

Understanding value-driven delivery

- Video:** Introduction: Applying Agile in the organization
1 min
- Video:** Maximizing value-driven delivery
6 min
- Reading:** Case study: Forming a value-driven task force
20 min
- Video:** Camron: How Agile can drive value
2 min
- Practice Quiz:** Reflection: Delivering value
3 questions
- Video:** Components of a value roadmap
3 min
- Reading:** Product roadmaps: Benefits, pitfalls, and best practices
20 min
- Video:** Creating an effective value roadmap
4 min
- Reading:** Responding to change over following a plan
20 min
- Practice Quiz:** Activity: Make changes to your release plan
4 questions
- Reading:** Activity Exemplar: Make changes to your release plan
10 min

Leading through change and challenges

Agile opportunities

Course review: Agile in practice

Optional: Uncovering job opportunities

Activity Exemplar: Make changes to your release plan

Here is a completed exemplar along with an explanation of how the exemplar fulfills the expectations for the activity.

Completed Exemplar

To use the exemplar for this course item, click the link below and select “Use Template.”



Link to exemplar: [Emails for the release plan](#)

OR

If you don’t have a Google account, you can download the template directly from the attachment below.



Activity Exemplar_ Emails for the release plan
DOCX File



Assessment of Exemplar

Compare the exemplar to your completed emails. Review your work using each of the criteria in the exemplar. What did you do well? Where can you improve? Use your answers to these questions to guide you as you continue to progress through the course.

Note: Your responses may differ, depending on your chosen approach.

Let’s review the exemplar emails:

Email 1: June seasonal care emails completed

Sometimes change is good! The Content Manager emailed to say that they were able to complete their tasks early. This change would not affect the release plan—you wouldn’t want to move the release earlier, because there are other workflows and timelines to consider—but this means that these items are complete.

Email 2: New vendor management system issues

The Vendor Manager alerted you to an issue with the vendor database, which is causing inventory discrepancies and missing invoices. This issue will impact customer orders.

First, you think of ways your team might fix the problem without causing delays (like repairing the system quickly, manually tracking orders or going back to the old software).

You want to talk to the Vendor manager to get more details, your Developers and the IT team (about fixing the issue), and the Warehouse Manager (who may need to coordinate manual inventory tracking).

Finally, the email to the team lets them know about the issue. Since it’s still a few weeks until the next release, it’s likely they can fix the issue in time.

Email 3: We lost our Bonsai supplier

The Vendor Manager also alerted you that the Bonsai tree supplier will stop carrying Bonsai trees at the end of the month. Since this will impact the ability to fill Bonsai orders, finding a solution is imperative.

The team can try to source Bonsai trees elsewhere, but if that doesn’t happen quickly, you may need to remove them from the website and/or replace them with different plants.

Since this is a major issue, the Product Owner should be involved in the discussion. The Vendor Manager can help you find another supplier (including information on costs and shipping schedules). You also need to touch base with your Development team, as they may need to make changes to the site.

Finally, the email to the team lets them know about the issue, outlines its potential impact, and proposes some possible solutions.

Mark as completed

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- Dislike
- Report an issue

