

Try again once you are ready
Grade received 75%
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To pass 80% or higher
Try again

1. Which of the following scenarios represents a deviation from a project plan? Select all that apply. 0.75 / 1 point

- ☐ A project team hits a major milestone on schedule
- ☒ A production facility goes out of business

✓ Correct

- ☒ A lead designer quits to take another job

✓ Correct

- ☐ A company increases its budget for a project

You didn't select all the correct answers

2. What should project managers track to ensure the team *meets deadlines*? 1 / 1 point

- ☒ Track tasks as they progress and as the project approaches key milestones.

✓ Correct

- ☐ Track project successes and celebrate achievements with the team.
- ☐ Track costs to avoid over- or under-spending on project activities.
- ☐ Track stakeholder engagement to ensure they are aligned on project goals.

3. Which tool provides an overview of a project's common elements, summarizes them as a snapshot, and communicates project status to the team and stakeholders in a centralized place? 1 / 1 point

- ☐ Roadmap
- ☐ Burndown chart
- ☐ Gantt chart
- ☒ Project status report

✓ Correct

4. A burndown chart tracks time and amount of remaining tasks. What data is typically represented on the graph's X-axis, the horizontal axis? 1 / 1 point

- ☐ Calculation of the sum of tasks
- ☐ Assigned roles for the project
- ☒ Remaining time on the project
- ☐ Remaining tasks on the project

☒ Correct

5. A software company builds an application to track employee satisfaction. A contractor delays the completion of a key task. Which of the triple constraints does this change impact the most? 1 / 1 point

- ☐ Budget
- ☒ Timeline
- ☐ Scope

☒ Correct

6. How does a change request form differ from an escalation email? 1 / 1 point

- ☐ Change request forms enlist leadership to remove obstacles, reinforce priorities, and validate next steps; escalation emails help teams manage proposed changes
- ☐ Change request forms help teams remove obstacles, reinforce priorities, and validate next steps; escalation emails enlist leadership to manage proposed changes
- ☐ Change request forms enlist leadership to manage proposed changes; escalation emails help teams remove obstacles, reinforce priorities, and validate next steps
- ☒ Change request forms help teams manage proposed changes; escalation emails enlist leadership to remove obstacles, reinforce priorities, and validate next steps

☒ Correct

7. Which of the following steps are part of dependency management? Select all that apply. 0.5 / 1 point

☒ Eliminating dependencies

☒ This should not be selected

Review [the video on understanding and managing dependencies](#).

☒ Continuous monitoring and control

☒ Correct

- ☐ Efficient communication
- ☒ Recording dependencies

✓ Correct

8. You brainstorm with your team members to identify and list the events that might delay the project. What type of document are you creating in this scenario? 0 / 1 point

- ☐ Task List
- ☒ Risk Matrix
- ☐ Risk register
- ☐ Impact Matrix

✗ Incorrect
Review [the reading on using risk management tools](#).

9. When writing an escalation email, you open the email with "I hope you all had a great, long weekend." Which of the five keys to writing a strong escalation email is this an example of? 1 / 1 point

- ☒ Maintain a friendly tone
- ☐ Explain the consequences
- ☐ Make a request
- ☐ Explain the issue

✓ Correct

10. During the project, two members of your team settle on a decision for the project, which will negatively impact the project outcome. What issue does this represent? 1 / 1 point

- ☐ Risk appetite
- ☒ Bad compromises
- ☐ Trench wars
- ☐ Mid agreement

✓ Correct

11. In the ROAM technique, what does it mean to resolve a risk?

0 / 1 point

- ☒ To reduce the impact of a risk or the likelihood the risk will occur
- ☐ To give a team member ownership over a certain risk and entrust them to handle it
- ☐ To understand and accept a risk for what it is because it cannot be resolved
- ☐ To classify a risk as addressed because it no longer creates a problem

☒ Incorrect
Review [the video on best practices for managing risks.](#)