

TEUTA STAZIC

JUNIOR FULL STACK WEB DEVELOPER

INFO

PHONE

00385 98 925 7199

EMAIL

teuta.stazic@gmail.com

SKILLS

HTML/CSS

JavaScript

React/Angular/Vue

Express.js

Node.js

Adobe Photoshop

Adobe Lightroom

JIRA

CRM Systems

LANGUAGES

English

● ● ● ● ○

Croatian

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HOBBIES

Planespotting, playing guitar, photography, and photo editing

LINKS

[Portfolio](#)

[Linkedin](#)

[GitHub](#)

PROFILE

Full-stack web developer with a background in telecommunications, network supervising and customer support. Graduated from CareerFoundry and obtained a certificate in full-stack web development.

EMPLOYMENT HISTORY

Technical multi brand specialist, Vocus Communications

Auckland

Mar 2017 — Mar 2020

Multi-brand agent for Flip and Slingshot. Handled customer inquiries, complaints, billing questions and payment extension/service requests via email and chat.

Provisioning specialist, Spark

Auckland

Jan 2017 — Feb 2017

Timely effective reading of documents and data-entering using office technology. Dealt with complex situations and cooperating with vendors. Organized equipment delivery and updating customers via email.

Associate in department of resource planning and process management, Optima Telekom d.d.

Osijek

Dec 2012 — Dec 2017

Solved and diagnosed internet, telephone, and IPTV issues (Tier2). Cooperated with budget teams and field technicians. Supervised and maintained network operations (Tier3). Provided training and coaching to the new colleagues. Coordinated helpdesk teams based on project needs.

Technical support agent, Optima Telekom d.d.

Osijek

Dec 2009 — Dec 2012

INTERNSHIPS

Frontend Web Developer, BambooLab

Osijek

May 2020 — Present

EDUCATION

Full-stack web development certificate, Careerfoundry

Jun 2019 — Jun 2020

Diploma in food technologies , Technical school Rudjer Boskovic

Osijek

Sep 2003 — May 2007