

Teraesa Metivier

Email: teraesametivier@pursuit.com | Phone: (773) 980-5322

[Github](#) | [LinkedIn](#)

SKILLS

Javascript, React, SQL, Node.js, Express, API Creation/ Implementation, HTML, CSS, Heroku, Redux, Firebase

PROJECTS

Text Based Adventure Command Line Game

Summary of what it is

- Technical language used was Javascript mainly loops and functions to create the game
- Use basic git flow
- Created constants and variables of different types and use operators to solve problems
- Call functions; and default values
- This text based game uses loops to ask trivia questions
- Use of control flow to create different code paths or to repeat code execution
- Use of loops and while loops, if / else statements, switch statements
- Completed in two weeks
- Reviewed by panel of Pursuit lectures
- Built front-end using Javascript

Command line Snowman Project

Summary of what it is

- Use basic git flow
- Completed in one week
- Use of call functions
- Use control flow to create different code paths or to repeat code execution
- Create Strings, use common String methods
- Created arrays; access elements in arrays; use of common array methods
- Created objects
- Access elements in objects using dot and square bracket notation
- Built front-end using Javascript
- Reviewed by panel of Pursuit lectures

EXPERIENCE

Sameday-Testing

Customer Service Specialist

Venice, California

January 2021 - Present

- Take customer calls and answer general inquiries
- Email customers regarding inquiries and complaints
- Help close sales
- Schedule refunds through Stripe
- Handle customer complaints and track complaints
- Inform customers about the product/service

1199 SEIU

Registration Clerk

Manhattan, New York City

July 2020 - December 20

- Provide clerical and administrative support to the Programs Registration Department
- Assists and train members with the Online Application and program selection process
- Counsels members on the Child Care Fund services; interpret eligibility and application guidelines process
- Registers clients via phone and online and updates information in company database
- Performs follow-ups with clients to resolve issues
- Performs data entry of members and program information, reach department daily quotes
- Performs special projects and assignments as directed by management

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WGM Group of Companies

Technical Assistant

Arima, Trinidad and Tobago

July 2018 - January 2020

- Served as a key liaison by coordinating sector-related business units with other facets of the company
- Reduced company losses by proactively providing feedback on operational concerns and product issues to reduce wastage of resources
- Successful resolution of customer/staff issues through investigating and responding to complaints
- Efficiently administered a variety of accounting activities such as purchase orders and invoices daily
- Maximized productivity rates of peers through seamless executed various administrative tasks, including scheduling meetings, answering calls, submission of reports and other correspondence for managers
- Guided managers' decisions on attainable project timelines and ensured task completion according to schedule
- Promoted new financial products to new demographics to help increase company client base of its internal Credit Union

EDUCATION

Pursuit

Full Stack Web Fellow

Long Island City, NY

November 2020 - October 2021

- Selected into an intensive 12-month, Google-funded software engineering fellowship with a 9% acceptance rate (of 1500+ applicants) with a curriculum designed by engineers from Vice, Facebook, Yahoo, Artsy, and LinkedIn.
- Mastered Javascript, React/Redux, Data Structures and Algorithms, APIs, and tech principles and culture via both team/individual projects, code reviews, and pair programming.

University of Trinidad and Tobago

Bachelor of Science

St. Augustine, Trinidad and Tobago

2014