1. What are the components of a problem statement? Select all that apply.   0.8 / 1 point

   ☑ Insight

   ⊘ Correct
   There are four main components of a problem statement, including insights into why the user specified those needs. The other main components of a problem statement are name, user characteristics, and user needs.

   ☑ Location

   ⊗ This should not be selected
   There are four main components of a problem statement, which does not include location. The four main components of a problem statement are name, user characteristics, user needs, and insights into why the user has those needs.

   ☑ Name

   ⊘ Correct
   There are four main components of a problem statement, including the name of the user. The other main components of a problem statement are user characteristics, user needs, and insights into why the user has those needs.

   ☑ User needs

   ⊘ Correct
   There are four main components of a problem statement, including the needs of the user. The other main components of a problem statement are name, user characteristics, and insight on why the user has said needs.

   ☑ User characteristics

   ⊘ Correct
   There are four main components of a problem statement, including the characteristics of the user. The other main components of a problem statement are name, user needs, and insights into why the user has those needs.

2. Consider the following sentence: "Andre is a competitive eater who needs to find an app that will balance their competitive billiards schedule because they are planning a special event next month."   0 / 1 point

   Is this an example of a good problem statement?

   ◉ Yes
   ◯ No

   ⊗ Incorrect
   Even though this statement technically includes all components of a problem statement, none of them seem related to one another. A problem statement is a clear description of a user's need that needs to be addressed.