Balance team and stakeholder needs

Communication is key

Amazing teamwork

- Video: Meeting best practices
- Video: Ximena: Joining a new team
- Reading: Leading great meetings
- Video: From conflict to collaboration
- Discussion Prompt: Communicating challenges
 10 min
- Video: Nathan: From the U.S. Marine Corps to data analytics
- Practice Quiz: Test your knowledge on teamwork
 3 questions

Weekly challenge 4

Course challenge

Leading great meetings

One day soon, you might find yourself planning a meeting in your role as a data analyst. Great things can happen when participants anticipate a well-executed meeting. Attendees show up on time. They aren't distracted by their laptops and phones. They feel like their time will be well spent. It all comes down to good planning and communication of expectations. The following are our best practical tips for leading meetings.



Before the meeting

If you are organizing the meeting, you will probably talk about the data. Before the meeting:

- Identify your objective. Establish the purpose, goals, and desired outcomes of the meeting, including any questions or requests that need to be addressed.
- Acknowledge participants and keep them involved with different points of view and experiences with the data,
 the project or the business
- Organize the data to be presented. You might need to turn raw data into accessible formats or create data
- Prepare and distribute an agenda. We will go over this next.

Crafting a compelling agenda

A solid meeting agenda sets your meeting up for success. Here are the basic parts your agenda should include:

- Meeting start and end time
- Meeting location (including information to participate remotely, if that option is available)
- Objective
- Background material or data the participants should review beforehand

Here's an example of an agenda for an analysis project that is just getting started:

Sample Agenda

Your name Data Analysis Project

Phone October 6, 2020 9:30 - 10:30 PST

Email Group Meeting Room 1

Meeting attendees: Elon, Dae, Olivia, Kiri, Pedro

Reason for meeting: Project orientation. Set goals and draft timelines for the project.

Goals

- Read the meeting agenda
- Review project goals
- Plan project timelines

Questions

- Does anyone have any suggestions for the agenda?
- What sources of data have been identified and which variables will be tracked?

• What is the earliest milestone the team can schedule? What progress would the milestone mark?

Next steps

- What should we address in the next meeting?
- •

Sharing your agenda ahead of time

After writing your agenda, it's time to share it with the invitees. Sharing the agenda with everyone ahead of time helps them understand the meeting goals and prepare questions, comments, or feedback. You can email the agenda or share it using another collaboration tool.

During the meeting

As the leader of the meeting, it's your job to guide the data discussion. With everyone well informed of the meeting plan and goals, you can follow these steps to avoid any distractions:

- Make introductions (if necessary) and review key messages
- Present the data
- Discuss observations, interpretations, and implications of the data
- Take notes during the meeting
- Determine and summarize next steps for the group

After the meeting

To keep the project and everyone aligned, prepare and distribute a brief recap of the meeting with next steps that were agreed upon in the meeting. You can even take it a step further by asking for feedback from the team.

- Distribute any notes or data
- Confirm next steps and timeline for additional actions
- Ask for feedback (this is an effective way to figure out if you missed anything in your recap)

A final word about meetings

Even with the most careful planning and detailed agendas, meetings can sometimes go off track. An emergency situation might steal people's attention. A recent decision might unexpectedly change requirements that were previously discussed and agreed on. Action items might not apply to the current situation. If this happens, you might be forced to shorten or cancel your meeting. That's all right; just be sure to discuss anything that impacts your project with your manager or stakeholders and reschedule your meeting after you have more information.

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