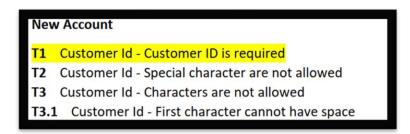


• Ambiguity:

New Account	Manager	Currently system provides 2 types of accounts

- How many saving accounts can a customer have?
 - O How many joint accounts can a customer have?
 - O How many individual accounts can a customer have?
- How many current accounts can a customer have?
- Could a customer have multiple current accounts for the same company he owns?
- The Function of the Reset Button was not determined?
- Suggestions:



- Clarify that a valid Customer ID must be <u>numeric</u>, and <u>spaces are omitted</u>.
- The selection method of the Account Type in the Front-End is not mentioned.
- The Account Type and Initial Deposit should be required fields

Notes on Functional Validation:

New Account

Manager

F30 If Customer ID is invalid, system displays an error.

F31 If initial deposit is less than 500, System displays an error.

F32 If Customer Id does not associate with manager, System displays an error.

- The error messages are not specified.
- The currency of the initial deposit is not specified.
- The value that the initial deposit field accepts is not specified. Is the value "1200\$" acceptable or not?

II. Edit Customer:

• Ambiguity:

T71 Pin - Characters are not allowed

T71 Pin - PIN Code must not be blank

T72 Pin – Special characters are not allowed

T73 Pin – PIN Code must have 6 Digits

T74 Pin - First character cannot have space

Could the PIN code be more than or less than 6 digits?

T79 Email: Email ID must not be blank

T80 Email: Email ID is not valid

T81 Email: First character cannot have space

• T80: "Email ID is not valid" is not understandable.