

WORD CLOUDS OF TOPICS THAT CHARACTERIZE THE CUSTOMER EXPERIENCE OF ELECTRIC VEHICLES (based on Highest Probability, FREX, Lift, and Score)

Topic 1. Pricing

discount coordin
obsess quietlyet
deduct market
credit
tax price msrp
mile jewel rang
feder rebat
state valu incent
premium purchas
corolla

Topic 2. Presentation

marvel produc
smarter
breath-tak'll need afraid
petal wow
paid amaz piec
awesom attent
soooo yea hype
machineri
fine

Topic 3. Safety features

simplic
spaceship
favorit style creep
load driver grown
featur
safety auto
love ect zippi
tech sporti
computer
bearabl want
naysay

Topic 4. Speed

quiet
design penni
turner sexi s ride world
smooth head-turn
sleek
worth fast egg
incept super reveng
fastest unbeliev sleeper luxuri
auto-dr comfort
signatur
bosch

Topic 5. Comparisons

smaller yes electrifi
feel thirti
rest expect mous
stope trap dispos
solid better like
drive bigger decent
garden intersect
acceler handl
fill-up techi anniversari

Topic 6. Technical Service

intimid
dealership
worst replac
servic part
problem buy
endless shoot latch
capitol fix horribl
dealer vacuum fail
promis custom appoint

Topic 7. Charging

portabl campground
outlet recharg
embed
awhil hour mile
charg charger
station instal
discharg carnet
overnight greenlot

Topic 8. Manufacturing defects

crinkl drive cartridg
appoint catalog
servic
key berserk
hes issu
mail cell enter
post door remot
malfunct blog
macan video
mani

Topic 9. Battery capacity

slug weather
charg nissan
crampi leeri
mile bar buy
batteri hwi
capac degrad
rang manger
mileag subtract
heater

Topic 10. Overall driving experience

pleasur
feel cautious
fantast great leap
drive like
fun test
foward experi best
comfort met
excel

Topic 11. Fuel-cost savings

muffler gasolin
ontario chang
never
save oil station
gas electr
stylist buy
money fuel
battery mil
shortcut

Topic 12. Financing

lease purchas
equat find
decid look red
explor
leas accent
option like
mpg-e buy interior
calif
main launch
sub-compact stood

Topic 13. Transition experience (ICV -> EV)

seen infrastructure oldsmobil
timeblend drive littl issu
electr lovin interst
there bev cute
purchas perfect transit honor
commut tacc like
honesti someplac swell
version camper

Topic 14. Software updates

enjoy albeit integr never
someday drive like
smart diverg
brag read updat dial -minut button
time softwar iphon
review fanat buy -time
accessor xmas
peopl hoopla featur

Topic 15. Size

errand nester
short hookup dinner
littl mile
citi town daili
commut drive
great fetch prais
rang charg good
agreement plenti proton

Topic 16. Overall design

driver oversight look
windowfront block
myriad stupid rigid
like lap door seat
map issu fidel dome open
shut dash mirror
visor pointless good
condens unrefin

Topic 17. Ecology

charg horizon
electr disclosur
research solar arc glimps without
drive carbon lodg
cant like futur emiss
time lightn gas
cake doubt louisvill ice
market race transport
automobil

Topic 18. Spaciousness

size uncomfot bland
grippi cargo leg visibl
front grandkid
slim seat rear akin comfort interior
like fold room rear
door space forbid
mate coach interim
roomiest small

Topic 19. Superchargers



Topic 20. Range



Topic 21. Build quality



Topic 22. Customer service



Topic 23. Overall performance



Topic 24. Steering wheel functionalities



