

## PRIVACY POLICY – TESSON ENERGY

### 1. Introduction

At Tesson Energy ("we", "our", or "us"), your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you interact with us through our website, product inquiries, services, or otherwise. Please read this policy carefully to understand our views and practices regarding your personal data.

### 2. Information We Collect

We may collect and process the following types of personal and technical information:

- Personal Details: Full name, company name, email address, phone number, shipping/billing address.
- Technical Data: IP address, browser type, operating system, access date and time, and pages visited.
- Product & Service Data: Specific product requirements, service inquiries, project details, or usage information submitted via forms or email.

### 3. How We Use Your Information

We use the collected data for purposes including but not limited to:

- Responding to product or service inquiries.
- Processing quotations or purchase orders.
- Providing after-sales support or technical assistance.
- Sending company updates, promotional materials, or newsletters.
- Improving our website, services, and customer experience.
- Meeting legal and regulatory obligations.

### 4. Sharing of Your Information

We value your privacy and do not sell or rent your data. Your information may be shared only with:

- Service Providers: Shipping companies, payment processors, IT support services.
- Government or Legal Authorities: When legally required or for compliance.
- Internal Teams and Affiliates: Within Tesson Energy for business purposes only

Each party is contractually obligated to keep your data confidential and secure.

### 5. Data Protection and Security

Tesson Energy implements a range of security measures to ensure the safety of your personal information, including:

- Data encryption.
- Access controls and password protections.
- Secure servers and backup protocols.

While we strive to use commercially acceptable means to protect your information, we cannot guarantee absolute security.

### 6. Your Rights

Subject to applicable laws, you have rights regarding your personal data:

- Access the data we hold about you.
- Correct or update inaccurate data.
- Request deletion of your data (subject to business/legal requirements).
- Withdraw consent to processing.

You can exercise these rights by contacting us at: [contact@tessonenergy.com](mailto:contact@tessonenergy.com)

### 7. Cookies and Tracking Technologies

Our website may use cookies to:

- Enhance user experience.
- Monitor traffic and site usage.
- Personalize content or advertisements.

You can manage cookies in your browser settings.

### 8. External Links Disclaimer

Our website may link to third-party sites. We are not responsible for the privacy practices of these sites. Please review their respective privacy policies when visiting.