



Activity Overview

In this activity, you will complete the three key business intelligence project documents: the Stakeholder Requirements Document, the Project Requirements Document, and the Strategy Document. To fill out each section, you will use your meeting notes from your meeting with the Google Fiber stakeholders to identify key project requirements and stakeholder asks.

Be sure to complete this activity before moving forward. The next course item will provide you with a completed example of each document to compare to your own work. You will not be able to access the exemplar until you have completed this activity.

Scenario

Review the following scenario. Then complete the step-by-step instructions.

In this scenario, you are interviewing for a position with internet provider Google Fiber's customer call center. As part of the interview process, you have been asked to complete a fictional project. You will use your knowledge of the BI stages: capture, analyze, and monitor. By the time you are done, you will have an end-of-course project that will demonstrate your knowledge and skills to potential employers.

Step-By-Step Instructions

Follow the instructions and answer the following question to complete the activity. Then, go to the next course item to compare your work to a completed exemplar.

Step 1: Open your notes

Open your meeting notes from the reading that details the [Course 1 workplace scenario overview about Google Fiber](#) and keep them open in another window so you can refer to them while completing the three key BI documents.

Pro Tip: Use all available resources

A big part of being a BI professional is researching solutions, troubleshooting, and knowing where to go for support. For this activity, it is highly recommended that you refer to the previous reading about the [key business intelligence documents](#) and activity about [completing the documents](#) for additional guidance.

Step 2: Access the templates

To use the templates for this course item, click the following links and select "Use Template."

Links to templates: [\[Link\]](#)


[Stakeholder Requirements Document](#)

[Project Requirement Document](#)


[Strategy Document](#)

OR

If you don't have a Google account, download the templates directly from the following attachment.

 [Activity Template_ Stakeholder Requirements Document](#)
[DOCX File](#)

 [Activity Template_ Project Requirements Document](#)
[DOCX File](#)

 [Activity Template_ Strategy Document](#)
[DOCX File](#)

Step 3: Complete the Stakeholder Requirements Document

Use your meeting notes to fill out as much of the project requirements document template as you can. If you find that there are some fields that you can't fill out, make note of them for later in the exercise. The Stakeholder Requirements Document enables you to capture stakeholder requests and requirements so you understand their needs before planning the rest of the project details or strategy. It should answer the following questions:

Business problem: What is the primary question to be answered or problem to be solved?

Stakeholders: Who are the major stakeholders of this project, and what are their job titles?

Stakeholder usage details: How will the stakeholders use the BI tool?

Primary requirements: What requirements must be met by this BI tool in order for this project to be successful?

Here are some questions BI professionals ask to successfully complete this document:

What questions must be answered before starting this project?

What does the BI team need to know before starting this project?

What are the questions that must be answered or problems that must be solved by this project?

What datasets are considered important to this project?

Who should have access to the dashboard? Will the entire dashboard be visible to all stakeholders?

Typically, the Stakeholder Requirements Document is a one-pager with notes, but it can be longer and more detailed for complex projects.

Step 4: Complete the Project Requirements Document

Use your meeting notes to fill out as much of the project requirements document template as you can. If you find that there are some fields that you can't fill out, make note of them for later in the exercise.

The Project Requirements Document contains the following details:

Purpose: Briefly describe why this project is happening and explain why the company should invest its resources in it.

Key dependencies: Detail the major elements of this project. Include the team, primary contacts, and expected deliverables. Are there any inter-team deliverables required?

Stakeholder requirements: List the established stakeholder requirements, based on the Stakeholder Requirements Document. Prioritize the requirements as: R - required, D - desired, or N - nice to have.

Success criteria: Clarify what success looks like for this project. Include explicit statements about how to measure success. Use SMART criteria.

User journeys: Document the current user experience and the ideal future experience.

Assumptions: Explicitly and clearly state any assumptions you are making.

Compliance and privacy: Include compliance, privacy, or legal dimensions to consider.

Accessibility: List key considerations for creating accessible reports for all users. Who needs to access this feature? How are they viewing and interacting with it?

Roll-out plan: Briefly describe the expected scope, priorities and timeline. Consider at what points during the rollout will measurements be made to determine whether the feature is performing as expected? Is there a rollback plan and timeline if this feature does not meet its intended goals?

Step 5: Complete the Strategy Document

Use your meeting notes to fill out as much of the strategy document template as you can. If you find that there are some fields that you can't fill out, make note of them for later in the exercise.

The Strategy Document is a collaborative place to align with stakeholders about project deliverables. You will establish information about dashboard functionality and associated metrics and charts for this project.

This is a time to explore what metrics will be required, how metrics are calculated, and any limitations or assumptions that exist about the data. Stakeholders think through these details and help the BI professional make final project decisions. Then, the BI professional provides stakeholders with a dashboard mockup to get useful feedback.

Generally, the BI professional will create the document, then request review and sign-off from stakeholders. Then, they can begin working on the project with all of the details they need.

Step 6: Write follow-up questions for your stakeholder


By now, you've filled out each of the templates with information from the interview. But you might have noticed that you're missing some information for fields in the template. In a professional setting, you might need to ask a stakeholder follow-up questions to properly complete planning documents.

Write 3-5 questions about information that is missing from the interview notes. In a professional setting, you could ask these questions to your stakeholder to help you fully complete your documents.

Pro Tip: Save the template

If you haven't already, be sure to save a blank copy of the templates you used to complete this activity. You can use them for further practice or in your professional projects. These templates will help you work through your thought processes and demonstrate your experience to potential employers.

What to Include in Your Response



Be sure to address the following elements in your completed planning documents:

A Stakeholder Requirements Document, completed as fully as possible with information from your notes and the supporting materials

A Project Requirements Document, completed as fully as possible with information from your notes and the supporting materials

A Strategy Document, completed as fully as possible with information from your notes and the supporting materials

At least three questions about missing information from the meeting notes