Terry Kucala

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| Software Developer | | | |
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| |  | | --- | | CONTACT |  |  |  | | --- | --- | |  | 1-773-915-3277 | |  | terrybytecodes@icloud.com | |  | Plainfield, Illinois | |  | [terrykucala.github.io](https://terrykucala.github.io) | |  | [github.com/TerryKucala](https://github.com/TerryKucala) | |  | [linkedin.com/in/terry-kucala](https://www.linkedin.com/in/terry-kucala/) |  |  | | --- | | EDUCATION |   Bachelor Of Science - 3.5 GPA Computer Science  Northern Illinois University,  DeKalb, IL, December 2024  Mobile Programming Certificate  Northern Illinois University,  DeKalb, IL, December 2024  Associates Of Art Joliet Junior College  Joliet, IL, April 2019   |  | | --- | | SKILLS |  * C++, Swift, Assembly, Java, * Python, Git, Bootstrap, * Microsoft Office Suite, * Team management, * Cherwell ticket management system, * Jira  |  | | --- | | INTERESTS |   Movies, Video games, Hiking, Traveling, Managing projects, Creating applications, Learning new things. |  |  | |  | | --- | | OBJECTIVE |   Skilled and compassionate Information Technology Specialist with 3 years of experience and an additional 6 years of customer service experience. Currently not seeking any opportunities, but feel free to email me.   |  | | --- | | Projects |  Electronic Equipment Store - HTML, CSS, SQL, and PHP.  * - Created a website that handles inventory management, session shopping cart, checkout with working credit card verification, and order handling.  Quote system - Python, Jinja2, Flask, Bootstrap and SQLite.  * - Sales Interface: Designed user-friendly interface for entering quotes and viewing * customer details. * - HQ Interface: Developed a quote management system to allow entering * discounts and emailing customers. * - Order Processing Interface: Used to convert quotes to purchase orders and * managing employee commission. * - Admin Interface: Manages sales rep data and facilitates quote searches.      |  | | --- | | EMPLOYMENT HISTORY |  **Information Technology Service Management***Medline | Northfield, IL | January 2025 – PRESENT*  * Designed, developed, tested, and delivered software solutions that met customer requirements using various programming languages and methodologies. * Collaborated with cross-functional teams to translate business needs into technical requirements and deliver value-driven solutions. * Supported and optimized deployed software by resolving issues, improving performance, and ensuring compliance with security and performance standards.   **Information Technology Operations Specialist** *Northern Illinois University | Dekalb, IL | August 2021 – June 2024*  * Assisted 20 customers daily with most issues being resolved on first contact. * Ensured there were speedy resolution times. * Worked with the team to handle more challenging tickets.  **Master Barista***Target - Starbucks | Plainfield, IL | June 2019 – April 2023* |
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