

Software Services

File Services

Print Services

Platform Services

Troubleshooting Platform Services

Managing Cloud Resources

Graded Assessments

📖 Reading: Module 3 Glossary

10 min

✅ Quiz: Software and Platform Services

10 questions

🎉 Congratulations! You passed!

Grade received 90%

Latest Submission Grade 90%

To pass 80% or higher

Quiz • 35 min

Retake the assignment in 23h 57m

Go to next item

1. You're the sole IT support employee at your company. Your boss wants the company to migrate away from using the current, paid-for chat application and use something free. What options could you use? Select all that apply.

Due Jun 11, 11:59 PM +08

Attempts 3 every 24 hours

1 / 1 point

Try again

☐ Emails

☐ HTTP

☒ IRC

☒ Correct

👍 Like

👎 Dislike

📄 Report an issue

Receive grade

To Pass 80% or higher

Your grade 90%

View Feedback

We keep your highest score

Retake the quiz in 23h 57m

2. What type of DNS record is used for email servers?

1 / 1 point

☐ CNAME

☒ MX

☐ AAAA

☐ A

☒ Correct

3. When installing software for your organization, who/what determines who can use the software and how to use, share, or modify the software?

0 / 1 point

☐ A developer's license agreement

☐ International law

☐ An IT support specialist

☒ Company policy

☒ Incorrect

Please review the video about [email services](#) for a refresher.

4. Which statements are true about HTTPS and security protocols? Select all that apply.

1 / 1 point

☒ B: HTTPS can be secured with Secure Socket Layer protocol (SSL)

☒ Correct

☒ HTTPS can be secured with Transport Layer Security protocol (TLS)

☒ Correct

☒ C: HTTPS is a secure version of the Hypertext Transfer Protocol.

☒ Correct

☐ D: SSL is more secure than TLS

5. What's the purpose of a file storage server?

1 / 1 point

☐ To enable HTTPS

☐ To manage files on a PC

☒ To centrally store files and manage access between files and groups

☐ To format disk partitions

☒ Correct

6. You're the sole IT employee at your company. Most of the computers in your fleet are Windows machines. Your boss wants you to set up a network file storage. What file service should you use?

1 / 1 point

☐ A Database server

☒ Samba services

☐ An HTTP server

☐ An NFS server

☒ Correct

7. Which printing language is device-dependent?

1 / 1 point

☐ PS

☐ Ruby

☐ B: Python

☒ A: PCL

☒ Correct

8. When browsing a website, what is a quick way to know that the site is secure?

1 / 1 point

☐ The website has a banner that says it's secure

☐ The URL begins with tls

☐ The URL begins with http

☒ The URL begins with https

☒ Correct

9. What is the main function of a database system?

1 / 1 point

☒ Databases allow us to store, query, filter, and manage large amounts of data

☐ Databases are a way of securing communication between a web server and client

☐ D: Databases store and retrieve files over a network

☐ A database is a physical server that stores web files and the HTTP server software

☒ Correct

10. HTTP status codes are codes or numbers that indicate some sort of error or info message that occurred when trying to access a web resource. When a website is having issues on the server side, what number does the HTTP status code start with?

1 / 1 point

☒ 5xx

☐ 2xx

☐ 4xx

☐ 6xx

☒ Correct