Features to be tested: → **New Account**

→ **Login**

I. New Account:

→ **Edit Customer**

- **Ambiguity:**

New Account	Manager	Currently system provides 2 types of accounts • Saving • Current A customer can have multiple saving accounts (one in his name , other in a joint name etc). He can have multiple current accounts for different companies he owns. Or he can have a multiple current and saving accounts. **Manager:** A manager can add a new account for an existing customer.

- **How many saving accounts can a customer have?**
    - **How many joint accounts can a customer have?**
    - **How many individual accounts can a customer have?**
- **How many current accounts can a customer have?**
- **Could a customer have multiple current accounts for the same company he owns?**
- **The Function of the Reset Button was not determined?**

- **Suggestions:**

New Account

T1 Customer Id - Customer ID is required
T2 Customer Id - Special character are not allowed
T3 Customer Id - Characters are not allowed
T3.1 Customer Id - First character cannot have space

- **Clarify that a valid Customer ID must be <u>numeric,</u> and <u>spaces are omitted</u>.**
- **The <u>selection method of the Account Type</u> in the Front-End is not mentioned.**
- **The Account Type and Initial Deposit should be required fields**

- **Notes on Functional Validation:**

> **New Account**
> Manager
> **F30** If Customer ID is invalid, system displays an error.
> **F31** If initial deposit is less than 500, System displays an error.
> **F32** If Customer Id does not associate with manager, System displays an error.

- **The error messages are not specified.**
- **The currency of the initial deposit is not specified.**
- **The value that the initial deposit field accepts is not specified. Is the value "1200$" acceptable or not?**

II. Edit Customer:

- **Ambiguity:**

> **T71** Pin - Characters are not allowed
> **T71** Pin - PIN Code must not be blank
> **T72** Pin – Special characters are not allowed
> **T73** Pin – PIN Code must have 6 Digits
> **T74** Pin - First character cannot have space

- **Could the PIN code be more than or less than 6 digits?**

> **T79** Email : Email ID must not be blank
> **T80** Email : Email ID is not valid
> **T81** Email : First character cannot have space

- **T80: "Email ID is not valid" is not understandable.**