# HAYDER SABAH

## IT Specialist

## CONTACT

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## EDUCATION

**2022 - 2025**
**UNIVERSITY OF INFORMATION TECHNOLOGY AND COMMUNICATIONS "UOITC"**

- Bachelor of Information Technology

## SKILLS

- Programming & Network
- Database Management
- Ethical Hacking
- Microsoft Office
- Customer Service
- Linux Administration
- Critical Thinking & Soft Skills
- Front-End Development
- UI-UX Design
- Accounting

## LANGUAGES

- English: Fluent
- Arabic : native
- German: Basics

## PROFILE SUMMARY

Dedicated professional with solid experience in accounting and client service. Skilled in analyzing financial data, delivering effective solutions, and communicating clearly with clients. Committed to enhancing the customer experience, supporting team success, and prioritizing tasks with efficiency and quality .

## WORK EXPERIENCE

**Al-Sultan Furniture**                    2019 - 2022
Accountant and Fund Manager

- The tasks assigned to me included managing sales and expenditures, following up on accounts and financial matters of employees, in addition to managing financial assets and providing accounting reports to management .
- Using the Al-Bayan program, adding sales and purchase lists, distributing the preparation teams, and following up on accounts related to customers .

**Al-Sareea Customer Support**                    2021 - 2023
Customer follow-up

- Following up on customers, clients, and delivery customers at Al-Sareea Company, which also included distributing tasks, solving problems, organizing and distributing tasks equally to delivery employees, as well as following up on emergency cases and reporting any problems.
- Use soft skills in dealing with customers and improving the customer experience when calling customer service.

**System Administrator**                    2023 - present
Linux System Administrator

- It was represented by managing the system and ensuring the availability of services to employees and devices completely and without interruption or communication problems, and integrating the system with the latest updates and developments and protecting it from attacks and risks. And working on developing a secure communication system and a Linux system dedicated to the organization, which is fully customized.

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## PERSONAL SKILLS

- Effective communication
- Flexibility
- Time management
- Ability to learn
- Teamwork
- Problem solving
- Politeness
- Responsibility
- Commitment

## MEDIA CONTACTS

- **WhatsApp**   +964-770-436-7549
- **Telegram**   @CellsForSell
- **Instgram**   hayder.codes

## HOBBIES

- Sports
- Swimming
- Travel
- Programming
- Photography
- Team play
- Watching movies
- Driving

## SUMMER TRAINING PROGRAMS

- **Earthlink Company, 2023, Baghdad** ،represented by knowing the basics of the network, how to connect it, its types, and identifying the devices used and ways to connect them .
- **Qi-Card Company, 2024 , Baghdad** , learn how to manage the application in terms of front-ends, back-end management processes, and service design, in addition to learning how to manage financial assets.

## CERTIFICATES

- **Ethical Hacking**                                          **2022**
  kali linux ethical hacking

- **Cisco Certified Network Associat**          **2023**
  Introduction to networks

- **Al-Dojo certified**                                       **2023**
  Certificate in ML for Software Engineers

- **Cisco Certified Network Associat**          **2024**
  Routing and switching

## PROJECTS AND ACHIEVEMENTS

- Graduation projects and research in the fields of IoT and home automation, in addition to artificial intelligence, where artificial intelligence models were developed to classify malignant tumors and classify images using deep learning, with the accuracy of the models reaching 99%, in addition to integrated smart home solutions using the Internet. Many of these studies were developed.
- Applications and programming in various fields such as creating administrative programs or security programs to encrypt images or device protection programs to cut off the physical ports of the computer، website programming and creating some personal or marketing pages. These projects included most of the common programming languages such as python, c++, c#, html, css, javascript.
- A phone farm, which included more than1000 devices that were controlled simultaneously with high fluidity and speed, was used in more than one government and private agency.