



# Tessa Nickell

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☎ (623)-383-3297

## PROFILE:

- Detail oriented, efficient and organized
- Possess strong analytical and problem - solving skills.
- Resourceful in the completion of tasks.
- Effective at multi-tasking and strong attention to detail.
- Excellent written, verbal and customer service skills.
- Highly trustworthy and ethical.

## EDUCATION:

### **Computer Systems Engineering**

**Arizona State University - Tempe, Arizona**  
August 2018 - Present

### **High School Honors Diploma**

**Millennium High School - Goodyear, Arizona**  
4.56 GPA weighted

## ACADEMIC ACHIEVEMENTS:

### **Arizona State University**

- Dean's List 2018 - Current
- Provost Scholarship

## SKILLS:

### **Web Development Technologies**

- React.js
- HTML
- JavaScript / node.js
- CSS

### **Object-Oriented Programming**

- Java
- Python
- C++

### **Low-Languages / Operating Systems**

- C
- Linux

## PROFESSIONAL EXPERIENCE:

### **Team Member**

#### ***Fired Pie (Glendale, AZ)***

**March 2017 – May 2018**

- Manage various stations.
- Prepare and serve quality pizzas in a fast-paced environment.
- Maintain a clean lobby and eating area.
- Restock food products and shipments.
- Follow health, safety and sanitation guidelines.
- Cash register handling.
- Assist in training and coaching new hire members.

### **Barista**

#### ***Starbucks (Goodyear, AZ)***

**February 2018 – August 2018**

- Provide prompt 'customer comes first' service, quality beverages and products to customers.
- Adhere to recipe standards and customer preferences.
- Comply with safety, health, and weights & measures requirements.
- Anticipate store needs and inventory.
- Maintain a clean and organized workspace and store environment.
- Assist with new member training.

### **Retail Staff**

#### ***GameStop (Tempe, AZ)***

**July 2019 – October 2019**

- Inform customers of current and on-going promotions.
- Upsell new releases.
- Preclosing and closing duties.
- Work as a team to provide best customer service.
- Interact with customers on the sale floor.