Insight Identification

- 1. Based on font size and readability, 3 out of 5 participants had difficulty reading the app's default font size
- 2. Based on locating the user profile page, 3 out of 5 participants experienced minor difficulty in locating it.
- 3. Based on completing voucher use process, 4 out of 5 participants expressed for a history page to see where they had used their government aid coupons at.