

Share your user stories and user journey maps

In this discussion, share your user stories and user journey map with your peers. Then, comment on at least two other posts. In your responses, focus on how effectively the examples address the following criteria for a good journey map:

The actions along the user's journey are defined.

There are two to three tasks captured for each action and at least one feeling identified.

The journey map indicates how the user feels at each point.

There are improvement opportunities identified for each step of the user journey.

Each user journey map considers accessibility.

Each user journey map seeks to reduce the impact of designer bias.