Learn more about analyzing and synthesizing research results

Congratulations on conducting a usability study to gather feedback about your low-fidelity prototype of a mobile app! What did you learn about the designs you created? Did you collect feedback from members of the community that your designs are aiming to serve?

Now that you have a ton of feedback from research participants, you'll need to gather, organize, and synthesize the research results, in order to come up with strong insights that'll help you improve your designs. As you might remember from an earlier course in the certificate program, in just four steps, you can turn the observations from research into actionable insights:

- Gather the data in one place

- Organize the data

- Find themes

- Come up with insights

To learn more, revisit some materials from earlier in the certificate program. First, review this video about turning observations into insights ↗ to recall the four steps at a high level. Then, check out videos that describe each of the steps in detail:

- Gather the data in one place and organize the data ↗ with affinity diagrams. You can also check out the reading that follows the video, which dives deep into creating affinity diagrams ↗ to organize data.

- Find patterns and themes ↗ in research data.

- Come up with insights, keeping these qualities of strong insights ↗ in mind.

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