

BOA - Negative Theme Word Cloud

["reliability"]

["feature requests"]

["miscellaneous"]

["reliability"]

["transaction performance"]

["transaction performance"]

["customer support"]

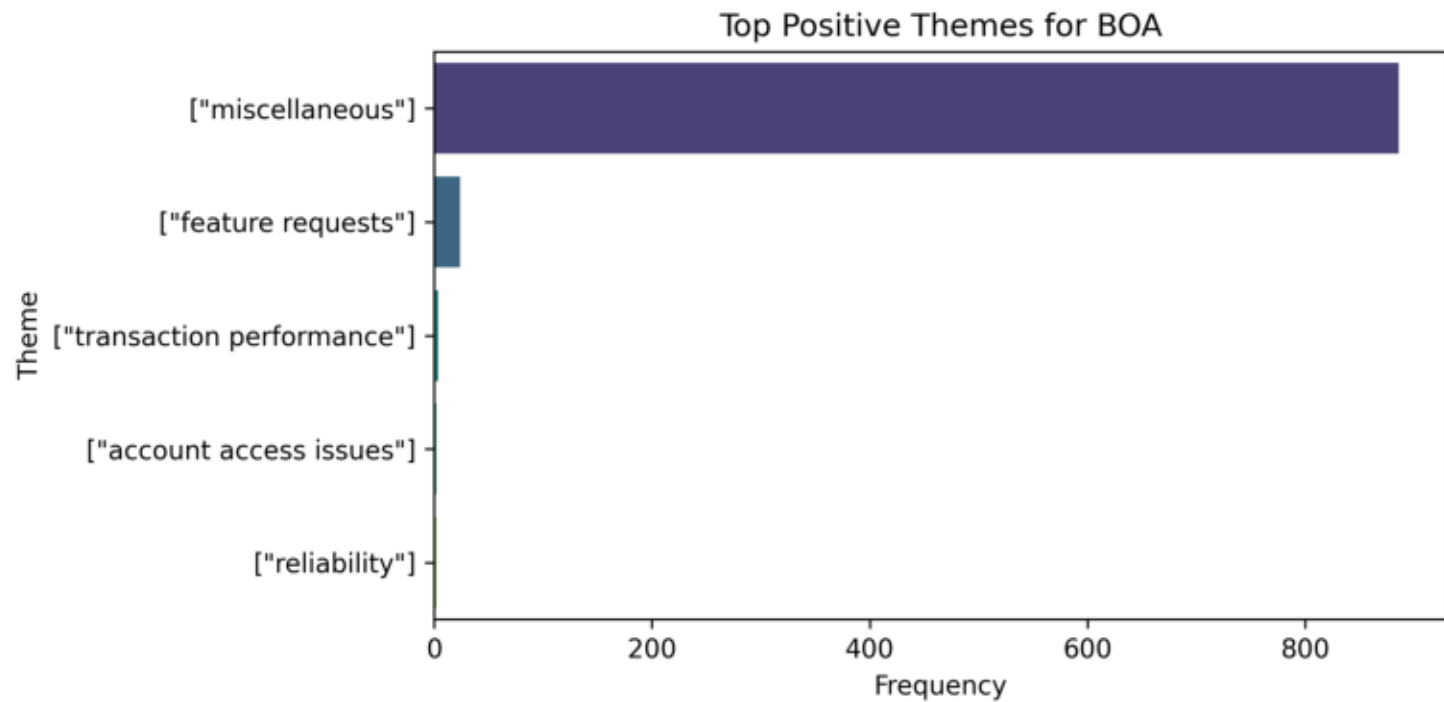
["feature requests"]

["user experience"]

["feature requests"]

["account access issues"]

["account access issues"]



BOA - Positive Theme Word Cloud

["miscellaneous"]

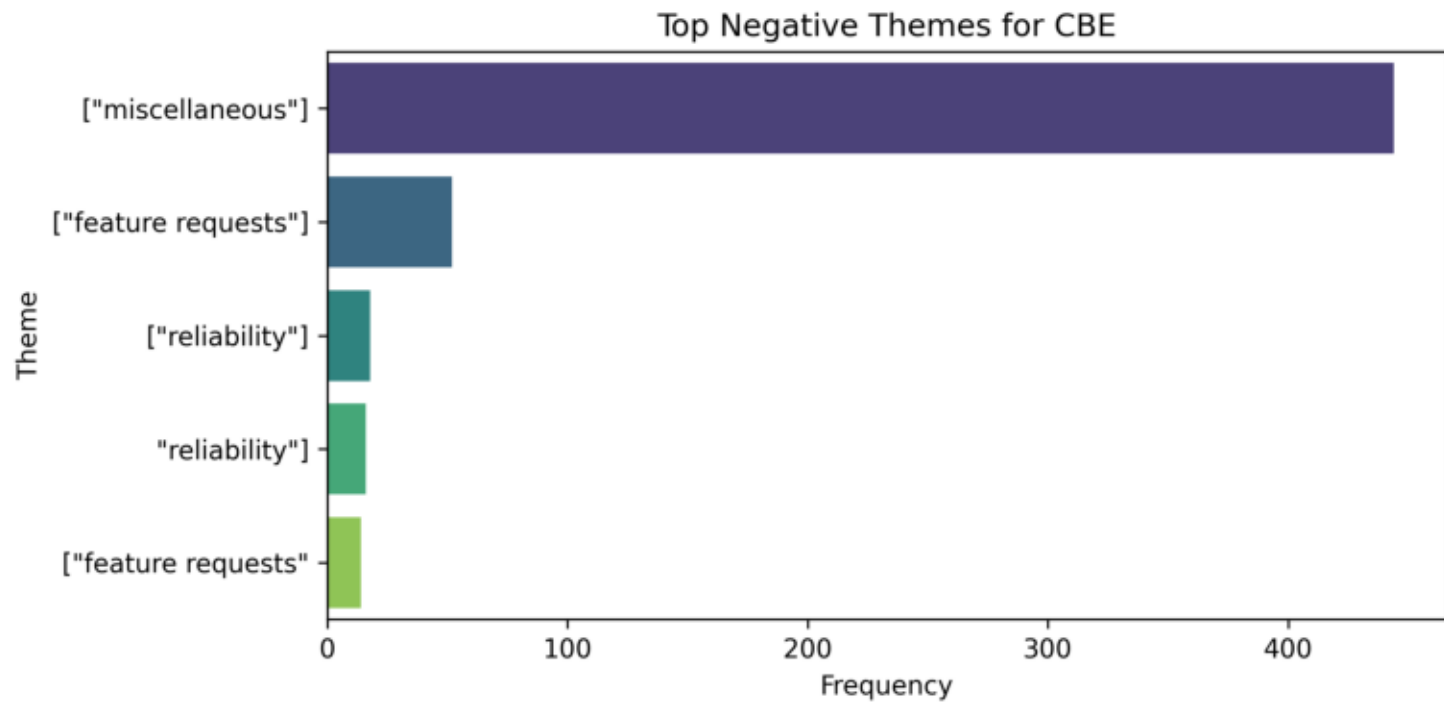
["transaction performance"]

["feature requests"]

["user experience"]

["account access issues"]

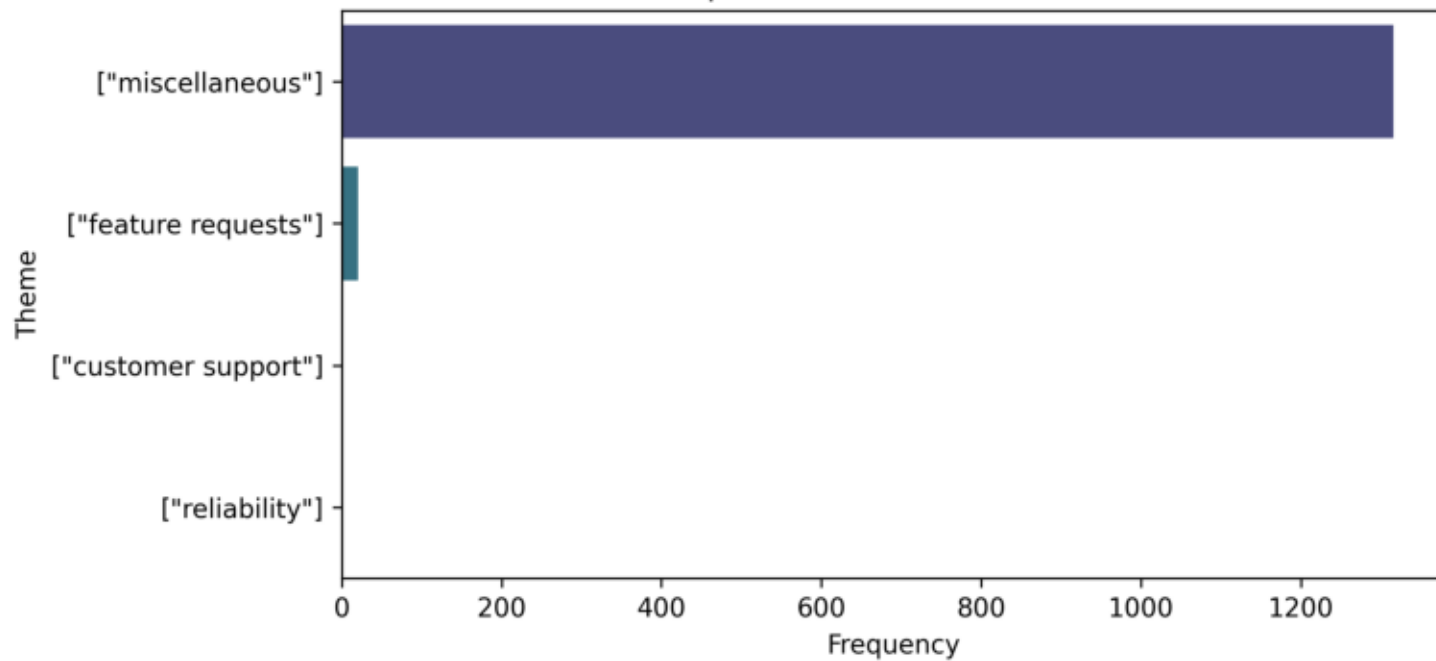
["reliability"]



CBE - Negative Theme Word Cloud



Top Positive Themes for CBE



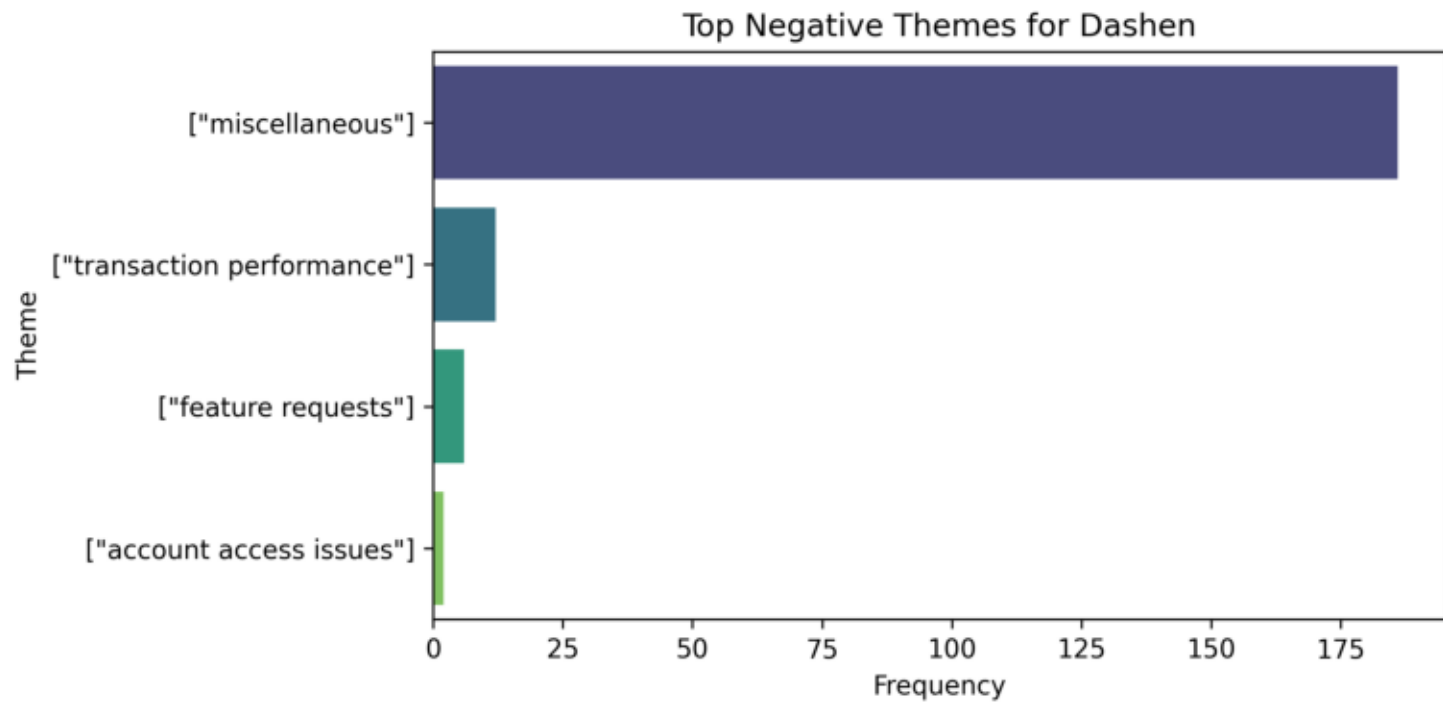
CBE - Positive Theme Word Cloud

["miscellaneous"]

["feature requests"]

["customer support"]

["reliability"]



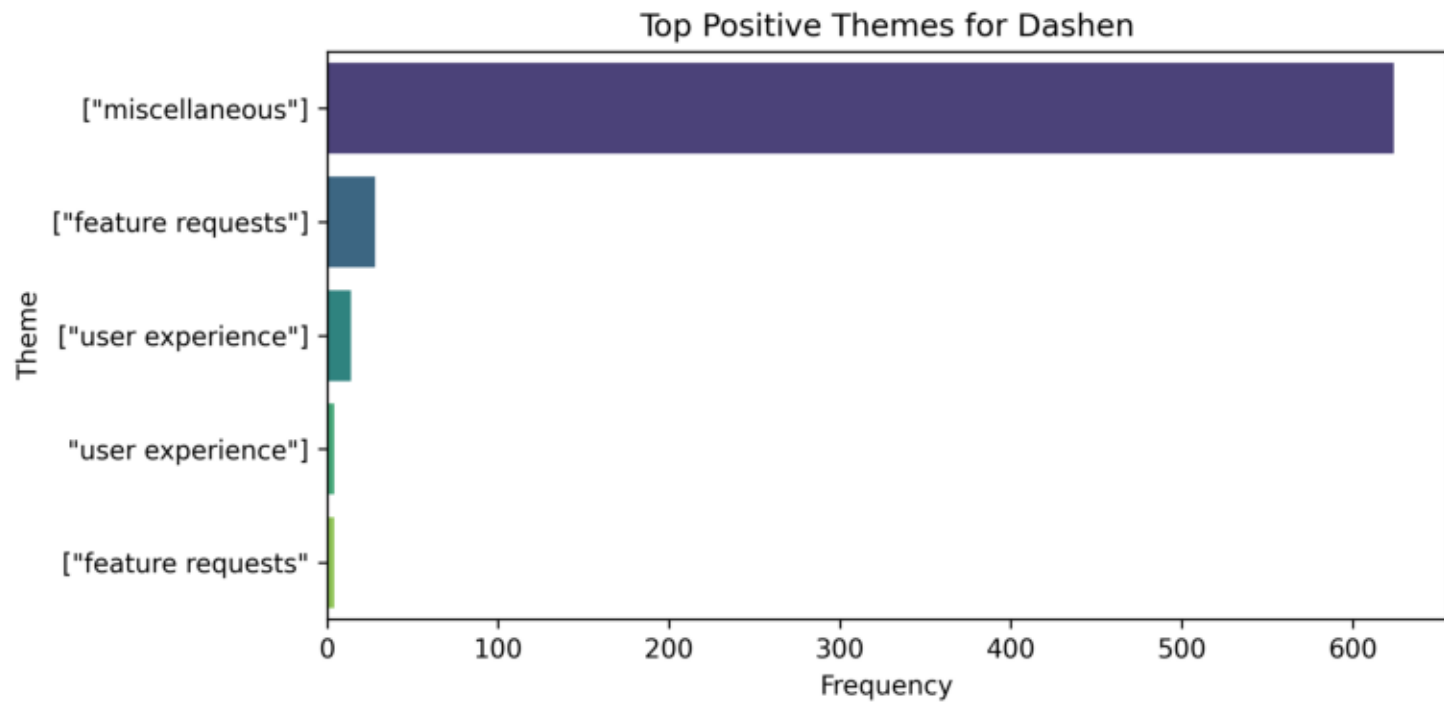
Dashen - Negative Theme Word Cloud

["transaction performance"]

["miscellaneous"]

["feature requests"]

["account access issues"]



Dashen - Positive Theme Word Cloud

["user experience"]

["customer support"]

["feature requests"]

["feature requests"]

"user experience"]

["miscellaneous"]