

# CINCINNATI REDS™

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Joseph P. Urso  
Chairman  
Vollara  
5420 LBJ Freeway  
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Dallas, TX 75240

Dear Joe:

I wanted to take the time to reach out to you and say thanks for developing such quality products and assembling a quality staff. I have been a Strength Coach for a while now and have met with many companies' representatives. Your staff by far goes above and beyond in the Customer service area. I wish I had ten Ron Chaves on my staff. Not only is Ron a great educator of your products, he is a great listener and makes sure he adapts to each facility on how to best implement your products.

Developing high quality products that clean our AIR and Water are essential not only to performance, but to all of us personally. It shows that Vollara cares about people. It's important when building relationships with our athletes that they know we care about them personally and professionally. Providing air free of toxins and pollutants along with the Living Water allows our players to recover from the day to day grind of being a professional baseball player.

Thank you for making our lives better,

Best Wishes,



Matthew C. Krause  
Major League Strength and Conditioning Coordinator  
Cincinnati Reds