Media planning Performance goals Introduction to tools for marketing analytics

Video: Marketing analytics skills

- Video: Introduction to Google
 Analytics
- 5 min

 Reading: Resources to learn more about Google Analytics
 20 min
- Practice Quiz: Activity: Familiarize yourself with Google Analytics
 1 question
- Reading: Activity Exemplar:
 Familiarize yourself with Google
 Analytics
 10 min
- Video: Introduction to Google Ads
- Reading: Resources to learn more about Google Ads
- 20 min

 Reading: Other tools for marketing and analytics
- 20 min

 Video: Tim Use marketing analytics
- Video: Big data for marketing analytics and automation
- 3 min

 Reading: Prepare for a cookie-less future in advertising and e-commerce

20 min

Practice Quiz: Test your knowledge:
Marketing analytics
5 questions

Review: Introduction to assess for success: marketing analytics and measurement

Activity Exemplar: Familiarize yourself with Google Analytics

Here is a completed exemplar along with an explanation of how the exemplar fulfills the expectations for the activity.

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Completed Exemplar

To review the exemplar for this course item, click the link below and select "Use Template."

Link to exemplar: Metrics for January □

Assessment of Exemplar

Compare the exemplar to your completed document. Review your work using each of the sections in the exemplar. What did you do well? Where can you improve? Use your answers to these questions to guide you as you continue to progress through the course.

Note: If the current year isn't 2023, your results will look different.

Acquisition metric

Acquisition metrics

If you browsed the user acquisition metrics independently, hopefully you didn't miss the First user source option where Google Analytics breaks down the source of new users. The data includes sources that are customized search services

from Yahoo and Baidu. When you enter either of those search engines in the search field, a detailed list is displayed.

Below are the results for Google, Bing, YouTube, and Baidu from January 1, 2023 to January 31, 2023.

ર go	ogle ⊗				Rows
	First user source ▼ +	↓ New users	Engaged sessions	Engagement	Engaged sessions per
			565210112	Tate	user
		35,644	47,917	92.72%	1.27
		53.96% of total	50.72% of total	Avg +7.05%	Avg +4.69%
1	google	33,767	45,276	93.24%	1.27
2	analytics.google.com	710	1,102	89.96%	1.48
3	googleads.g.doubleclick.net	622	725	97.97%	1.15
4	support.google.com	373	434	94.97%	1.10
5	sites.google.com	147	361	87.83%	1.56
6	mail.google.com	25	56	82.35%	1.51

bing	\otimes				Rov
First user source 🔻	+	↓ New users	Engaged sessions	Engagement rate	Engaged sessions per
					user
		292	402	85.17%	1.29
		0.44% of total	0.43% of total	Avg -1.67%	Avg +6.62%
1 bing		292	402	85.17%	1.29

Q youtube	⊗			Row
First user source 🔻 🕂	→ New users	Engaged sessions	Engagement rate	Engaged sessions per
				user
	410	460	93.88%	1.11
	0.62% of total	0.49% of total	Avg +8.38%	Avg -8.79%
1 youtube.com	410	460	93.88%	1.11

Below are the results for Baidu from January 1, 2023 to January 31, 2023. Notice the new mobile users counted.

)			Row
↓ New users	Engaged sessions	Engagement rate	Engaged sessions per user
1,328	1,360	98.19%	1.01
2.01% of total	1.44% of total	Avg +13.37%	Avg -16.35%
1,120	1,151	98.12%	1.02
	1,328 2.01% of total	 New users Engaged sessions 1,328 1,360 2.01% of total 1.44% of total 	↓ New users Engaged sessions Engagement rate 1,328 1,360 98.19% 2.01% of total 1.44% of total Avg +13.37%

Engagement metrics

2 m.baidu.com

If you browsed the engagement metrics independently, hopefully you didn't miss the importance of the metrics for events. You calculated the number of users with cart abandonment using the metrics for the begin_checkout and purchase events. You also calculated the percentage of cart reduction using the metrics for add_to_cart and remove_from_cart events. These metrics are important to monitor for future promotions or remarketing efforts. Imagine increasing sales by re-engaging these users!

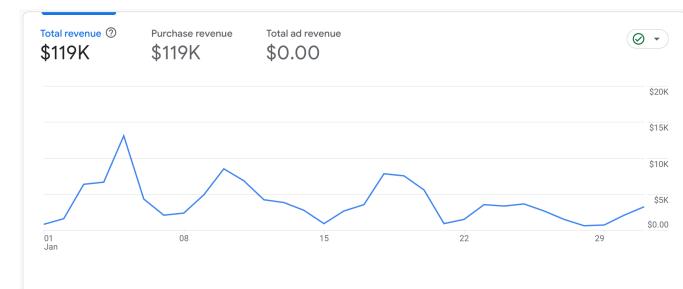
Below are the event metrics from January 1, 2023 to January 31, 2023.

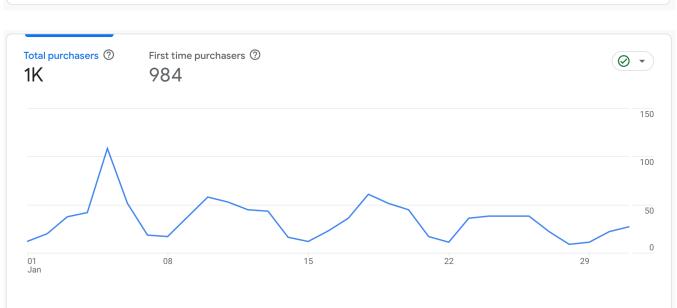
	Event name +	Event count	↓ Total users	Event count per user	Total revenue
		2,353,183	97,332	29.99	\$119,223.36
		100% of total	100% of total	Avg 0%	100% of total
1	page_view	361,002	77,910	4.65	\$0.00
2	session_start	106,248	75,214	1.42	\$0.00
3	<u>first_visit</u>	67,089	67,260	1.00	\$0.00
4	new_recent_active_user	79,083	56,168	1.98	\$0.00
5	view_promotion	723,526	45,748	15.91	\$0.00
6	user_engagement	283,149	44,542	6.41	\$0.00
7	view_item_list	361,709	39,397	9.18	\$0.00
8	scroll	150,154	35,957	4.19	\$0.00
9	<u>view_item</u>	76,203	22,400	3.40	\$0.00
10	new_engaged_user	28,165	20,685	2.26	\$0.00
11	predicted_top_spenders	34,266	19,312	25.67	\$0.00
12	<u>click</u>	17,702	5,786	3.06	\$0.00

Monetization metrics

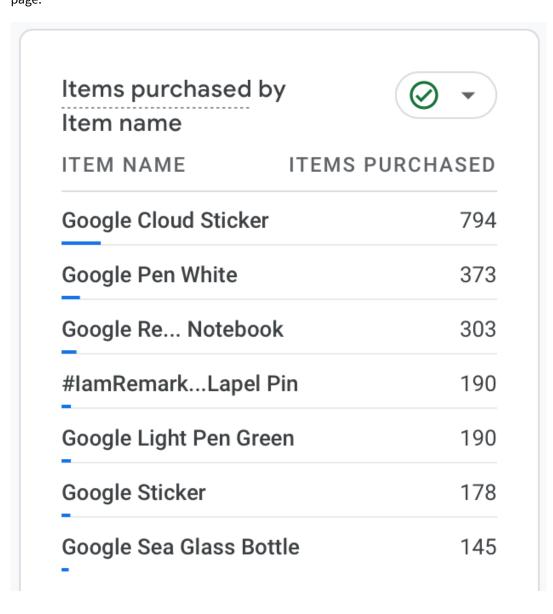
If you browsed the monetization metrics independently, you might have noticed how useful the Overview page is. You were able to find the number of first-time purchasers and the top-selling items from this page. These metrics are important to monitor for growth. Imagine increasing the number of first-time purchasers through a promotion on the most popular items!

Below is the monetization overview for January 1, 2023 to January 31, 2023.





Below are the top-selling items from January 1, 2023 to January 31, 2023, as shown on the monetization overview



Mark as completed