1. Fill in the blank: An organization's structure is most commonly mapped out using a _____ .   1 / 1 point

   ○ communication roadmap
   ○ personnel chart
   ◉ reporting chart
   ○ top-down hierarchy

   ✓ Correct

2. Which main function of a PMO involves defining project criteria, selecting projects according to the organization's business goals, and then providing a business case for those projects to management?   1 / 1 point

   ◉ Strategic planning and governance
   ○ Budget allocation
   ○ Resource management
   ○ Common project culture

   ✓ Correct

3. As a project manager, you believe limited access to the necessary people and equipment could cause the project to go past deadline. Which organizational topic could you discuss with your key stakeholder to get the project back on track?   1 / 1 point

   ○ Report availability
   ◉ Resource availability
   ○ Stakeholder availability
   ○ Meeting availability

   ✓ Correct

4. Which of the following concepts is a defining part of organizational culture?   1 / 1 point

   ○ A company's revenue
   ○ A company's location
   ◉ A company's mission
   ○ A company's schedule and plans

5. Which of the following questions can help project managers learn about a company's organizational culture? Select all that apply.   1 / 1 point

☑ Are there company sanctioned social events?

☐ What is the company's best-selling product/service?

☑ How are projects typically run?

☐ When was the organization founded?

6. Which of the following statements is true of the change management process? Select all that apply.   1 / 1 point

☑ It includes the successful delivery and adoption of a completed project.

☐ It is the sole responsibility of the project manager.

☐ It follows Waterfall methodology principles.

☑ It requires effective communication from the project manager.

7. What can a project manager do to manage changes effectively and encourage project adoption? Select all that apply.   1 / 1 point

☑ Communicate clearly by being transparent and upfront with their ideas

☐ Encourage supervisors to use their authority to force employee adoption

☑ Create a sense of ownership and urgency around the project

☐ Avoid having team members as advocates because they may be too enthusiastic about the project

8. As someone interviewing for a project management role, you ask questions about sick days and vacation, working from home, and if the company supports employees sharing their identity in the workplace. Which part of a company's culture do these questions help you learn more about?

1 / 1 point

- ○ Vision
- ○ Compensation
- ● Policies
- ○ Processes

✓ Correct

9. As a project manager, you want to integrate change management into your project. Which of the following activities best demonstrate that you are being *proactive* in change management?

1 / 1 point

- ○ You present to stakeholders a detailed explanation of how you produced your deliverable.
- ● Towards the end of your project, you plan demonstrations and question and answer forums that introduce the deliverable to stakeholders.
- ○ You present a detailed project plan to your project team members.
- ○ You formally acknowledge product milestones with your team and stakeholders.

✓ Correct

10. Fill in the blank: _____ is the framework by which an organization achieves its goals and objectives.

1 / 1 point

- ○ Corporate vision
- ○ Organizational structure
- ○ Project governance
- ● Corporate governance

✓ Correct