

Congratulations! You passed!
Grade received 100%
To pass 80% or higher
Go to next item

1. Which five factors have the greatest impact on team effectiveness? 1 / 1 point

- ☐ Dependability, methodology, structure and clarity, mastery, and impact
- ☒ Psychological safety, dependability, structure and clarity, meaning, and impact
- ☐ Psychological safety, methodology, structure and clarity, mastery, and impact
- ☐ Dependability, structure and clarity, understanding, meaning, and impact

☒ Correct
Teams are most productive when project managers use these five factors to create an effective work environment.

2. Which three of the following statements are generally true of teams that feel a sense of psychological safety? 1 / 1 point

☒ Team members know they can seek different opinions.

☒ Correct
The most effective teams know they can seek other opinions without negative consequences. They also feel comfortable taking risks and resolving interpersonal conflict.

☒ Team members feel comfortable taking risks.

☒ Correct
The most effective teams know they can take risks without negative consequences. They also know they can seek different opinions and feel comfortable resolving interpersonal conflict.

☐ Team members don't require frequent communication with the project manager.

☒ Team members are comfortable resolving interpersonal conflict.

☒ Correct
The most effective teams can communicate respectfully and solve internal conflicts. They also know they can seek different opinions and feel comfortable taking risks.

3. Which key factor of team effectiveness involves setting, negotiating, and meeting expectations? 1 / 1 point

- ☐ Impact
- ☐ Psychological safety
- ☐ Meaning

☒ Dependability

☒ Correct
Dependable teams set and meet expectations, are reliable and communicative, and complete their work on time.

4. Which key factor of an effective team provides a clear sense of roles, plans, goals, and how individual work affects the group?

1 / 1 point

- ☐ Psychological safety
- ☐ Meaning
- ☐ Impact
- ☒ Structure and clarity

☒ Correct
Teams with structure and clarity understand job expectations and consequences, leading to more effective collaboration.

5. In what way does a team's sense of meaning impact their effectiveness?

1 / 1 point

- ☐ Teams understand expectations and consequences.
- ☐ Teams complete their work on time.
- ☐ Teams feel safe taking risks.
- ☒ Teams find a sense of purpose in their work or its results.

☒ Correct
Teams do their best work when they find their jobs meaningful.