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Infosys Hiring Manager

Infosys

One America Tower One American Square Floor, 22

Indianapolis, IN 46282

Dear Infosys Hiring Manager:

I am writing to apply for the Tech Process Associate position at Infosys. As an aspiring software developer and General manager in the restaurant industry, Infosys' vision of "navigating further together", integrity, and transparency in the work environment aligns with my core values. My problem-solving, implementation, planning, and leadership skills will help support Infosys's company mission, dynamic culture, and success.

My work and educational background has given me the foundation for navigating a rapidly evolving work environment, implementing changes, and creating a buy-in attitude from my team. As a restaurant industry leader, I have had the opportunity to develop my customer service, problem-solving, business management, and leadership skills, through attending workshops and taking on challenging roles throughout my company from poor working environments, training and supporting local management teams, planning, overseeing major renovation projects, and overseeing the opening of new locations. My role as General Manager has also included training manager in basic computer skills, email management, POS system operations, troubleshooting, implementation of new technologies, and training all positions in its utilities and warranties. Recently we have made a big push in security after suffering a ransomware attack on our payroll system after re-opening during the pandemic, this exposed me to new technologies from multi-factor authorizations and role-based permissions and helped me educate managers within my company on steps to protect our brand from emerging cyber threats.

This inspired me to pursue the Tech Process Associate position with Infosys to help develop my technical skills and learn from an industry leader. Technology is a passion in my life, and some of my early background exposure was to robotics and programming in high school and my experience working with The Minority Engineering program hosted by Perdue University from 2002 to 2010. Also, my current education with Service Now Bootcamp with New Apprenticeship has exposed me to a wealth of new knowledge, technologies, and skills. My mission statement "To inspire others to step outside of their comfort zone and try new things so that together we can all grow as people and make the world a better place.", stems from my desire for learning and pass that knowledge on to other through collaborations and understanding.

I am excited and eager to be applying for the Tech Process Associate role at Infosys and I have enclosed a copy of my resume for your consideration. I look forward to having further discussions with you about my application and my interest in this position.

Sincerely,
Tevin Davis