IMPACT/SEVERITY LEVEL	TOTAL REPORTED	TOTAL RESOLVED
High/Severe		
Moderate/Serious		
Low/Insignificant		
COMBINED TIR's	Total No. of TIR's	Total No. of Resolved TIR's

% TOTAL RESOLVED	TOTAL UNRESOLVED
((Total TIR's Resolved/Total TIR's)*100)%	
((Total TIR's Resolved/Total TIR's)*100)%	
((Total TIR's Resolved/Total TIR's)*100)%	
(Percentage of Resolved TIR's to Total TIR's)%	Total No. of Unresolved TIR's

% TOTAL UNRESOLVED		
((Total TIR's Unresolved/Total TIR's)*100)%		
((Total TIR's Unresolved/Total TIR's)*100)%		
((Total TIR's Unresolved/Total TIR's)*100)%		
(Percentage of Unresolved TIR's to Total TIR's)%		