1. What are some potential consequences of rushing through the initiation phase of a project? Select all that apply.

0.75 / 1 point

☑ Impact to quality

   ✓ **Correct**
During the initiation phase, it's important for the project manager to clearly define the project's goals and gather information from team members about what will be involved in accomplishing those goals. Otherwise, they risk impacting the project's quality.

☑ Impact to previous projects

   ✗ **This should not be selected**
While skipping the initiation phase can be detrimental to your current project, it is unlikely to affect projects that have already closed.

☑ Impact to the budget

   ✓ **Correct**
If a project manager does not take the time to define the project's goals and gain a clear understanding of what the stakeholders are asking for during the initiation phase, they risk impacting the project's budget.

☑ Impact to the timeline

   ✓ **Correct**
Failing to gather information from project team members to define what needs to be done at the start of the project can result in impact to the project's timeline at a later stage.

2. Imagine that a project manager has just begun working on a project for a trucking logistics company. The customer wants to see a proposal as soon as possible, but it is taking the project manager longer than expected because he needs more input from stakeholders and the project team. What should the project manager do to turn the project into a success?

1 / 1 point

○ Tell the customer he will need four to six weeks to formulate a proposal.

○ Research the cost and timeline for similar projects at other trucking logistics companies and share that information with the customer.

◉ Ask the customer for more time to consult with stakeholders and the project team to deliver an accurate cost and timeline proposal.

○ Immediately provide the customer the most recent comparable cost and timeline estimate for the work.

   ✓ **Correct**
Taking the necessary time to get input from all stakeholders and the project team is a key part of formulating an accurate proposal.

3. What are the main phases of the project life cycle? Select all that apply.

0.8 / 1 point

☑ Initiate the project

    ⊘ **Correct**
    In the initiation phase, a project manager defines project goals and deliverables, identifies the budget, resources, and people they need, and confirms any other details that can impact the successful completion of the project.

☑ Make a plan

    ⊘ **Correct**
    In the planning phase, the project manager makes a plan for how to achieve the project goals. The plan should include a budget, a breakdown of all the project tasks, ways to communicate team roles and responsibilities, a schedule, and what to do in case their project encounters problems.

☑ Define project roles

    ⊗ **This should not be selected**
    Defining project roles is part of the planning phase, but it is not one of the main phases of the project life cycle. The main phases are: initiate the project, make a plan, execute and complete tasks, and close the project.

☑ Execute and complete tasks

    ⊘ **Correct**
    In the execution phase, the project team completes project tasks while the project manager monitors progress and keeps the team motivated. The project manager also removes any obstacles that come up in order to execute the tasks well and on time.

☑ Close the project

    ⊘ **Correct**
    In the closing phase, the team celebrates all of their hard work and evaluates how the project went. It is also an opportunity to let everyone who had interest in the project's goal know what the team accomplished.

4. What are three benefits of closing a project? Select all that apply   0.75 / 1 point

☑ Share the team's accomplishments with people outside the team

    ⊘ **Correct**
    When closing a project, the project manager lets everyone who had an interest in the project's goal know what was achieved.

☑ Evaluate what worked and what didn't work

    ⊘ **Correct**
    Closing a project allows the project manager to make note of what worked and what didn't so they can plan better for the next project.

☑ Remove any obstacles that come up

ⓧ This should not be selected
Project managers work to remove any obstacles for the team during the execution phase, not during the closing phase. When a project manager closes a project, they evaluate what worked and what didn't work, celebrate the team's success, and share what the team accomplished.

☑ Celebrate the team's success

✓ Correct
Closing the project gives the team an opportunity to celebrate and be acknowledged for all of their hard work.