

- Video:** Framing yourself
1 min
- Reading:** How to Add Google IT Support Certificate to Your Resume and LinkedIn Profile
10 min
- Reading:** Common Job Search Terms
10 min
- Reading:** Module 6 Glossary
10 min
- Reading:** Course 5 Glossary
10 min
- Discussion Prompt:** Your Learning Journey
10 min
- Video:** Congratulations!
51 sec
- Reading:** Information and FAQs about badges
10 min
- Practice Quiz:** Your Access to Google Job Search Resources
1 question
- Ungraded Plugin:** Google IT Cert Participant Exit Survey
10 min

Information and FAQs about badges

Congratulations on finishing the last course of the Google IT Support Professional Certificate! What an accomplishment.

Learners who complete all five courses of this certificate are eligible to earn a digital badge from Credly and Google.

Additionally, Google and CompTIA have teamed up to offer a co-skilled badge of completion. To get the badge, learners must complete the Google IT Support Professional Certificate and pass the CompTIA A+ certification exams (1000 Series). With this dual badge, people who complete the Google IT Support Professional Certificate and receive the CompTIA A+ certification are better set up to share their skills with potential employers.

More details are in the FAQs below. For any other questions, including issues with your certificate, please reach out to [Coursera Learner Services](#).

About badges

What is a badge?

A badge is a visual representation of a credential you’ve earned - in this case, your credential is the Google IT Support Professional Certificate! You’ll get a badge upon completion of the program; you can share it on platforms like LinkedIn to catch the attention of potential employers.

What is Credly/Acclaim?

Acclaim is a badging platform that’s part of Credly, a leading digital credential service provider. Acclaim provides badges so that you can easily share your achievements to online destinations like LinkedIn, and employers can instantly verify your skills.

How do I add my badges to my LinkedIn profile?

Follow the steps in [this Acclaim article](#) to add your badge to your LinkedIn. You can also check out [this YouTube video](#).

About the Google badge

How do I claim my badge for completing the Google IT Support Professional Certificate?

Upon completion of the certificate, you will receive an email letting you know you have earned a badge. From the email, you can choose to claim the badge and opt in to share your information for the purposes of badge issuing. If you decide to claim the badge, Coursera will then send a request to Acclaim to issue your badge. If you don’t have an Acclaim account yet, you will be asked to create one before you can accept and view your badge.

Please allow at least one week from your date of completion for the system to update. Make sure to check your spam folder just in case it ends up there!

I completed the Google IT Support Professional Certificate program. What do I do if I have not received an email invite to claim my badge?

If you’ve waited a week since you completed the certificate and haven’t received an email, please submit a request through the Acclaim help center: <https://support.youracclaim.com/hc/en-us>.

When will I receive my badge?

Badges are sent out daily to learners who have completed all five courses of this Professional Certificate. Please allow at least one week from your date of completion for the system to update.

About the Google and CompTIA dual badge

How do I know if I am eligible to get the Google/CompTIA dual badge?

If you complete all five courses of the Google certificate *and* pass the CompTIA A+ certification exams (1000 series), you’ll have access to a new dual badge from CompTIA and Google that you can also post on LinkedIn to catch the attention of potential employers. Learn more [here](#).

What is the difference between the dual badge with CompTIA and the badge for the Professional Certificate?

The dual badge shows that you completed *both* the Google IT Support Professional Certificate *and* passed the CompTIA A+ certification exams (1000 series). The Professional Certificate badge only shows your completion of the Google IT Support Professional Certificate. If you earn both badges, you’re basically a rockstar and we encourage you to share them both on LinkedIn to show off your rockstar status.

I completed the Google IT Support Professional Certificate program and I passed the CompTIA A+ exams but did not receive an email from Acclaim to claim the dual badge. What do I do?

Please submit a request through the Acclaim help center for technical issues: <https://support.youracclaim.com/hc/en-us>.

Will completing the Google certificate prepare me for the CompTIA A+ exams?

The Google IT Support Professional Certificate program aligns with the objectives covered by the newly updated CompTIA A+ certification. Upon completion of the certificate program, you can download the CompTIA A+ exam objectives to ensure that you’ve studied what you need to before taking the exams.

When will I receive my badge?

Dual badges are delivered within 2 weeks of completion of both the Google certificate and CompTIA exams.

