# JUAN DAVID MARIN BERNAL

FULL-STACK SOFTWARE ENGINEER & INDUSTRIAL ENGINEER

@Teslothorcha

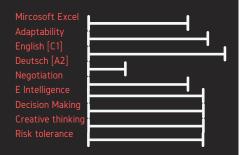
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# INTRODUCTION

Ease to work in team and out of the comfort zone while inspiring and fostering positive mental attitude, likewise ability to solve problems in plights with lack of resources .Wide interest on amplifying knowledge guided to disruptive innovation, always based on leading technologies to produce constant improvements on the workflow and eager to develop projects under extreme uncertainty specially on the back-end side.

#### PROFESSIONAL SKILLS



#### **CONTACT DETAILS**

Age: 24 Linkedln: www.linkedin.com/in/juan-david-marinbernal-65826a138/ Address: Bogotá, Colombia

#### MY INTERESTS



















## **CAREER PROGRESSION**

# LOGISTICS / CUSTOMER SUPPORT INTERN

ABB (Asea Brown Bobery), July 2017 / December 2017

- Create and lead projects that document, measure and intervene the workflow deficiencies directly.
- Reduce existing gaps in order to enhance key performance indicators, emphasizing on the identification of opportunities for improvement to minimize after-sales response time.
- Maximize customer allegiance by coding, testing and Implementing Excel Macros (VISUAL BASICS).

# COO, CO-FUNDER

Güecha Esports S.A.S , January 2018 / February 2018

- Create and develop an international business model with a sustainable and competitive growth within e-sports industry.
- Determine internal processes to ensure established targets will be accomplished on a quarterly basis by their designed roles, ensuring finances and timelines stay on track.
- Leading a multidisciplinary team while Seeking, Managing and keeping international strategic alliances to obtain the optimum state of the business.

#### **CUSTOMER SERVICE AGENT**

CONCENTRIX, February 2019 / June 2019

- Interact with Macy's and Bloomingdale's credit cardholders to handle their billing concerns .
- Empathize with customer on record time to provide an excellent assistance while maintaining a balanced state of mind guided by emotional intelligence.
- Formulate creative an effective solutions to unknown problems on a daily basis, constructing confidence to educate customers

## **PROJECTS**

CIPHEAK

- Automitze the process of creating a languague to surpass the amount of languages created by humankind
- Learn a new stack (MERN) while applying it to the project without losing control of timelines.
- Demonstrate the capabilty of computer power and creative thinking.

#### NO BET NO GAIN

- Automatize the process of betting by interacting with scraping libraries (BS4-Python) to gather crucial data so that customize model can predict best pick.
- Learn a new modules to conduct optimal practices and consolidate web-scraping as an endemic skill.
- Reach 6 different sources of information, prioritizing most skillful and competitive leagues, to maximize profits of bets.

## **ACADEMIC BACKGROUND**

### **HOLBERTON SCHOOL**

Full-stack software developer (June 2019 - March, 2020)

## UNIVERSIDAD DE LA SABANA

BS in Industrial Engenireeing (March, 2018)

Work in the seedbed of automation research

# **GOETHE-INSTITUT**

- Deutsch Intesivkurs A1 (2018-1)
- Deutsch Intesivkurs A2 (2018-1)