

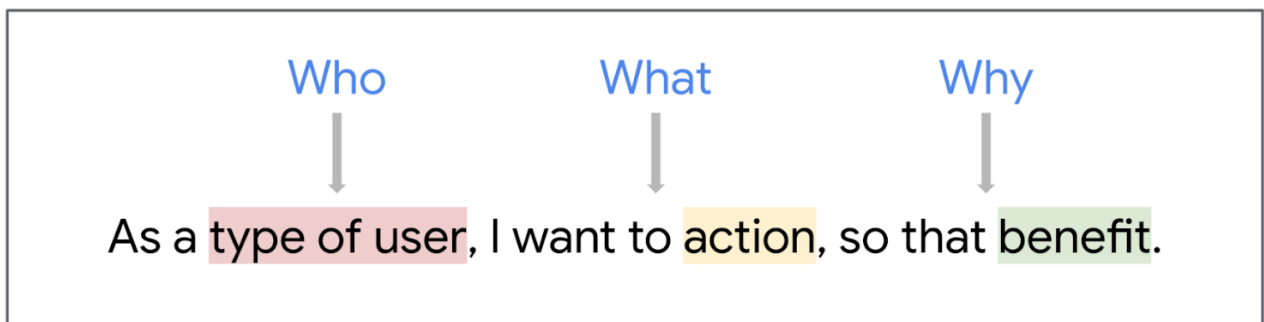
Item Navigation

Learn more about user stories

Now that you've created personas to empathize with the users you're designing for, it's time to give those personas a story. Just like how every person in the world has personal experiences and life stories, so do your personas! As a designer, it's up to you to create those stories about your personas' experiences.

Remember, a **user story** is a fictional one-sentence story told from the persona's point of view to inspire and inform design decisions. User stories are short and impactful, with a clear action and benefit.

You can use this format to write user stories:



As a type of user (who), I want to action (what) so that benefit (why).

Use your imagination as you create the stories that capture the needs of your users!

To learn more about user stories, check out this video about [crafting user stories](#) and this reading about [user stories](#) from earlier in the certificate program.

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