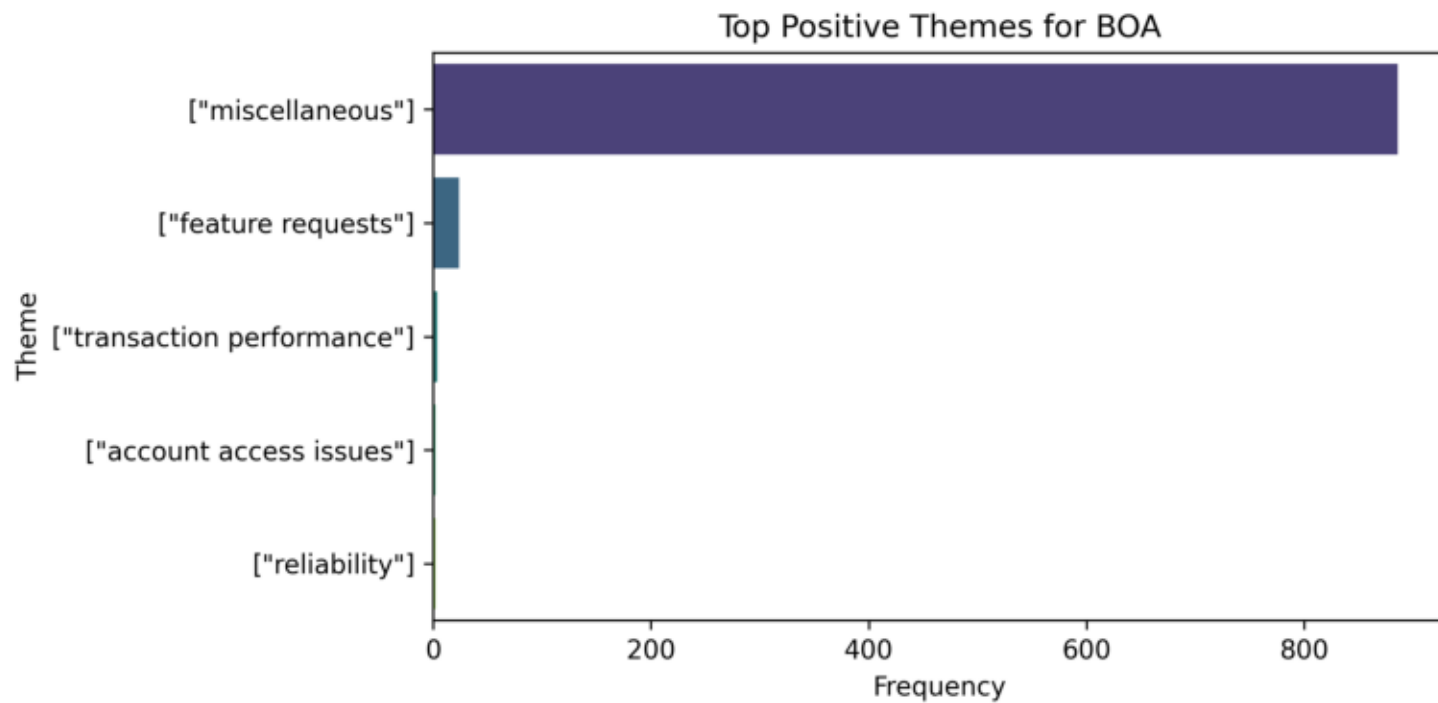


BOA - Negative Theme Word Cloud





BOA - Positive Theme Word Cloud

["miscellaneous"]

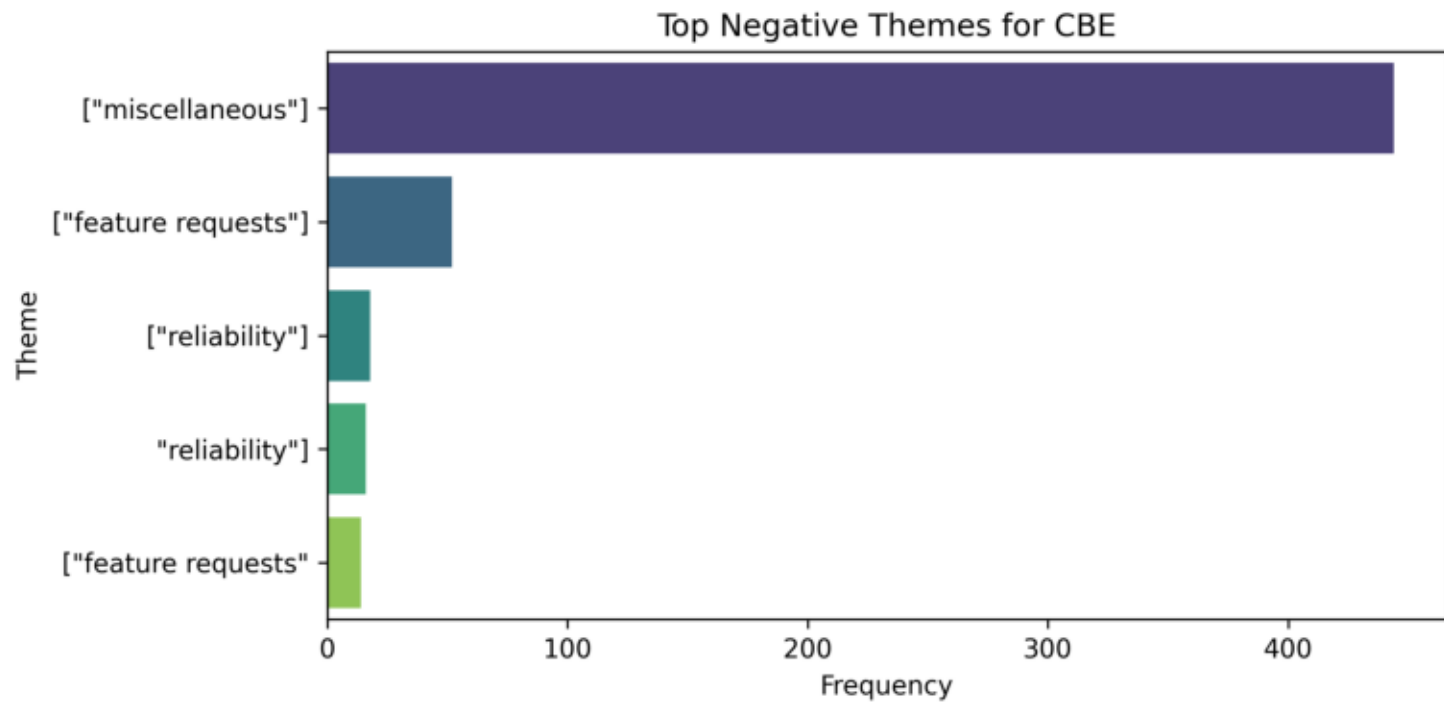
["transaction performance"]

["feature requests"]

["user experience"]

["account access issues"]

["reliability"]



CBE - Negative Theme Word Cloud

[\"account access issues\"]

[\"feature requests\"]

[\"customer support\"]

[\"transaction performance\"]

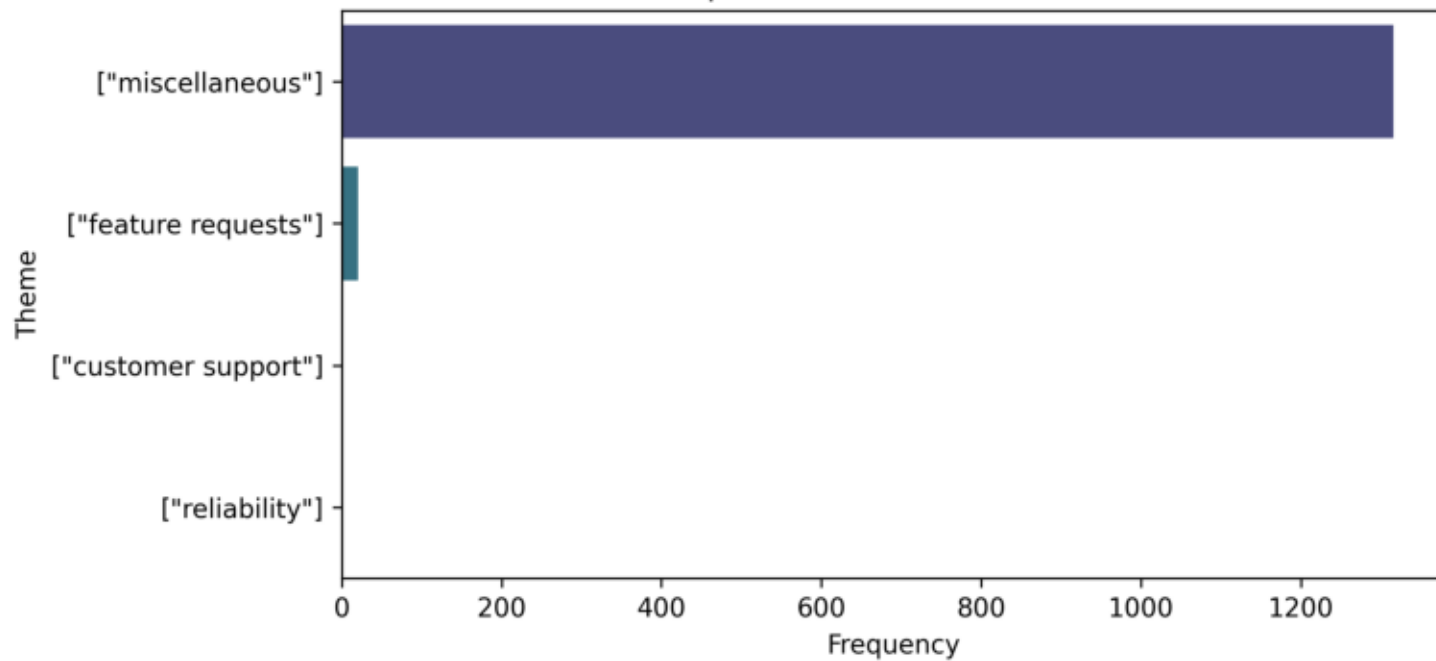
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[\"feature requests\"]

[\"account access issues\"]

[\"miscellaneous\"]

Top Positive Themes for CBE



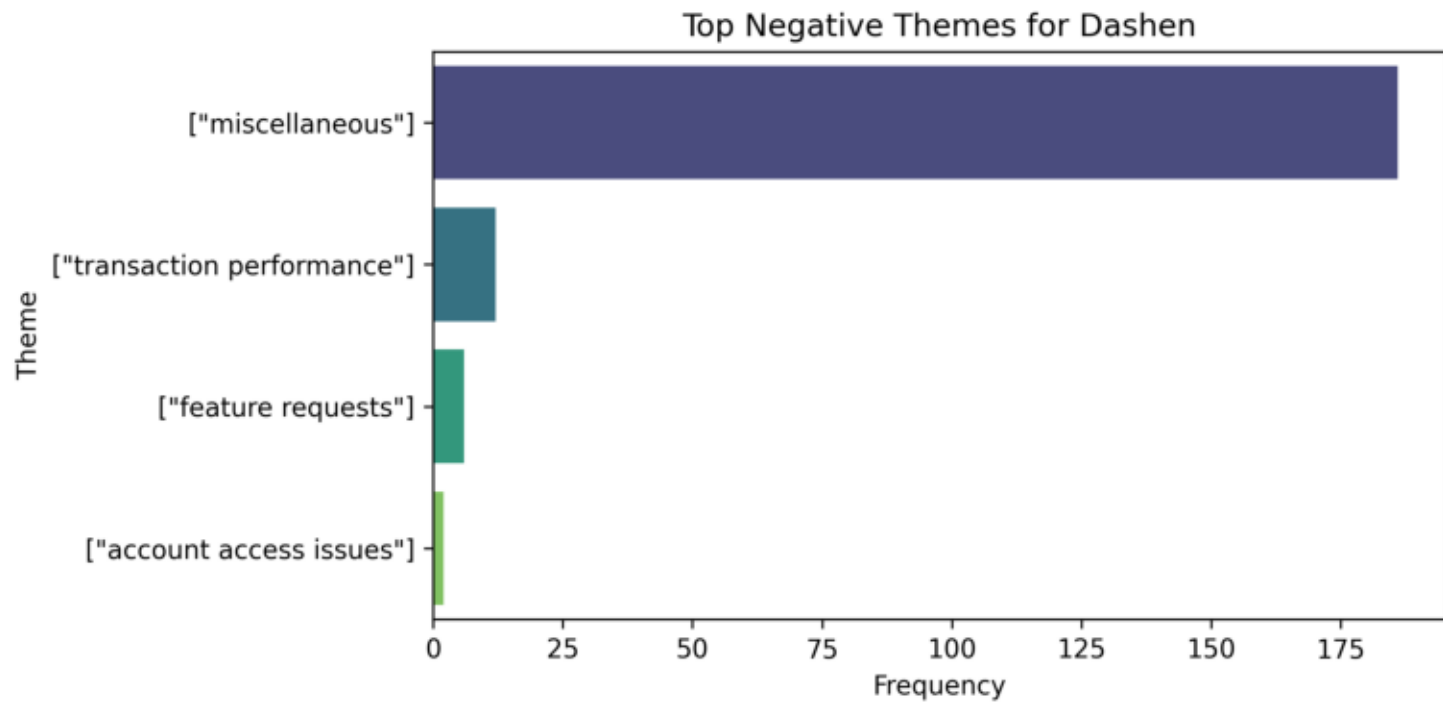
CBE - Positive Theme Word Cloud

["miscellaneous"]

["feature requests"]

["customer support"]

["reliability"]



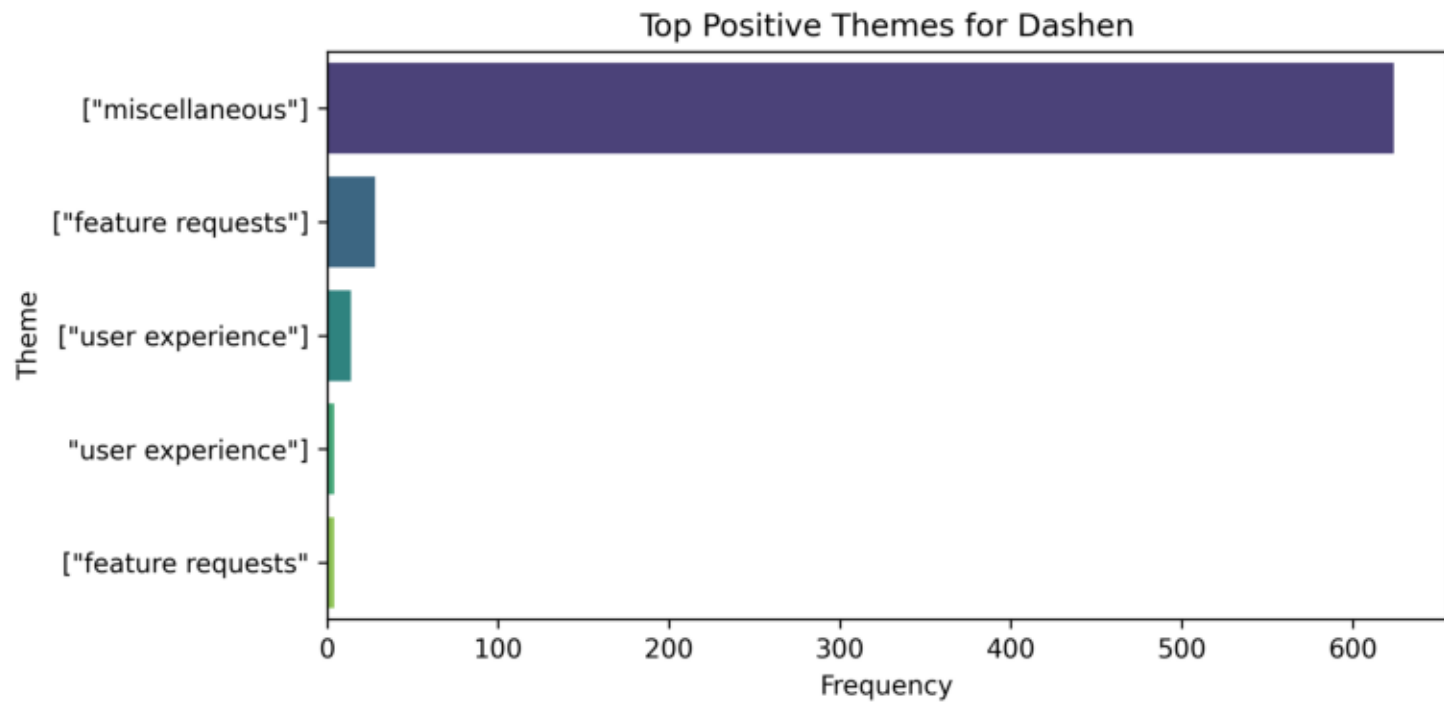
Dashen - Negative Theme Word Cloud

["transaction performance"]

["miscellaneous"]

["feature requests"]

["account access issues"]



Dashen - Positive Theme Word Cloud

["user experience"]

["customer support"]

["feature requests"]

["feature requests"]

"user experience"]

["miscellaneous"]