


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1. A group of quality assurance testers receives a new project. They will communicate solely with the project manager and development team to complete tasks. What term below represents this group? 1 / 1 point
- ☐ Users
 - ☐ Team
 - ☐ Client
 - ☒ Work Group
- ☒ Correct
2. A project manager works hard to improve team members' sense of purpose towards a project. What factor are they trying to improve for team effectiveness? 1 / 1 point
- ☐ Dependability
 - ☐ Structure and clarity
 - ☒ Meaning
 - ☐ Impact
- ☒ Correct
3. You are managing a long-term project with few clear milestones. To keep up momentum and morale, you wrap up weekly meetings by highlighting the team's best work. Which aspect of effective team building does this scenario demonstrate? 1 / 1 point
- ☐ Delegate responsibility
 - ☐ Listen and ask questions
 - ☐ Prioritize tasks
 - ☒ Create motivation
- ☒ Correct
4. How can project managers appreciate a team's hard work after they complete milestones in a project? 0 / 1 point
- ☒ Schedule a team meeting to review retrospectives.

- ☐ Assign more tasks to team members for the next milestone.
- ☐ Schedule a team meeting to go out for lunch.
- ☐ Complete a performance review for the team members.

☒ Incorrect
Please review [the video on leading your project team](#) .

5. You complete a project, celebrate a job well done, and release all team members to their next assignment. What is this stage of Bruce Tuckman's five stages of team development? 1 / 1 point

- ☒ Adjourning
- ☐ Forming
- ☐ Norming
- ☐ Storming

☒ Correct

6. Your company introduces a new feedback system for employees to share ideas, report grievances, and receive follow-ups from leadership. This helps to align values within the team and promotes honesty, respect, and integrity. Which leadership quality does this change demonstrate? 1 / 1 point

- ☐ Inclusive leadership
- ☐ Democratic leadership
- ☒ Ethical leadership
- ☐ Strategic leadership

☒ Correct

7. A tech company wants to use another firm's processor in its new laptop. The project manager writes to the firm's CEO about the mutual benefits and projected sales numbers. Which steps of effective influencing is the project manager demonstrating? Select all that apply. 0.75 / 1 point

- ☐ Connect emotionally
- ☒ Provide evidence

☒ Correct

- ☒ Establish credibility

☒ This should not be selected

Please review [the video on understanding influence](#).

☒ Frame for common ground

☒ Correct

8. As a project manager, which of the following are personal sources of power? Select all that apply.

1 / 1 point

☒ Character

☒ Correct

☐ Information

☐ Role

☒ Knowledge

☒ Correct

9. Which step in the ethical decision-making framework could include a question such as "Which option treats people equally or proportionally?"

1 / 1 point

☐ Get the facts.

☒ Evaluate alternative actions.

☐ Consider the personal benefits.

☐ Make a decision and test it.

☒ Correct

10. As a project manager, you want to provide air cover for your team regarding a stakeholder request. Which of the options below best demonstrates getting feedback from your team while providing air cover?

1 / 1 point

☒ Select two trusted team members to discuss the issue.

☐ Tell your stakeholders "no" due to lack of extra time or budget for the project.

☐ Hold an urgent meeting with all team members to discuss the issue.

☐ Tell your stakeholders "yes" and hold a team meeting to delegate tasks.

☒ Correct