

Software Services

File Services

Print Services

Platform Services

Troubleshooting Platform Services

Managing Cloud Resources

Graded Assessments

Reading: Module 3 Glossary

10 min

Quiz: Software and Platform Services

10 questions

✔ Congratulations! You passed!

Grade received 100%

Latest Submission Score 100%

To pass 80% or higher

Go to next item

Quiz • 35 min

1. Which of the following are options for setting up IM services for your organization? Select all that apply.

Due Jun 11, 11:59 PM +08

Attempts 3 every 24 hours

☐ IMAP

☐ XMPP

☒ HipChat

✔ Receive grade

To Pass 80% or higher

✔ Correct

Please refer to the video about configuring communication services for a refresher.

☒ Slack

☐ Like

☐ Dislike

☐ Report an issue

✔ Correct

2. What type of DNS record is used for email servers?

1 / 1 point

☐ CNAME

☐ AAAA

☐ A

☒ MX

✔ Correct

3. Which of the following statements is true about cloud software services? Select all that apply.

1 / 1 point

☒ When setting up cloud services for your company, you might need to purchase added features for businesses and enterprises.

✔ Correct

☒ Software used as a business is usually different from software used as a consumer.

✔ Correct

☐ There are no stipulations (licensing agreements) on how cloud services software is used.

☐ There are never limits on who can use cloud services software.

4. If you manage an organization's website on a server, how do you enable TLS on the server so that the site can use HTTPS?

1 / 1 point

☐ Reinstall your server OS and agree to a special licensing agreement

☐ Enable SSL version 2.0 on your web server

☐ Type HTTPS in your site URL instead of just HTTP

☒ Install a digital certificate of trust on your web server

✔ Correct

5. Which of the following activities can users do on a properly configured file storage server?

1 / 1 point

☒ Access a shared directory

✔ Correct

☒ Share files

✔ Correct

☐ Grant a digital certificate of trust

☒ Modify shared files

✔ Correct

6. Which file system protocols are intended for network use? Select all that apply.

1 / 1 point

☒ SMB

✔ Correct

☐ Fat32

☒ NFS

✔ Correct

☐ HTTPS

7. Which printing language is device-dependent?

1 / 1 point

☒ A: PCL

☐ B: Python

☐ PS

☐ Ruby

✔ Correct

8. When browsing a website, what is a quick way to know that the site is secure?

1 / 1 point

☐ The URL begins with http

☐ The website has a banner that says it's secure

☒ The URL begins with https

☐ The URL begins with tls

✔ Correct

9. Where does customer information, such as news articles, videos, large amounts of text, images, or audio files, generally get stored for web services?

1 / 1 point

☒ On a database

☐ On the local machine only

☐ On a web server

☐ On a file transfer protocol (FTP) server

✔ Correct

10. HTTP status codes are codes or numbers that indicate some sort of error or info message that occurred when trying to access a web resource. When a website is having issues on the client side, what number does the HTTP status code start with?

1 / 1 point

☐ 5xx

☒ 4xx

☐ 6xx

☐ 2xx

✔ Correct