Terry Kucala

Software Developer

CONTACT

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EDUCATION

Bachelor Of Science - 3.5 GPA
Computer Science
Northern Illinois University,
DeKalb, IL, December 2024

Mobile Programming Certificate
Northern Illinois University,
DeKalb, IL, December 2024

Associates Of Art
Joliet Junior College
Joliet, IL, April 2019

SKILLS

C++, Swift, Assembly, Java,
Python, Git, Bootstrap,
Microsoft Office Suite,
Team management,
Cherwell ticket management system,
Jira

INTERESTS

Movies, Video games, Hiking, Traveling,
Managing projects, Creating
applications, Learning new things.

OBJECTIVE

Skilled and compassionate Information Technology Specialist with 3 years of experience and an additional 6 years of customer service experience. Currently not seeking any opportunities, but feel free to email me.

PROJECTS

Electronic Equipment Store - HTML, CSS, SQL, and PHP.

- Created a website that handles inventory management, session shopping cart, checkout with working credit card verification, and order handling.

Quote system - Python, Jinja2, Flask, Bootstrap and SQLite.

- Designed sales interface for entering quotes and viewing customer details.
- Developed HQ tools for managing discounts and emailing customers.
- Built order processing to convert quotes to purchase orders and manage commissions.
- Created an admin interface for sales rep management and quote searches.

EMPLOYMENT HISTORY

Information Technology Service Management

Medline | Northfield, IL | January 2025 – PRESENT

- Designed, developed, tested, and delivered software solutions that meet customer requirements using various programming languages and methodologies.
- Collaborated with cross-functional teams to translate business needs into technical requirements and deliver value-driven solutions.
- Supported and optimized deployed software by resolving issues, improving performance, and ensuring compliance with security and performance standards.

Information Technology Operations Specialist

Northern Illinois University | Dekalb, IL | August 2021 – June 2024

- Provided technical support to faculty, staff, and students via phone, in-person, and IT tools.
- Managed incidents, requests, and access while ensuring confidentiality and IT best practices.
- Delivered excellent customer service and problem-solving in a fast-paced environment.

Master Barista

Target - Starbucks | Plainfield, IL | June 2019 – April 2023