| **Test Name** | | | Service charges are shown as 0.00 after checking out | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Use Case Tested:** | | | User check out | | | |
| **Test Description:** | | | User needs to book a room first, and then check in selecting option C. Add a service selecting option D. Then check out and check the service charge amount. | | | |
| **Pre-conditions** | | | The user should have a valid booking.  User should check in to room.  Service charge needs to be added that the user has requested. | | | |
| **Post-conditions** | | | Service charges are shown as 0.00 accurately. | | | |
| **Notes:** | | Remarks and Additional details:  User should be able to add details step by steps.  If actual results and expected results are the same then function works accurately.  Showing different actual results from expected results means functions not working accurately. | | | | |
| **Result (Pass/Fail/Warning/Incomplete)** | | **Fail** | | | | |
|  | **TEST STEP** | | | **EXPECTED TEST RESULTS** | P | F |
|  | Please Select option. | | | B: Book a room  C: Check in  R: Record Service  D: Check out  Q: Quit | ✔ |  |
|  | Select option R | | | Display all available services and ask for the next selection | ✔ |  |
|  | Select option D | | | Ask for the room number | ✔ |  |
|  | Enter Room Number | | | Display Service charges as 0.00 | ✔ |  |

| **Test Name** | | | Ability to add Service Charge when User Checks out from Room | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Use Case Tested:** | | | Record Service | | | |
| **Test Description:** | | | User should Book a room and check in, and then add some service charge. Then User has to Checkout and able to add service charge for the same room. | | | |
| **Pre-conditions** | | | The user should have a valid booking.  User should check in to room.  Service charge needs to be added that the user has requested.  User needs to check out from the room. | | | |
| **Post-conditions** | | | Fail to add Service Charge to check out room. | | | |
| **Notes:** | | Remarks and Additional details:  User should be able to add details step by steps.  If actual results and expected results are the same then function works accurately.  Showing different actual results from expected results means functions not working accurately. | | | | |
| **Result (Pass/Fail/Warning/Incomplete)** | | **Fail** | | | | |
|  | **TEST STEP** | | | **EXPECTED TEST RESULTS** | P | F |
|  | Please Select option. | | | B: Book a room  C: Check in  R: Record Service  D: Check out  Q: Quit | ✔ |  |
|  | Select option D | | | Ask for the check-out room number | ✔ |  |
|  | Please Select option. | | | B: Book a room  C: Check in  R: Record Service  D: Check out  Q: Quit | ✔ |  |
|  | Select option R | | | Display all available services and ask for the next selection | ✔ |  |
|  | Enter Room Number | | | A message should be displayed that there is no an Active booking for this room Number | ✔ |  |