Terrence Donerson

Information Technology/Business Administration
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I have 10 years of working experience, including as an office assistant, and as a customer service associate in industries including education, retail, and medical.

My skills and experiences include soft and technical skills:
(Soft) Leadership Training, Strong Communication, Critical Thinking.
(Technical) Information Technology, Project Management, Front-End Web Design, C#, Microsoft Suite, SQL, PHP.

I graduate Fall 2018 from Georgia Southern University (BSc Information Technology), and currently hold an Associate of Business Administration (ABA) degree from Georgia Highlands College. Additionally, I have earned 11 certifications.

Authorized to work in the US for any employer.

Education

Bachelor of Science in Information Technology
Georgia Southern University December
2018

Associate of Science (Honors) in Business Administration Georgia
Highlands College, 2016

Skills

Hard Skills

Java, HTML 5, CSS, JavaScript, JQuery, Python, C#, PHP, SQL, Microsoft Office, Project Management, Research and Development, Ecommerce, Multimedia.

Soft Skills

Strong Communication Skills, Leadership Training, Critical Thinking Skills, Research and Development

Certifications/Licenses

Microsoft Digital Literacy License 909939
Computer Basics
The Internet, Cloud Services, and the World Wide Web
Productivity Programs
Computer Security and Privacy
Digital Lifestyles

Microsoft Office License 460-11427452 Word,
Excel, PowerPoint, Access, Outlook

Python 3 Tutorial License 1073-3796000

Front End Web Design
HTML Fundamentals License 1014-3796000.
CSS Fundamentals License 1023-3796000
JavaScript Tutorial License 1024-3796000 jQuery Tutorial
License 1082-3796000

SQL Fundamentals License 1060-3796000

PHP Tutorial License 1059-3796000

C# Tutorial License 1080-3796000

Relevant Coursework

Information Technology Project Management
Technical Communication
Introduction to Ecommerce
Systems, Acquisition, Implementation, and Design
IT Research Seminar
Fundamentals of Computer Application
Principles of Public Speaking
Programming and Problem Solving

Projects

Current Web Development | Front End Web Design Start Up

[Hands of Hope Mobile Clinic](#) (Student Web Design Project)

Work Experience

Featured Columnist *
The Good Men Project
https://goodmenproject.com/author/darnell-donerson/
June 2018 to Present

Helpdesk Technician *
CS Business Solution
May 2018 to Present

Picker/Packer
ProLogistix - Stockbridge, GA
July 2017 to Per Diem

Pick, Scan, and pack orders for Carter Distribution Center.

Sales Associate
Express - Locust Grove, GA
November 2016 to 2017

Locust Grove, GA
Sold clothes. Greeted customers. Helped customers find what they wanted. Helped customers choose items. Answered customer questions. Helped maintain store security. Found out of stock items at other stores. Created displays. Inventoried stock. Worked in front end. Closed store. Cleaned work area. Nov 2016 - Present

Receptionist
Ark Animal Hospital - Atlanta, GA 2011
to 2016

Atlanta, GA
Received items to stock shelves. Unpacked merchandise, supplies, materials. Counted items received. Logged items received. Stored items in supply rooms. Cleaned and maintained storage areas. Used basic math. Knowledge sets include: cleaning, room.

Sales Associate
Walmart - McDonough, GA 2007
to 2010

McDonough, GA
Sold hardware and building. Greeted customers. Helped customers find what they wanted. Helped customers choose items. Answered customer questions. Upheld rules for payments and exchanges.

Helped maintain store security. Found out of stock items at other stores. Trained other workers. Created displays. Inventoried stock. Worked in stock room, front end.

Knowledge sets include: helped customers, questions. Jan 2007 - Jul 2007

Links

Awards

NWCLA Leadership Award

An award given to college students who have demonstrated outstanding leadership qualities throughout the school year.

Groups

Brother2Brother
2010 to Present

Mentoring