

TEUTA STAZIC

JUNIOR FULL STACK WEB DEVELOPER

INFO

PHONE

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EMAIL

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DATE OF BIRTH

28/12/1988

SKILLS

HTML/CSS

● ● ● ○ ○

JavaScript

● ● ● ○ ○

React/Angular/Vue

● ● ○ ○ ○

Express.js

● ● ● ○ ○

Node.js

● ● ● ○ ○

LANGUAGES

English

● ● ● ● ○

Croatian

● ● ● ● ●

HOBBIES

Planespotting, playing guitar, photography, and photo editing

LINKS

[Portfolio](#)

[Linkedin](#)

[GitHub](#)

PROFILE

I am an experienced residential support engineer in Assurance team with a background in telecommunications, network supervising and customer support. Currently studying web development in online school Careerfoundry.

EMPLOYMENT HISTORY

Technical Multi Brand Specialist, Vocus Communications

Auckland

Mar 2017 — Mar 2020

Multi brand agent for Flip and Slingshot. Handle customer inquiries, complaints, billing questions and payment extension/service requests.

Provisioning specialist, Spark

Auckland

Jan 2017 — Feb 2017

Timely effective reading of documents and data-entering using office technology. Dealing with a complex situations and cooperating with vendors. Organising equipment delivery and updating customers via email.

Residential support engineer , Optima Telekom d.d.

Osijek

Dec 2012 — Dec 2017

Solving and diagnostics internet, telephone, and IPTV issues (Tier2). Cooperating with budget teams and field technicians. Network operation supervising (Tier3). Providing a training and coaching to the new colleagues. Coordinating helpdesk teams based on project needs.

Technical support agent, Optima Telekom d.d.

Osijek

Dec 2009 — Dec 2012

EDUCATION

Full-stack web development certificate, Careerfoundry

Jun 2019 — Jun 2020

Diploma in food technologies , Technical school Rudjer Boskovic

Osijek

Sep 2003 — May 2007

INTERNSHIPS

Frontend Web Developer, BambooLab

Osijek

May 2020 — Present