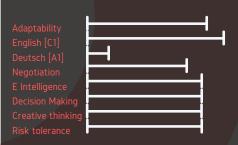
# JUAN DAVID MARIN BERNAL

# full stack developer & industrial engineer

Python | DJango | SQI | Flask | Scraping | Postgres | APIs | Jenkins | Javascript | agile

## PROFESSIONAL SKILLS





Bogota, Colombia



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## MY INTERESTS



















#### ACADEMIC BACKGROUND

## **HOLBERTON SCHOOL**

Full-stack software developer (June 2019 - March, 2020)

### GOETHE-INSTITUT

Deutsch Intesivkurs A1 (2018–1) Deutsch Intesivkurs A2 (2018–1)

## UNIVERSIDAD DE LA SABANA

BS in Industrial Engineering (March, 2018

#### PERSONAL PROJECTS

### MUSPOLIC

Offer an intuitive application to share and discover music, enhancing the UI by letting users interact though dynamic polls.

# NO BET NO GAIN

Automatize the process of betting by interacting with scraping libraries (BS4-Python) to gather crucial data so that customize model can predict best pick.

### **ABOUT ME**

The fact that not all people are able to learn modern technologies and apply them for their current needs due to a different amount of causes makes me think that the ones that have the chance to learn and internalize this kind of knowledge have the duty to apply it in meaningful ways where people in needs are benefited.

Ease to work in team and out of the comfort zone while inspiring and fostering positive mental attitude, likewise ability to solve problems in plights with lack of resources. Wide interest on amplifying knowledge guided to disruptive innovation, always based on leading technologies to produce constant improvements on the workflow and eager to develop projects under extreme uncertainty specially on the back-end side

#### **CAREER PROGRESSION**

### LOGISTICS / CUSTOMER SUPPORT INTERN

## ABB (Asea Brown Bobery), July 2017 / December 2017

- Create and lead projects that document, measure and intervene the workflow deficiencies directly.
- Reduce existing gaps in order to enhance key performance indicators, emphasizing on the identification of opportunities for improvement to minimize after-sales response time.
- Maximize customer allegiance by coding, testing and Implementing Excel Macros (VISUAL BASICS).

# COO, CO-FUNDER

## Güecha Esports S.A.S , January 2018 / February 2018

- Create and develop an international business model with a sustainable and competitive growth within e-sports industry.
- Determine internal processes to ensure established targets will be accomplished on a quarterly basis by their designed roles , ensuring finances and timelines stay on track.
- Leading a multidisciplinary team while Seeking, Managing and keeping international strategic alliances to obtain the optimum state of the business.

### CUSTOMER SERVICE AGENT

### CONCENTRIX, February 2019 / June 2019

- Interact with Macy's and Bloomingdale's credit cardholders to handle their billing concerns .
- Empathize with customer on record time to provide an excellent assistance while maintaining a balanced state of mind guided by emotional intelligence.
- Construct confidence to educate customers by formulating creative an effective solutions to unknown problems on a daily basis,

### **FULL STACK DEVELOPER**

#### Aflore, July 2020 / September 2021

- Structure and build a robust back-end logic from the ground for the client's app for them to see their
  loan information, priorizing secutiry measures for authentification and quick user flows, taking into
  account several edge cases.
- lead, control, optimize and create critical processes, services and workflows providing truthful information within the financial closure to collections, finance and accounting.
- Solve bugs affecting finantial processes in production on a daily basis and consolidating the solution from the root.
- Refactor payment processing modules improving edge cases contemplation, modularizing code and improving its documentation, providing a robust payment process model.
- Manage and solve in record time all categories of tickets related to payment reaplications (installment
  arrangements, principal advances, condonations, benefit aplication ands installment advance).
   Supporting tickets closures with clear statements and educational concepts where needed.