

Software Services

File Services

Print Services

Platform Services

Troubleshooting Platform Services

Managing Cloud Resources

Graded Assessments

📖

Reading: Module 3 Glossary

10 min

📖

Quiz: Software and Platform Services

10 questions

▲ Try again once you are ready

Grade received 77.50%

Latest Submission Grade 77.50%

To pass 80% or higher

Quiz • 35 min

Try again

1. Which of the following is NOT an XMPP? Select all that apply.

0.75 / 1 point

Try again

Due Jun 11, 11:59 PM +08

Attempts 3 every 24 hours

☒ XMPP is a paid-for application for instant communication.

☒ XMPP is used in Internet of Things applications.

☒ XMPP is a peer-to-peer protocol used in instant messaging applications.

☒ XMPP is used in social networking services.

⊗ This should not be selected

Please [review the video about configuring communication services](#) for a refresher.

👍 Correct

👍 Correct

👍 Correct

👍 Correct

2. Which of these is NOT an email protocol?

1 / 1 point

☐ IMAP

☒ IRC

☐ POP3

☐ SMTP

👍 Correct

IRC, which stands for Internet Chat Relay, is an instant messaging chat system, not an email protocol.

3. When a person inside your company is licensed to use software, what usually happens to their license if they leave the company?

0 / 1 point

☒ A new license must be purchased by your company.

☐ The license can be transferred to someone else in the company.

☐ The person takes the license with them.

☐ The license expires.

⊗ Incorrect

Please review the video about [email services](#) for a refresher.

4. Which of the following security protocols is used to format and transfer web content.

1 / 1 point

☒ C: Hypertext Transfer Protocol Secure (HTTPS)

☐ The Transport Layer Security protocol (TLS)

☐ The SMB protocol (Samba)

☐ The Secure Socket Layer protocol (SSL)

👍 Correct

5. Which of the following activities can users do on a properly configured file storage server?

0.75 / 1 point

☒ Modify shared files

☒ Grant a digital certificate of trust

☒ Access a shared directory

☒ Share files

⊗ This should not be selected

Please refer to the video about [file storage](#) for a refresher.

👍 Correct

👍 Correct

👍 Correct

👍 Correct

6. Which file system protocols are intended for network use? Select all that apply.

0.5 / 1 point

☒ Fat32

☒ SMB

☒ HTTPS

☒ NFS

⊗ This should not be selected

Please review the video about [network file storage](#) for a refresher.

👍 Correct

👍 Correct

👍 Correct

👍 Correct

7. Company B is setting up commercial printing services on their network. Which of these are advantages of centrally managed commercial printers? Select all that apply.

0.75 / 1 point

☒ Printers can be managed one at a time

☒ It provides a central interface to collect diagnostic reports, such as low toner levels

☒ Physically distant printers can be more easily managed

☒ It allows the ability to deploy printer driver software so that your users can print from their computers

⊗ This should not be selected

Please review the video about [configuring print services](#) for a refresher.

👍 Correct

👍 Correct

👍 Correct

👍 Correct

8. When browsing a website, what is a quick way to know that the site is secure?

1 / 1 point

☐ The URL begins with http

☒ The URL begins with https

☐ The website has a banner that says it's secure

☐ The URL begins with tls

👍 Correct

9. What is the main function of a database system?

1 / 1 point

☐ A database is a physical server that stores web files and the HTTP server software

☒ Databases allow us to store, query, filter, and manage large amounts of data

☐ Databases are a way of securing communication between a web server and client

☐ D: Databases store and retrieve files over a network

👍 Correct

10. HTTP status codes are codes or numbers that indicate some sort of error or info message that occurred when trying to access a web resource. When a website is having issues on the client side, what number does the HTTP status code start with?

1 / 1 point

☐ 5xx

☒ 4xx

☐ 2xx

☐ 6xx

👍 Correct