Congratulations! You passed! Grade received 80% To pass 80% or higher Go to next item

1.	What is a digital marketing strategy?	1 / 1 point
	A research framework for answering questions about customers A plan for achieving specific goals through online channels A social media post that reaches new customers A method for prioritizing a brand's overall business objectives Correct	
2.	A good digital marketing strategy should support and advance a brand's business objectives. What step comes <i>after</i> there is a digital marketing strategy in place?	1 / 1 point
	Conduct research about competitors Create customer personas Create content to run campaigns Set marketing-specific goals Correct Marketers need effective content to run a campaign. That includes everything from email templates to video animations and ad copy.	
3.	How does a marketing goal compare to a business goal? A marketing goal is bigger and long-term. A marketing goal affects an entire company. A marketing goal is smaller and more targeted. A marketing goal defines a brand's business goals. Correct A marketing goal is smaller, targeted, and specific to marketing activities. A business goal is a big, long-term aim that may affect an entire company.	1 / 1 point

0.5 / 1 point

Improving customer service

Which of the following are examples of marketing goals? Select two.

- X This should not be selected Improving customer service and raising productivity are examples of business goals. These are larger, longer-term goals that will likely affect an entire company. Increasing email conversions and enhancing brand awareness are example marketing goals.
- Enhancing brand awareness
 - Correct Increasing email conversions and enhancing brand awareness are examples of marketing goals. These are targeted goals that tie directly to marketing objectives, not larger business goals.
- Raising productivity
 - This should not be selected Improving customer service and raising productivity are examples of business goals. These are larger, longer-term goals that will likely affect an entire company. Increasing email conversions and enhancing brand awareness are example marketing goals.
- Increasing email conversions
 - Correct
 Increasing email conversions and enhancing brand awareness are examples of marketing goals. These are targeted goals that tie directly to marketing objectives, not larger business goals.
- 5. To connect marketing goals to business goals, what qualities must the goals share? Select two.

0.5 / 1 point

- They are both short-term.
 - This should not be selected Both the business goals and marketing goals need to be specific and measurable. A well-defined goal clarifies what must be done and how to know if the goal has been reached.
- They are both long-term.
 - X This should not be selected Both the business goals and marketing goals need to be specific and measurable. A well-defined goal clarifies what must be done and how to know if the goal has been reached.
- They are both specific.
 - Correct
 Both the business goals and marketing goals need to be specific and measurable. A well-defined goal clarifies what must be done and how to know if the goal has been reached.
- They are both measurable.

Correct
Both the business goals and marketing goals need to be specific and measurable. A well-defined goal clarifies what must be done and how to know if the goal has been reached.