# Risk in the Workplace Users

### **Incident Handling**

## **Graded Assessments**

#### Course Wrap Up

- Video: Framing yourself
- Reading: How to Add Google IT
  Support Certificate to Your Resume
  and LinkedIn Profile
- Reading: Common Job Search
  Terms
  10 min
- Reading: Module 6 Glossary
  10 min
- Reading: Course 5 Glossary
  10 min
- Discussion Prompt: Your Learning Journey10 min
- Video: Congratulations!

51 sec

- Reading: Information and FAQs about badges

  10 min
- Practice Quiz: Your Access to Google Job Search Resources
  1 question
- Ungraded Plugin: Google IT Cert
  Participant Exit Survey
  10 min

# Common Job Search Terms

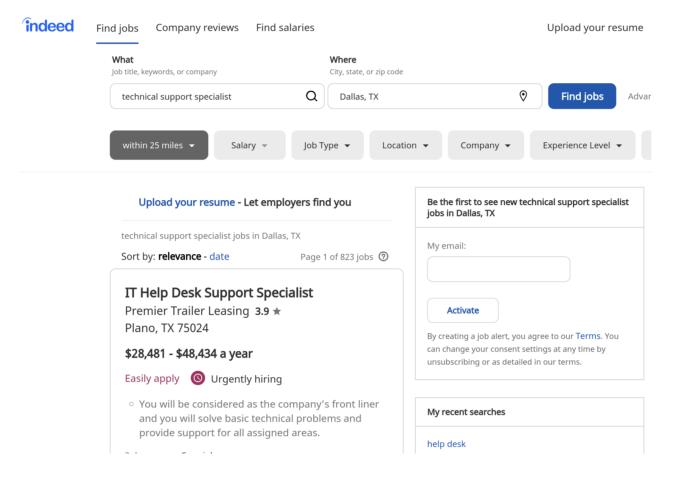
### Keywords to start your online job search

Searching for jobs is all about casting a wide net. We recommend that you spend time on common job sites like <u>Indeed</u>, <u>Glassdoor</u>, and <u>Google for Jobs</u>, using common job search terms to help you find IT support roles. (See example searches on these sites below.) Here are some search terms to get you started:

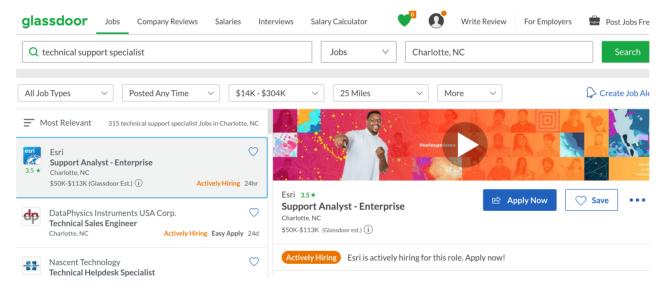
- Technical Support Specialist
- IT Help Desk
- Help Desk
- IT Technician
- IT Support Specialist
- Computer User Specialist
- IT Helpdesk Technician
- Computer Support
- Technical Support Specialist, Level 1
- IT Assistant

Now, try plugging them into job sites:

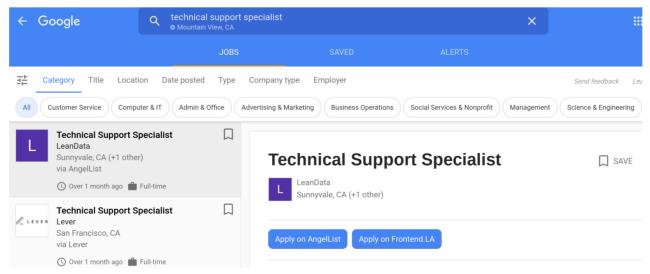
#### Indeed: www.indeed.com



# Glassdoor: www.glassdoor.com



# Google for jobs



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