

# Tevin Davis

## SOFTWARE DEVELOPER

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### PROFESSIONAL SUMMARY

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Software developer with hands-on experience building, testing, and deploying web and application-based solutions through academic, apprenticeship, and personal projects. Experienced in developing RESTful services, application logic, and user-facing interfaces using modern development practices. Comfortable leveraging AI-assisted tools to enhance productivity, improve code quality, and accelerate learning while maintaining strong ownership of design and implementation.

### EDUCATION

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#### Master of Science in Information Technology – Software Application Development (SNHU) — *In Progress*

- Relevant coursework: Distributed application development, web services, application development, UX/UI design, and cross-platform technologies.

#### Bachelor's in Information Technology | SNHU | GPA: 3.9

**Graduation Date:** April, 2025

- Coursework includes Introduction to Software Development, web services, web development, cross-platform technologies, Foundation in Application Development, and UX/UI design.

### TECHNICAL SKILLS

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- Programming Languages:** Java, JavaScript, TypeScript
- Application Development:** Object-Oriented Programming (OOP), MVC Architecture, CRUD Operations
- Web Development:** HTML, CSS, Angular, Responsive Design
- Backend & APIs:** Spring Boot, RESTful APIs, API Integration
- Databases & Storage:** MySQL, XML
- Testing & Tools:** JUnit, MockMvc, Git, GitHub
- Development Practices:** Agile, Debugging, Technical Documentation
- Productivity:** AI-assisted development, refactoring, testing support

### PROJECT EXPERIENCE

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#### Flight Booking Web Application

Java | Spring Boot | REST APIs | MySQL

🔗 <https://github.com/Tevi22/flight-booking-app>

- Developed a full-stack web application allowing users to search for and book flights
- Designed RESTful endpoints and implemented server-side business logic
- Integrated database persistence for flight data and bookings
- Wrote unit and controller tests to validate request handling and application behavior

#### Authentication & Registration Service

Java | Spring Boot | RESTful Services | XML Storage

🔗 <https://github.com/Tevi22/authservice>

- Built a RESTful authentication service supporting user login and registration
- Implemented credential validation and XML-based data persistence
- Designed API responses for authentication status and error handling
- Utilized AI-assisted tools to refine validation logic and improve code clarity

#### Ace Restaurant Ordering Application

Java | Android | Application Logic

🔗 <https://github.com/Tevi22/AceRestaurant->

- Developed an Android-based restaurant ordering application with interactive UI
- Implemented order selection, pricing calculations, and input validation
- Focused on clean application flow and separation of UI and business logic

#### Personal Developer Portfolio Website

Angular | TypeScript | HTML | CSS

🔗 <https://github.com/Tevi22/Tevins-Portfolio>

- Designed and developed a single-page application using Angular to showcase projects
- Implemented component-based architecture and responsive layouts
- Integrated project descriptions and links to support professional branding

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## PROFESSIONAL EXPERIENCE

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### **Infosys — Remote**

**Senior Technical Support Specialist | Jul 2025 – Present**

**Infrastructure Associate – Network / Telecom Support (Lumen Client) | Mar 2024 – Present**

**Technical Support Specialist | Jul 2022 – Jul 2025**

- Provided advanced technical support for enterprise network and application environments
- Diagnosed complex connectivity, performance, and configuration issues across systems
- Supported network and telecommunications infrastructure for a major enterprise client (Lumen)
- Assisted field technicians with fiber-optic and Ethernet network configuration and troubleshooting
- Worked within Agile-aligned workflows and ticketing systems to manage incident lifecycles
- Documented resolutions and contributed to knowledge bases to improve operational efficiency

**System Administrator (Contract) Kroger Technology & Digital | Aug 2023 – Jan 2024 | Remote**

- Configured and administered ServiceNow ITSM modules to support enterprise workflows
- Customized scripts, forms, and system configurations to align with business requirements
- Updated and optimized workflows using Flow Designer to improve operational efficiency
- Supported system maintenance, updates, and administrative tasks

### **THE OLD SPAGHETTI FACTORY**

**General Manager, May 2017 – Mar 2022 | On-site**

- Managed daily operations, staff scheduling, and departmental performance
- Oversaw training, compliance, and service quality standards
- Developed strong leadership, communication, and organizational skills