

## Item Navigation



# Quality counts

**Quality management** encompasses a wide range of methods to ensure your project is meeting the intended goal. It is crucial throughout every phase of the project to help keep the team on track and meet customer expectations.

In this lesson, we discussed a lot of concepts related to quality management, including quality standards, evaluation indicators, and survey and evaluation questions. These are only a few of the various ways in which you can manage and measure quality.

- In your personal and professional experience, have you implemented any of these measures to manage quality?
- Have you applied different quality management methods?
- What outcomes have you observed when quality management measures are in place, and agreed on by all members of a team?

Write a few sentences about your experience and then head to the [discussion forums](#) to learn more about others' experience with quality management.

Participation is optional

## Your Reply

Type your response here...

**B** *I* U  $\Sigma$   $X_2$   $X^2$

Reply

