

Understand your stakeholders

Communicate for impact

Visual communication using a dashboard

Review: Communicate effectively to influence stakeholders

📺 Video: Wrap-up

1 min

📖 Reading: Glossary terms from week 3

10 min

📝 Quiz: Weekly challenge 3

10 questions

🎉 Congratulations! You passed!

Grade received 100%

Latest Submission Grade 100%

Quiz • 50 min

Weekly challenge 3

To pass 80% or higher

Retake the assignment in 23h 57m

Go to next item

Review Learning Objectives

1. What is a stakeholder?

1 / 1 point

☐ A customer who has information to protect their sensitive financial and medical data

☐ An individual or a group that manages the public relations crisis for an organization

☐ The security professionals who manage the SOC operations for an organization

☒ An individual or a group that has an interest in any decision or activity of an organization

🎯 Receive grade

👉 Correct

To Pass 80% or higher

📝 Submit your assignment

9 Jun 25, 11:57 PM +08

Retake the quiz in 23h 57m

Try again

2. Fill in the blank: The _____ is an example of a security stakeholder who is most interested in protecting the data and assets of an organization.

1 / 1 point

👉 operations manager

👉 social media manager

👉 accounts receivable specialist

👉 in-house graphic designer

👉 Correct

3. Handling the daily maintenance of security operations is the general responsibility for which security stakeholder?

1 / 1 point

☐ Chief Information Security Officer (CISO)

☐ Entry-level security analyst

☐ Chief Financial Security Officer (CFO)

☒ Operations manager

👉 Correct

4. Fill in the blank: Information that is communicated to _____ is considered sensitive.

1 / 1 point

☐ the general public

☐ an organization's competitors

☒ stakeholders

☐ employees regarding social events

👉 Correct

5. Which of the following guidelines can help security analysts improve stakeholder communications? Select two answers.

1 / 1 point

☒ Be precise

👉 Correct

☐ Use technical security terms as much as possible

☒ Avoid unnecessary technical terms

👉 Correct

☐ Include as many topics as possible

6. Which of the following options is the best way to handle the detection of malicious code in logs?

1 / 1 point

☐ Wait until a more experienced team member notices it

☐ Report the incident directly to the CISO

☒ Communicate the incident to a security stakeholder

☐ Handle the incident using your Linux knowledge

👉 Correct

7. Fill in the blank: Creating _____ communications allows a security stakeholder to view representations of what is being explained using graphs and charts.

1 / 1 point

☐ simple

☐ complex

☐ audio

☒ visual

👉 Correct

8. You have recently been hired as a security analyst for an organization. You've been asked by a security stakeholder to provide information on how often the employees from various departments are clicking on simulated phishing emails. What action can you take to best communicate this information?

1 / 1 point

☐ Send an email that explains the necessary information

☒ Use visuals, such as charts and graphs, to tell the security story

☐ Call the stakeholder and directly update them

☐ Ask your supervisor to report your findings because you are new

👉 Correct

9. Fill in the blank: In the field of security, _____ should always be communicated with care.

1 / 1 point

☐ publicly available information

☒ sensitive information

☐ leave requests

☐ nonsensitive information

👉 Correct

10. What is the best way to follow-up with a stakeholder who has not immediately responded to your email? Select two answers.

1 / 1 point

☐ Report the issue to your supervisor

☐ File a complaint with human resources

☒ Call them on the phone

👉 Correct

☒ Send them an instant message

👉 Correct

🔍