} - \hat{s}_{ui})^2$

- Joint parameter optimization
  - Gradient descent:  $(\nabla\theta, \nabla\beta)$

# Model Fitting



**Objective**  $\sum_u \sum_i (s_{ui} - \hat{s}_{ui})^2$

- Joint parameter optimization
  - Gradient descent:  $(\nabla\theta, \nabla\beta)$
- Alternate optimization
  - Fix  $\theta$ , update  $\beta$
  - Fix  $\beta$ , update  $\theta$
- Each step is a (regularized) least-squares problem
- This procedure is known as alternating least squares (ALS)



# Matrix Factorization

$S^o$

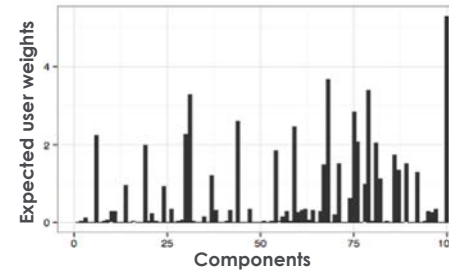


$S^u$

## User's highly rated movies

E.T. the Extra-Terrestrial (Children's, Drama)  
Full Metal Jacket (Action, Drama, War)  
Three Colors: Red (Drama)  
Breaker Morant (Drama, War)  
Shakespeare in Love (Comedy, Romance)  
Shadowlands (Drama, Romance)  
Rob Roy (Drama, Romance, War)  
The Verdict (Drama)  
A Little Princess (Children's, Drama)  
Leaving Las Vegas (Drama, Romance)

## User's weights for 100 components



## Top movies recommended for the user

Casablanca (Drama, Romance, War)  
Breakfast at Tiffany's (Drama, Romance)  
Amadeus (Drama)  
When Harry Met Sally... (Comedy, Romance)  
American Beauty (Comedy, Drama)  
Fargo (Crime, Drama, Thriller)  
The Right Stuff (Drama) Gandhi (Drama)  
Apocalypse Now (Drama, War)  
Toy Story (Children's, Comedy, Animation)



# Model Exporation

$\text{argsort}_i \beta_{ik}$



[Gopalan et al.'15]

Movielens

"Sci-Fi"	"Drama, Romance"	"Action"
Day the Earth Stood Still Metropolis Forbidden Planet Them! Invasion of the Body Snatchers The War of the Worlds Godzilla Village of the Damned Night of the Living Dead The Thing From Another World	Strictly Ballroom Like Water for Chocolate The Postman Sense and Sensibility Much Ado About Nothing The Remains of the Day Howards End An Ideal Husband Henry V Shawdowlands	Die Hard 2 Die Hard: With a Vengeance Independence Day Air Force One The Rock Con Air Enemy of the State Conspiracy Theory The Matrix Broken Arrow

Netflix

"Supernatural thriller"	"Literary films"	"Friends sitcom"
Stir of Echoes The Exorcist The Ring Final Destination Misery What Lies Beneath Poltergeist The Shining Carrie Gothika	Pride and Prejudice Sense and Sensibility Elizabeth Emma Sense and Sensibility Mansfield Park Much Ado About Nothing The Importance of Being Earnest Anne of Green Gables Shakespeare in Love	Friends: Season 1 Friends: Season 2 Friends: Season 4 The Best of Friends: Vol. 1 Friends: Season 3 Friends: Season 5 The Best of Friends: Season 1 The Best of Friends: Season 2 The Best of Friends: Season 3 Friends: Season 6

Mendeley

"Sociology"	"Wireless sensor networks"	"Distributed behavior"
Social Capital: Its Origins, Institutions and Economic... Institutions and Economic... Increasing Returns and Path Dependence... Diplomacy & Domestic Politics... Comparative Politics and the Comparative... Ethnicity, Insurgency, and Civil War... Historical Institutionalism in Comparative... Case studies and theory development in social... The Politics, Power, Pathologies... End of the Transition Paradigm...	Wireless sensor networks : a survey... Wireless sensor network survey An energy-efficient MAC protocol... A survey of routing protocols for... Wireless sensor networks for habitat... Cognitive radio: brain-empowered wireless... A survey on wireless multimedia sensor networks NeXt generation/dynamic spectrum... Routing techniques in wireless sensor... Social network analysis...	Flocks , herds and schools Flocking for multi-agent... Market- Based multirobot... Coordination of groups of mobile autonomous... Behavior-based formation control for multi robot teams... A formal analysis and taxonomy of task allocation... A survey of consensus problem in multi-agent coordination... Modeling swarm robotic systems... Cooperative mobile robotics: A case study... The e-puck, a robot designed for education in engineering...

6K Users  
4K Movies  
1M Ratings



480K Users  
17.7K Movies  
100M Ratings

80K Users  
260K Sci. articles  
100M Ratings



# Probabilistic Matrix Factorization

## Matrix Factorization

$$\begin{aligned} &\|\beta_i\|_2 \\ &\|\theta_u\|_2 \\ &(S_{ui} - \hat{S}_{ui})^2 \end{aligned}$$

## Gaussian Matrix Factorization

[Salakhutdinov et al. '08]

$$\begin{aligned} \theta_u &\sim \mathcal{N}(a, b) \\ \beta_i &\sim \mathcal{N}(c, d) \\ S_{ui} &\sim \mathcal{N}(\theta_u^\top \beta_i, \sigma) \end{aligned}$$

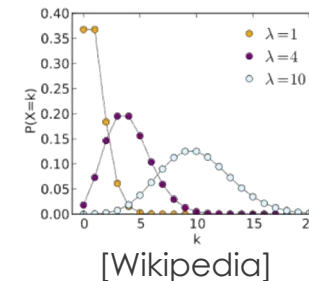
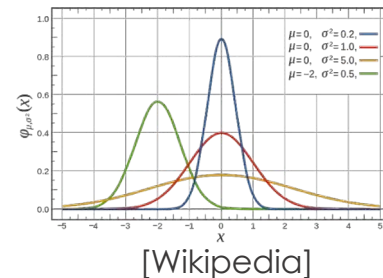
## Poisson Matrix Factorization

[Gopalan et al. '15]

$$\begin{aligned} \theta_u &\sim \text{Gamma}(a, b) \\ \beta_i &\sim \text{Gamma}(c, d) \\ S_{ui} &\sim \text{Poisson}(\theta_u^\top \beta_i) \end{aligned}$$

- Poisson factorization is correct
- Gaussian factorization is incorrect
- In practice MF typically gives better performance than PF

Minimizing mean squared error is equivalent to maximizing likelihood under Gaussian noise



# Questions?





# Towards CF With Deep Learning



$$\begin{bmatrix} 3 & - & \dots & 0 \\ - & 0 & \dots & - \\ \vdots & & \ddots & \dots \\ 2 & - & \dots & - \end{bmatrix}$$

# Towards CF With Deep Learning



$$\begin{bmatrix} 3 & - & \dots & 0 \\ - & 0 & \dots & - \\ \vdots & & \ddots & \dots \\ 2 & - & \dots & - \end{bmatrix} \rightarrow \begin{array}{l} (\text{User 1, Item 1, 3}) \\ (\text{User 1, Item 2, 0}) \\ (\text{User 2 Item 2, 0}) \\ (\text{User n, Item 1, 2}) \end{array}$$

# Towards CF With Deep Learning



$$\begin{bmatrix} 3 & - & \dots & 0 \\ - & 0 & \dots & - \\ \vdots & & \ddots & \dots \\ 2 & - & \dots & - \end{bmatrix} \rightarrow \begin{array}{l} (\text{User 1, Item 1, 3}) \\ (\text{User 1, Item 2, 0}) \\ (\text{User 2 Item 2, 0}) \\ (\text{User n, Item 1, 2}) \end{array}$$

Encode each categorical variable  
using a series of indicator variables



User	Item
(1 0 ... 0,	1 0 ... 0, 3)
(1 0 ... 0,	0 0 ... 1, 0)
(0 1 ... 0,	0 1 ... 1, 0)
(0 0 ... 1,	1 0 ... 0, 2)

# Towards CF With Deep Learning



$$\begin{bmatrix} 3 & - & \dots & 0 \\ - & 0 & \dots & - \\ \vdots & & \ddots & \dots \\ 2 & - & \dots & - \end{bmatrix} \rightarrow \begin{array}{l} (\text{User 1, Item 1, 3}) \\ (\text{User 1, Item 2, 0}) \\ (\text{User 2, Item 2, 0}) \\ (\text{User n, Item 1, 2}) \end{array}$$

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User      Item

(1 0 ... 0, 1 0 ... 0, 3)  
(1 0 ... 0, 0 0 ... 1, 0)  
(0 1 ... 0, 0 1 ... 1, 0)  
(0 0 ... 1, 1 0 ... 0, 2)

$$\underbrace{(1 \ 0 \ \dots \ 0, 1 \ 0 \ \dots \ 0)}_x, \underbrace{3}_y$$

# Towards CF With Deep Learning



$$\begin{bmatrix} 3 & - & \cdots & 0 \\ - & 0 & \cdots & - \\ \vdots & & \ddots & \cdots \\ 2 & - & \cdots & - \end{bmatrix} \rightarrow \begin{array}{l} (\text{User 1, Item 1, 3}) \\ (\text{User 1, Item 2, 0}) \\ (\text{User 2, Item 2, 0}) \\ (\text{User n, Item 1, 2}) \end{array}$$

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User      Item

(1 0 ... 0, 1 0 ... 0, 3)  
(1 0 ... 0, 0 0 ... 1, 0)  
(0 1 ... 0, 0 1 ... 1, 0)  
(0 0 ... 1, 1 0 ... 0, 2)

$$\underbrace{(1 \ 0 \ \dots \ 0)}_{x_1} \underbrace{(1 \ 0 \ \dots \ 0)}_{x_2} \underbrace{(3)}_y$$

# Towards CF With Deep Learning



$$\begin{bmatrix} 3 & - & \cdots & 0 \\ - & 0 & \cdots & - \\ \vdots & & \ddots & \cdots \\ 2 & - & \cdots & - \end{bmatrix} \rightarrow \begin{array}{l} (\text{User 1, Item 1, 3}) \\ (\text{User 1, Item 2, 0}) \\ (\text{User 2, Item 2, 0}) \\ (\text{User n, Item 1, 2}) \end{array}$$

Encode each categorical variable  
using a series of indicator variables

$$\begin{array}{cc} \text{User} & \text{Item} \\ (1 \ 0 \ \dots \ 0, 1 \ 0 \ \dots \ 0, 3) \\ (1 \ 0 \ \dots \ 0, 0 \ 0 \ \dots \ 1, 0) \\ (0 \ 1 \ \dots \ 0, 0 \ 1 \ \dots \ 1, 0) \\ (0 \ 0 \ \dots \ 1, 1 \ 0 \ \dots \ 0, 2) \end{array}$$

$$\underbrace{(1 \ 0 \ \dots \ 0)}_{x_1} \underbrace{(1 \ 0 \ \dots \ 0)}_{x_2} \underbrace{(3)}_y \rightarrow y = (x_1^\top \theta)^\top (x_2^\top \beta)$$

# Towards CF With Deep Learning



$$\begin{bmatrix} 3 & - & \cdots & 0 \\ - & 0 & \cdots & - \\ \vdots & & \ddots & \cdots \\ 2 & - & \cdots & - \end{bmatrix} \rightarrow \begin{matrix} (\text{User 1, Item 1, 3}) \\ (\text{User 1, Item 2, 0}) \\ (\text{User 2, Item 2, 0}) \\ (\text{User n, Item 1, 2}) \end{matrix}$$

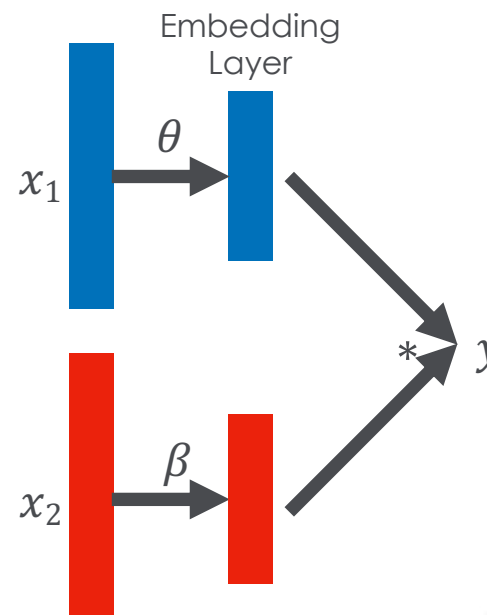
Encode each categorical variable using a series of indicator variables

User	Item	
(1 0 ... 0,	1 0 ... 0,	3)
(1 0 ... 0,	0 0 ... 1,	0)
(0 1 ... 0,	0 1 ... 1,	0)
(0 0 ... 1,	1 0 ... 0,	2)

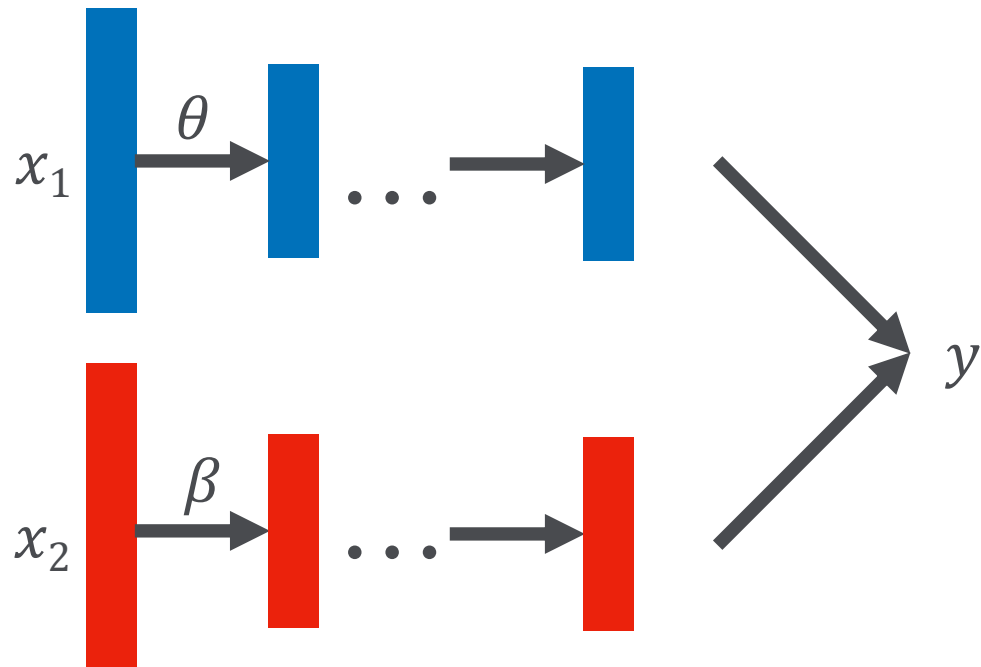
$$\underbrace{(1 \ 0 \ \dots \ 0, \ 1 \ 0 \ \dots \ 0)}_x, \underbrace{3}_y$$

$x_1 \quad x_2$

$$y = (x_1^T \theta)^T (x_2^T \beta)$$



# A Version of Deep Matrix Factorization



Can do more complicated  
user and item combinations  
(beyond dot product)

[Xue et al.'17]



# Questions?



# Autoencoders



Popular neural-network model often used in unsupervised learning (e.g., dim reduction)

# Autoencoders



Popular neural-network model often used in unsupervised learning (e.g., dim reduction)

- Non-linear PCA

# Autoencoders



Popular neural-network model often used in unsupervised learning (e.g., dim reduction)

- Non-linear PCA
- Intuition: let's learn to copy the data  $\mathbf{x}' = \mathbf{f}(\mathbf{x})$

# Autoencoders



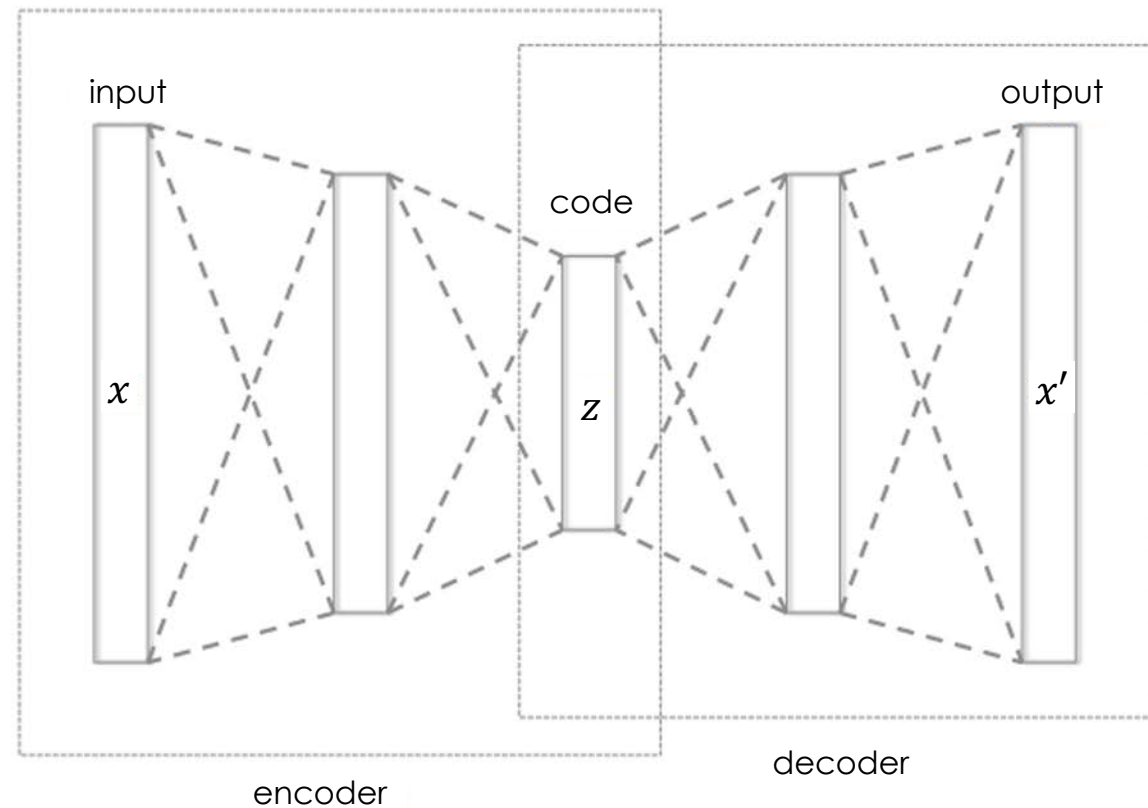
Popular neural-network model often used in unsupervised learning (e.g., dim reduction)

- Non-linear PCA
- Intuition: let's learn to copy the data  $x' = f(x)$
- We force a “bottleneck”  $z = f_1(x)$   
 $x' = f_2(z)$   
 $\dim(z) < \dim(x)$

# Autoencoders



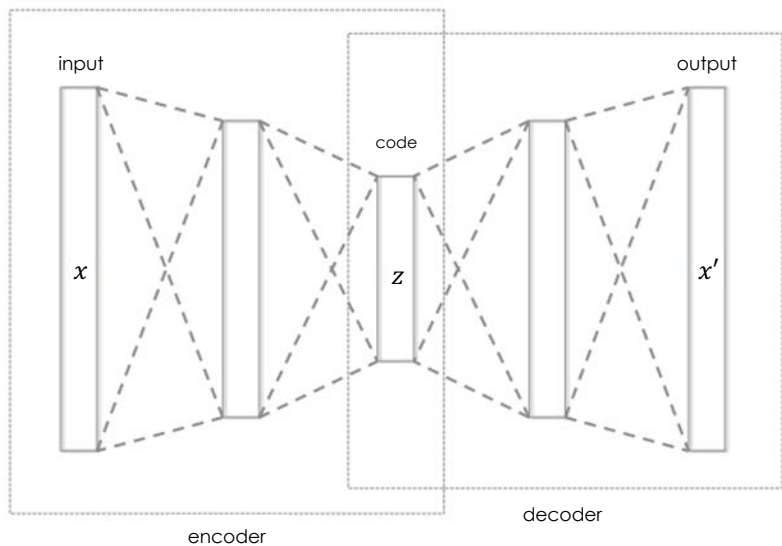
$$\begin{aligned}z &= f_1(x) \\ x' &= f_2(z) \\ \dim(z) &< \dim(x)\end{aligned}$$



**Hyperparameters:**  
size of all neurons  
(layers) except  
input one

[From Wikipedia]

# Autoencoders for CF



[From Wikipedia]

- $x$ : Either a row or a column of the ratings matrix

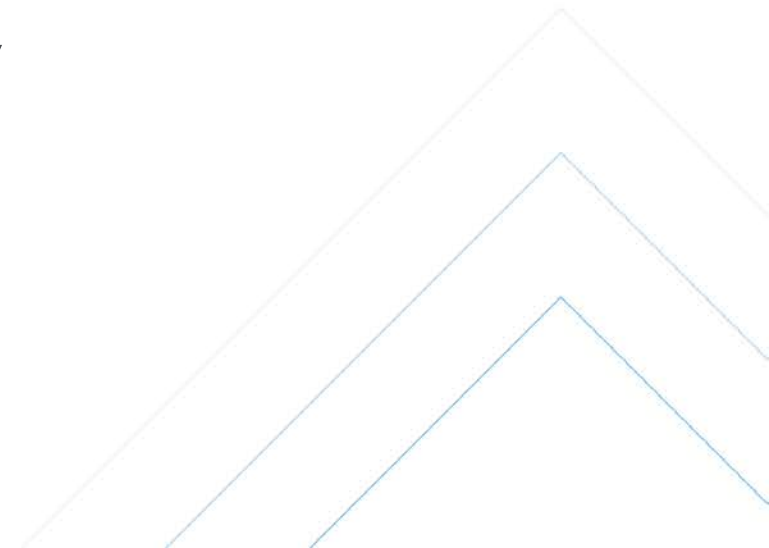
$$\mathbf{x} \begin{bmatrix} 3 & - & \dots & 0 \\ - & 0 & \dots & - \\ \vdots & & \ddots & \dots \\ 2 & - & \dots & - \end{bmatrix} \text{ users} \times \text{items}$$

- Missing entries:
  - Set to 0 in the input
  - Not considered in the output
- Many versions using denoising-autoencoders (DAEs), VAEs, different likelihoods (etc.)

# MF vs. AE for CF



- AE are more “naturally” non-linear
- AE are asymmetric
  - Must choose whether to model users or items
- Versions of AEs are close to the state-of-the-art today





# Questions?



# How to Choose the Right Model?



- Search for papers that compare different models
  - Keep a healthy dose of scepticism
    - I.e., results in papers is not necessarily ground truth
- Try it out on your data
  - Compare performance on held-out data
  - Can it handle: your data size, service speed, updating schedule, other desiderata (fairness, uncertainty estimates) ...

# Are Deep Models Better?



- 2014: No
  - 2018: Yes
  - 2019: Maybe not ... \*
- 
- “Embarrassingly Shallow Autoencoders for Sparse Data”, Steck’19
  - “On the Difficulty of Evaluating Baselines: A Study on Recommender Systems”, Rendle et al.’19:
    - “With a careful setup of a vanilla matrix factorization baseline, we are not only able to improve upon the reported results for this baseline but even outperform the reported results of any newly proposed method.”

(\* This is not considering possibly available covariates)

# Explicit vs. Implicit Data



- Up to now we assumed ratings
- Ratings are explicit data:
  - “Users explicitly provide their preferences”
  - A high rating means the user liked the item
  - A low rating means the user disliked the item
- In practice implicit data is much more common:
  - click, buy, watch, listen



# Challenge with Implicit Data



- Consuming an item usually implies a positive preference
- Not Consuming an item may either indicate:
  - A negative preference
  - Something else: e.g., lack of exposure or time

# Challenge with Implicit Data



The preference matrix is “full” (as opposed to sparse)

- ‘1’ indicates a consumed item
- ‘0’ indicates an unconsumed item

$$\begin{bmatrix} 1 & 0 & 0 & 0 & 0 & 0 \\ 0 & 1 & 0 & 0 & 0 & 1 \\ 0 & 0 & 1 & 0 & 0 & 0 \\ 0 & 1 & 0 & 1 & 0 & 1 \end{bmatrix}$$

- You must take both 0s and 1s into account
- In practice many models can be adapted to implicit case

# Common Strategy for Implicit Data



- Model the 0s as being “less certain” than the 1s

$$\text{Objective MF: } \frac{1}{|\text{users}|} \sum_u \sum_i (S_{ui} - \hat{S}_{ui})^2$$

$$\text{Objective WMF: } \frac{1}{|\text{users}|} \sum_u \sum_i c_{ui} (S_{ui}) (S_{ui} - \hat{S}_{ui})^2$$

$$c_{ui}(0) < c_{ui}(1)$$

- Weighted Matrix Factorization [Hu et al. '08]
- Learn the weight of each zero
  - Exposure Matrix Factorization [Liang et al.'15]

# Questions?



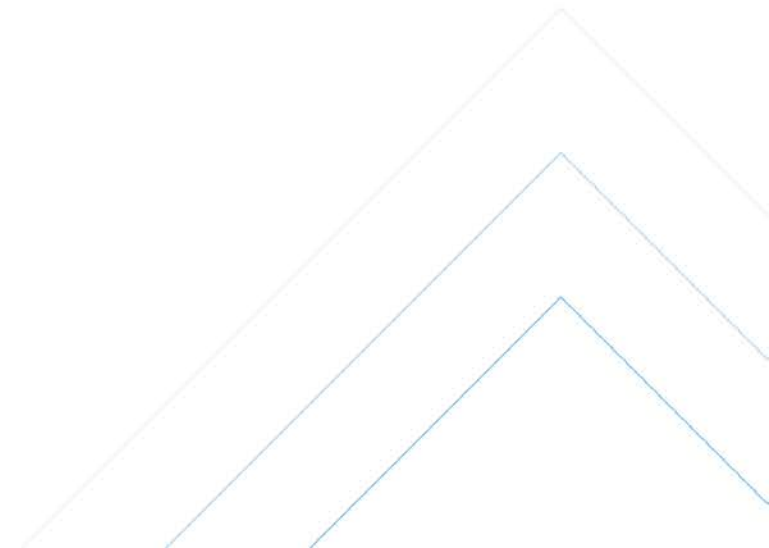


# User/Item Features (I)



Often additional information exists

- Users: demographic information, social networks



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- Users & items:
  - timestamps, session information

# User/item Features (II)

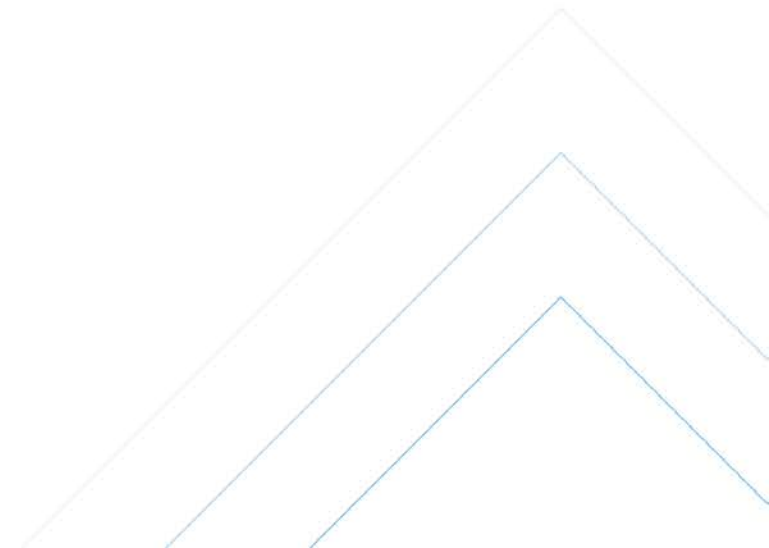


- Allow for content-based recommendations
  - Good to combat the cold-start problem

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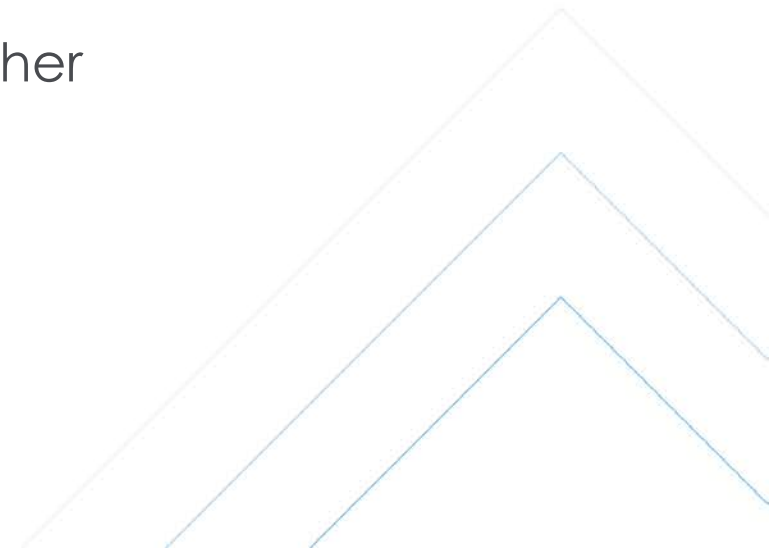
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- Assume that features are predictive of preferences
  - More difficult in some domains than others (e.g., movies)
- A practical approach is to bootstrap with content-based to gather preference data and then switch to CF



# User/item Features (II)



- Allow for content-based recommendations
  - Good to combat the cold-start problem
- Assume that features are predictive of preferences
  - More difficult in some domains than others (e.g., movies)
- A practical approach is to bootstrap with content-based to gather preference data and then switch to CF
- In the next slides we explore hybrid models for these data

# Modelling Strategy

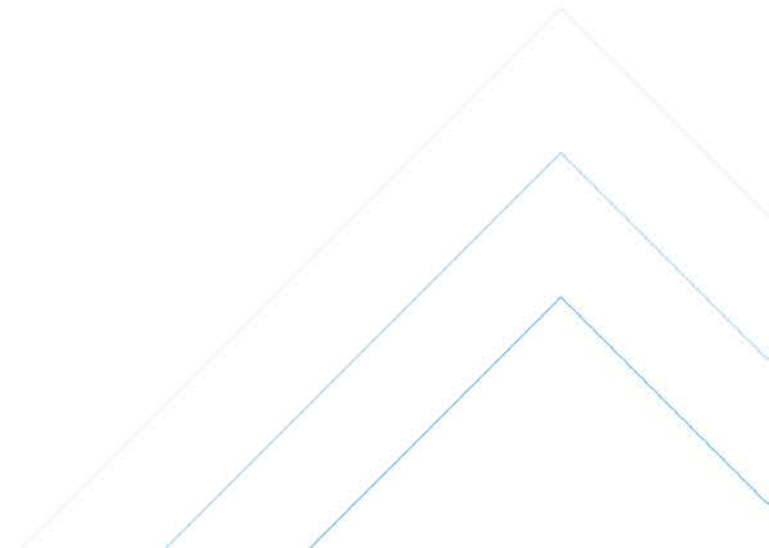


## 1. Generic models

- Easily extend to many different use cases

## 2. Tailored modelling for specific features

- This is where neural nets shine (images, text, networks)





# Factorization Machines (FM) [Generic Model]



Model “all” additional information

$$\begin{bmatrix} 3 & - & \dots & 0 \\ - & 0 & \dots & - \\ \vdots & & \ddots & \dots \\ 2 & - & \dots & - \end{bmatrix}$$

# Factorization Machines (FM)

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Encode each categorical variable  
using a series of indicator variables



User	Item	
(1 0 ... 0,	1 0 ... 0,	3)
(1 0 ... 0,	0 0 ... 1,	0)
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Add features as columns



User	Item	Age
(1 0 ... 0,	1 0 ... 0,	25, 3)
(1 0 ... 0,	0 0 ... 1,	22, 0)
(0 1 ... 0,	0 1 ... 1,	55, 0)
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$$\text{Model. } S_{ui} := W_0 + \underbrace{\sum_i^p w_i x_i}_{\text{per-feature regression}} + \underbrace{\sum_{j=0}^p \sum_{j'=j+1}^p \theta_j^\top \theta_{j'} x_j x_{j'}}_{\text{per-pair regression}}$$

# Factorization Machines (FM)

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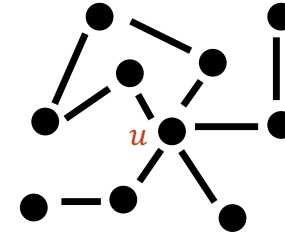
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- Features added to the data (extra columns) are “automatically” used in the model
- Modelling extra information implies adding the feature

# A. Social Network



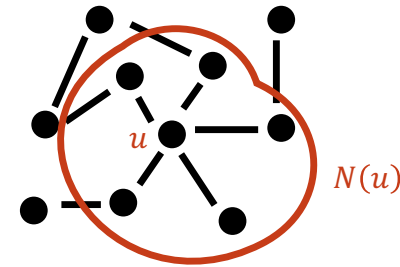
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- Assume:
  1. Friends influence your preferences
  2. Different levels of trusts for different friends



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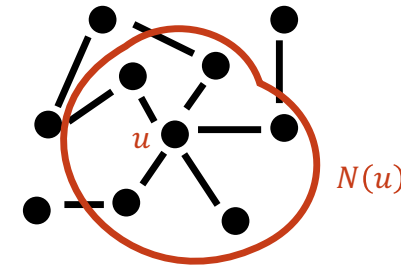
# A. Social Network



- Data: user ratings and users' friends

- Assume:

1. Friends influence your preferences
2. Different levels of trusts for different friends



**Model**  $S_{ui} := \theta_u^T \beta_i + \sum_{u' \in N(u)} \tau_{u'u} S_{u'i}$

How much  $u$  "trusts"  $u'$

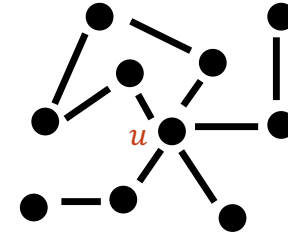
The rating of  $u'$  on item  $i$

[Chaney et al. '15]



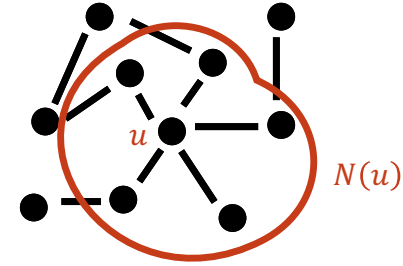
# A. Social Network

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## B. Item Content



Data: user ratings and item text/image/...

**Model**  $s_{ui} := \theta_u^\top (\beta_i + \gamma_i)$

[Wang et al. '14]

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Content features

[Wang et al. '14]

# Questions?



# C. Dynamic Modelling



- Data: user ratings with timestamps
- Assume:
  - User tastes change over time
  - Item popularity change over time

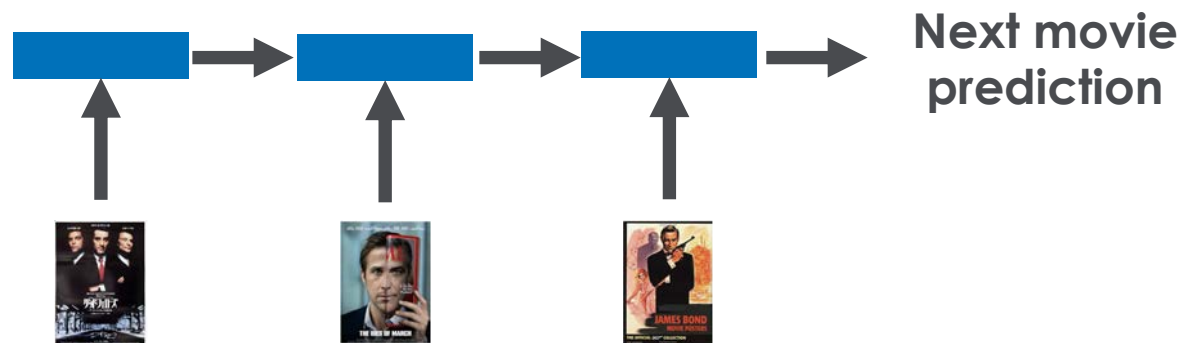
**Model**

$$S_{ui}^t := \theta_u^{t\top} \beta_i^t$$
$$\theta^t = \theta^{t-1} + \epsilon$$

# C.1 Session-Based Modelling



- Data: user ratings with timestamps
- Assume: Users consume related items over short periods of time
  - Domains: Music playlist, exercises, short videos
- Model. Sequential models like RNNs.



# Session-based + Social Networks

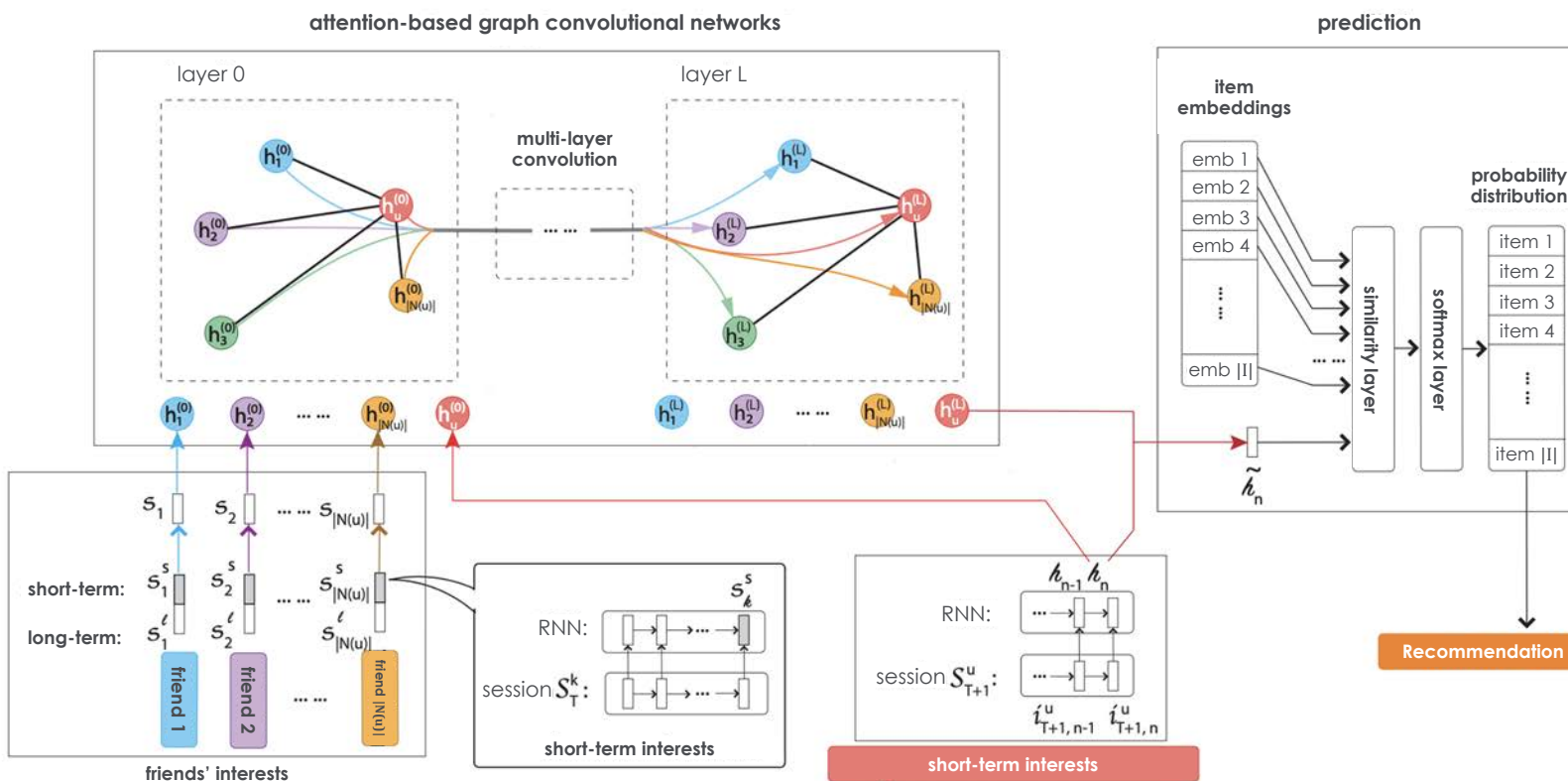
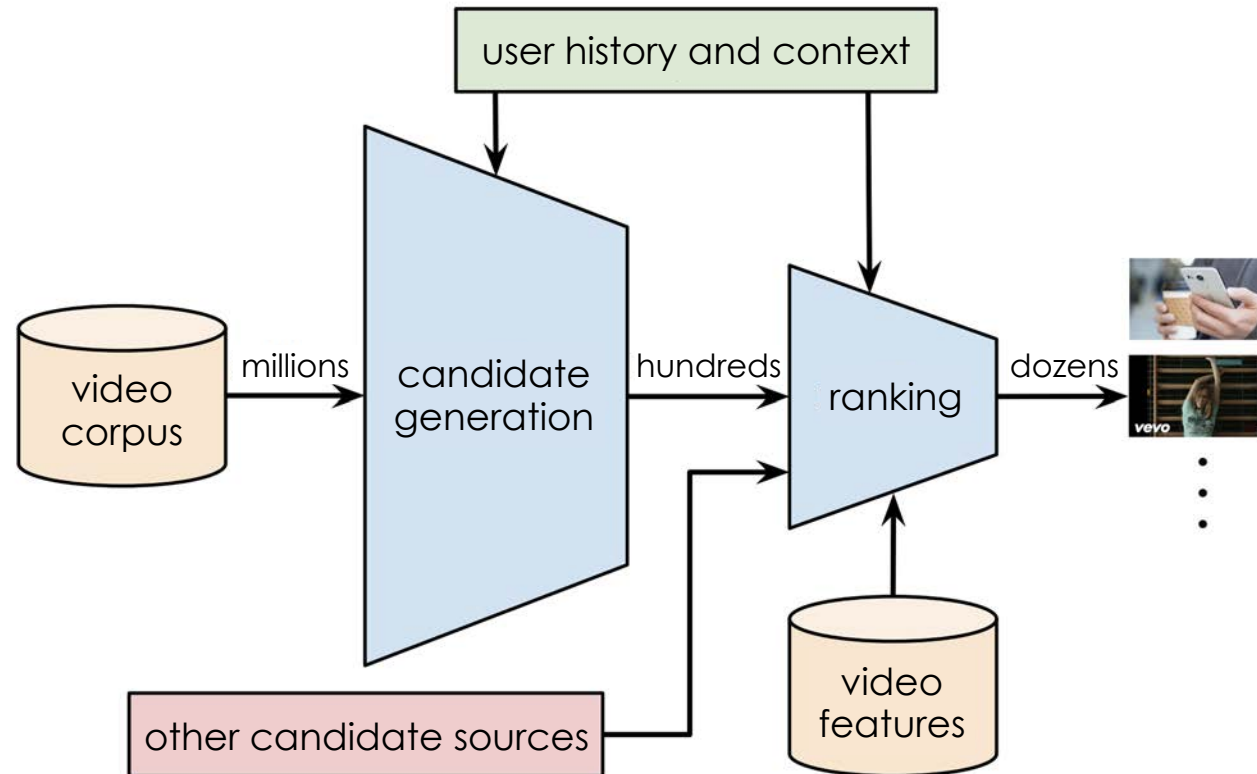


Figure 2: A schematic view of our proposed model for dynamic social recommendation



# An Example From YouTube



[Covington et al., '16]

# Evaluation



- Evaluate performance on held-out data (standard)
- Splitting data into train/validation/test:
  - Split by user to give equal “weight” to each user
  - Ensure that each user has enough data (no cold-start)

# Evaluation Metrics



## 1. Score prediction (explicit data only)

- Mean squared error:  $\frac{1}{|\text{users}|} \sum_u \sum_i (S_{ui} - \hat{S}_{ui})^2$

# Evaluation Metrics



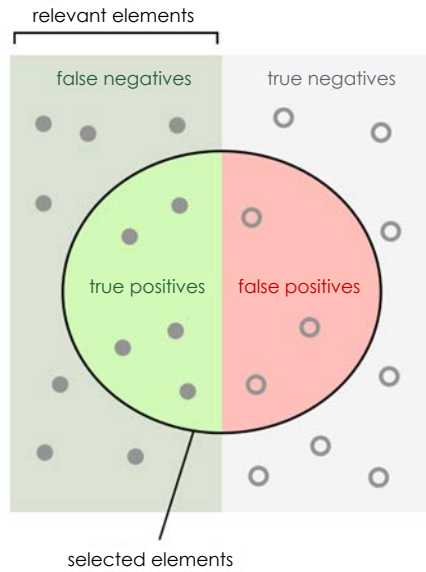
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## 2. Information retrieval

- Precision, Recall
- Average rank, Mean average precision
- Normalized Discounted Cumulative Gain (NDCG)
  - Compares the ranking of your system with the optimal ranking
  - (Exponentially) Discounts items lower ranked items

# Precision/Recall



How many selected items are relevant?

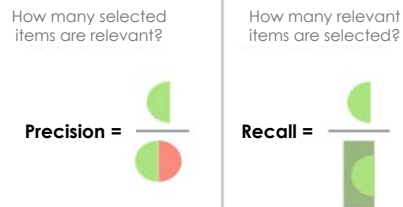
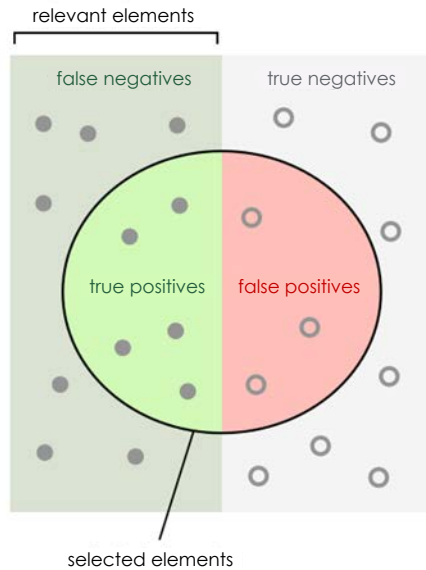
$$\text{Precision} = \frac{\text{true positives}}{\text{true positives} + \text{false positives}}$$

How many relevant items are selected?

$$\text{Recall} = \frac{\text{true positives}}{\text{true positives} + \text{false negatives}}$$

[From Wikipedia]

# Precision/Recall

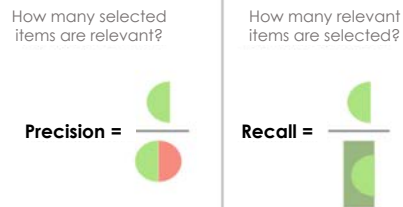
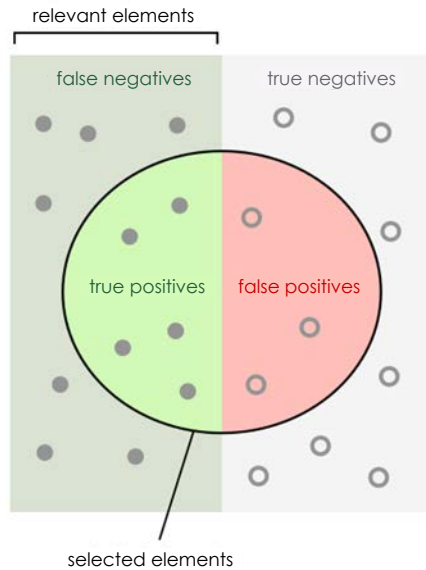


[From Wikipedia]

- For implicit data recall is more appropriate

- $\text{Recall} := \frac{TP}{TP+FN}$

# Precision/Recall



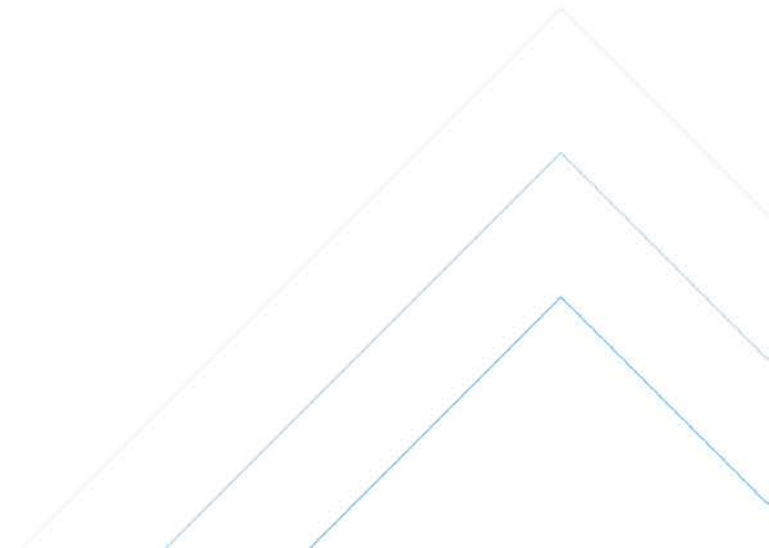
[From Wikipedia]

- For implicit data recall is more appropriate
- $\text{Recall} := \frac{TP}{TP+FN}$
- Consider only the top items (Recall@K)

# Other Topics



- Lots of other possible signals
  - Search queries, engagement (time spent on page)
- Structured recommendations
  - E.g., Recommend a trip, a curriculum of courses





# Concluding Remarks (I)



Type of models we have discussed are useful for:

- Domains with large number of items (and users for CF)
- Subjective preferences over attributes (features)
  - E.g., movies and not plane tickets
- Items can be consumed relatively fast
  - E.g., restaurants/movies and not cars/houses



# Concluding Remarks (II)



- CF models “work well” especially in large-data regimes
  - Commercial systems are reasonably good
  - There is evidence that companies derive value from them
- Much progress remains to be done
  - Modelling preferences is a very active research topic
  - Good preference models gave rise to other questions

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