

Craft user stories

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Video: Welcome to week 2

46 sec
- ▶

Video: Craft user stories

2 min
- 📖

Reading: Learn more about user stories

15 min
- 📖

Practice Quiz: Practice Activity: Craft user stories for the CoffeeHouse project

1 question
- 📖

Reading: Activity Exemplar: Craft user stories for the CoffeeHouse project

15 min
- 📖

Practice Quiz: Activity: Craft user stories for your portfolio project

1 question
- 📖

Reading: Activity Exemplar: Craft user stories for your portfolio project

15 min
- ▶

Video: Consider edge cases

4 min
- ▶

Video: Ayan - Real world example of edge cases

2 min

Create a user journey map

Consider accessibility

Week 2 review

Activity Exemplar: Craft user stories for your portfolio project

Here are two completed examples of user stories, along with an explanation of how these examples fulfill the expectations for the activity.



1. Ying’s background: Ying is a lawyer with a busy and demanding schedule. They work as a litigation specialist in a mid-size city law firm and swim for a local semi-professional team. Ying has a visual impairment for which they use screen reader technologies. This technology makes online shopping much more convenient for Ying, but not all platforms are effectively equipped for screen reader usage. Ying specifically would like for there to be an easier way to order food to pick up on-the-go.

USER STORY

Ying

As a/an busy working adult with no time to cook dinner

type of user

I want to quickly and easily order from a variety of healthy meal options

action

so that I can spend less time planning meals and devote more time to my hobbies

benefit

2. Jordan's background: Jordan is a recent immigrant to the United States and a new English language learner. Jordan sometimes encounters difficulty at the grocery store and at restaurants, which often have limited translation options, and would like for there to be an easier way to order food.

USER STORY

Jordan

As a/an new English language learner,

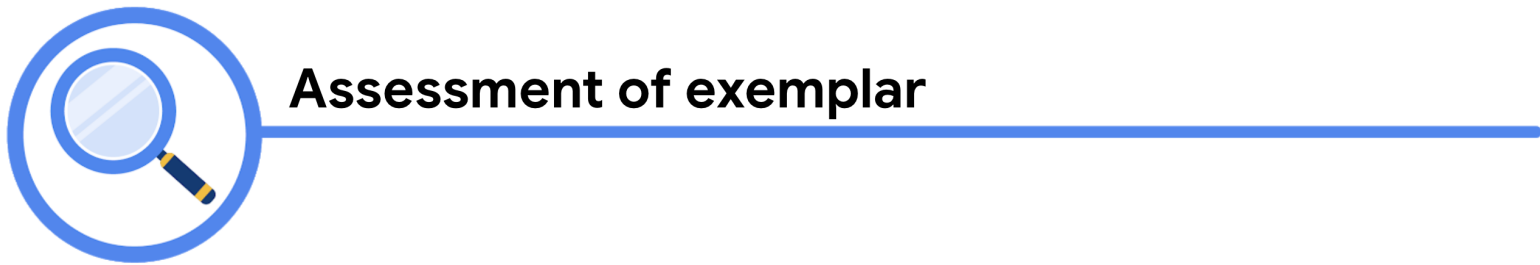
type of user

I want to order food from an app using photos and translate the descriptions into my native language

action

so that I can easily order without language being a barrier for me

benefit



In the exemplar, note that each question (who, what, and why) is answered for each persona. The result is a focused, one-sentence description that will help you understand and prioritize your design goals.

Now compare the examples above to your completed user stories. Assess what you’ve done using each of the criteria below to evaluate the examples. Does your user story clearly identify the:

- Type of user?
- The “action” that the user hopes will happen?
- The “benefit” the user would receive if the action happens?

If so, great work! This means you have a user story that is user-centered, actionable, and clear. If your user story does not clearly identify these things, please reread the instructions and craft another user story with these criteria in mind.

Mark as completed

