

Understand your stakeholders

Communicate for impact

Visual communication using a dashboard

Review: Communicate effectively to influence stakeholders

📺

Video: Wrap-up

1 min

📖

Reading: Glossary terms from week 3

10 min

📝

Quiz: Weekly challenge 3

10 questions

🎉 Congratulations! You passed!

Grade received 98%

Latest Submission Grade 100%

Quiz • 50 min

Weekly challenge 3

To pass 80% or higher

Go to next item

Review Learning Objectives

1. What is a stakeholder?

1 / 1 point

☐ A customer who uses an organization to protect their sensitive financial and medical data

☐ An individual or a group that manages the public relations crisis for an organization

☒ An individual or a group that has an interest in any decision or activity of an organization

☐ The security professionals who manage the SOC operations for an organization

👉 Correct

To Pass 80% or higher

2. Fill in the blank: The _____ is an example of a security stakeholder who is most interested in protecting the data and assets of an organization.

1 / 1 point

☒ operations manager

☐ social media manager

☐ accounts receivable specialist

☐ in-house graphic designer

👉 Correct

3. Handling the daily maintenance of security operations is the general responsibility for which security stakeholder?

1 / 1 point

☐ Chief Information Security Officer (CISO)

☒ Operations manager

☐ Chief Financial Security Officer (CFO)

☐ Entry-level security analyst

👉 Correct

4. Fill in the blank: Information that is communicated to _____ is considered sensitive.

0 / 1 point

☐ an organization's competitors

☒ employees regarding social events

☐ the general public

☐ stakeholders

👉 Incorrect

Please review [the video on clear and concise communication](#) Ⓞ.

5. Which of the following guidelines can help security analysts improve stakeholder communications? Select two answers.

1 / 1 point

☐ Use technical security terms as much as possible

☐ Include as many topics as possible

☒ Be precise

☒ Avoid unnecessary technical terms

👉 Correct

6. Which of the following is an example of a security event that should be communicated to a stakeholder?

1 / 1 point

☐ The resignation of a human resources employee

☐ A tax audit

☐ Incorrect office hours posted on social media

☒ Malicious code detected in logs

👉 Correct

7. Fill in the blank: Visual communications to stakeholders can be used to convey key details in the form of _____.

1 / 1 point

☐ text-filled documents and graphs

☒ graphs and charts

☐ text messages and charts

☐ logs and alerts

👉 Correct

8. Why is it important for analysts to use visuals to tell a security story?

1 / 1 point

☐ Visuals can help an analyst identify which details are most important for different stakeholders.

☒ Visuals can help an analyst communicate impactful metrics and data.

☐ Visuals can help an analyst prioritize which incidents need to be escalated with more or less urgency.

☐ Visuals can help an analyst determine which tool to use to solve a security challenge.

👉 Correct

9. Fill in the blank: In the field of security, it is important to communicate _____ with care.

1 / 1 point

☐ publicly available information

☐ nonsensitive information

☐ time off requests

☒ sensitive information

👉 Correct

10. What is the best way to follow-up with a stakeholder who has not immediately responded to your email? Select two answers.

1 / 1 point

☐ Report the issue to your supervisor

☒ Send them an instant message

👉 Correct

☒ Call them on the phone

☒ Correct

☐ File a complaint with human resources

Your grade 90%

View Feedback

We keep your highest score

Try again