







Terry Kucala

Software Developer

CONTACT

-  1-773-915-3277
-  terrybytecodes@icloud.com
-  Plainfield, Illinois
-  terrykucala.github.io
-  github.com/TerryKucala
-  linkedin.com/in/terry-kucala

EDUCATION

Bachelor Of Science - 3.5 GPA

Computer Science
Northern Illinois University,
DeKalb, IL, December 2024

Mobile Programming Certificate

Northern Illinois University,
DeKalb, IL, December 2024

Associates Of Art

Joliet Junior College
Joliet, IL, April 2019

SKILLS

C++, Swift, Assembly, Java,
Python, Git, Bootstrap,
Microsoft Office Suite,
Team management,
Cherwell ticket management system,
Jira

INTERESTS

Movies, Video games, Hiking, Traveling,
Managing projects, Creating
applications, Learning new things.

OBJECTIVE

Skilled and compassionate Information Technology Specialist with 3 years of experience and an additional 6 years of customer service experience. Currently not seeking any opportunities, but feel free to email me.

Projects

Electronic Equipment Store - HTML, CSS, SQL, and PHP.

- Created a website that handles inventory management, session shopping cart, checkout with working credit card verification, and order handling.

Quote system - Python, Jinja2, Flask, Bootstrap and SQLite.

- Sales Interface: Designed user-friendly interface for entering quotes and viewing customer details.
- HQ Interface: Developed a quote management system to allow entering discounts and emailing customers.
- Order Processing Interface: Used to convert quotes to purchase orders and managing employee commission.
- Admin Interface: Manages sales rep data and facilitates quote searches.

EMPLOYMENT HISTORY

Information Technology Service Management

Medline | Northfield, IL | January 2025 – PRESENT

- Designed, developed, tested, and delivered software solutions that met customer requirements using various programming languages and methodologies.
- Collaborated with cross-functional teams to translate business needs into technical requirements and deliver value-driven solutions.
- Supported and optimized deployed software by resolving issues, improving performance, and ensuring compliance with security and performance standards.

Information Technology Operations Specialist

Northern Illinois University | Dekalb, IL | August 2021 – June 2024

- Assisted 20 customers daily with most issues being resolved on first contact.
- Ensured there were speedy resolution times.
- Worked with the team to handle more challenging tickets.

Master Barista

Target - Starbucks | Plainfield, IL | June 2019 – April 2023