CONSTRUCT FACTORS LOADINGS

Latent Variables	Items (latent topics)	Outer Loadings					Outer Weights				
		Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics (|O/STDEV|)	P Values	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics (|O/STDEV|)	P Values
Functional Quality	Topic 15 Medics care and attention	0.631	0.631	0.010	61.014	0.000	0.450	0.449	0.012	37.122	0.000
	Topic 20 Staff attitude	-0.310	-0.309	0.017	17.769	0.000	-0.160	-0.160	0.017	9.647	0.000
	Topic 21 Organization of care process	0.557	0.557	0.015	36.847	0.000	0.356	0.356	0.015	23.493	0.000
	Topic 23 Older patient care	-0.195	-0.194	0.020	9.862	0.000	-0.087	-0.086	0.018	4.801	0.000
	Topic 25 Care team responsiveness	0.640	0.639	0.012	54.684	0.000	0.459	0.458	0.013	35.332	0.000
	Topic 28 Patient care and safety	0.147	0.147	0.018	8.178	0.000	0.160	0.160	0.018	8.861	0.000
	Topic 29 Infant care assurance	0.307	0.307	0.014	22.028	0.000	0.258	0.258	0.014	17.846	0.000
	Topic 2 Hospital management care	-0.165	-0.164	0.018	9.034	0.000	-0.052	-0.052	0.017	3.056	0.002
	Topic 7 Hospital care experience	0.234	0.234	0.018	13.050	0.000	0.181	0.181	0.017	10.954	0.000
	Topic 10 Hospital service experience	0.061	0.061	0.026	2.306	0.021	0.058	0.058	0.023	2.479	0.013
Technical Quality	Topic 12 Medical tests	0.264	0.263	0.020	12.877	0.000	0.231	0.230	0.021	11.230	0.000
	Topic 13 Nursing staff attitude	0.290	0.289	0.021	13.801	0.000	0.213	0.213	0.020	10.617	0.000
	Topic 14 Timeliness of Service	-0.558	-0.557	0.018	31.719	0.000	-0.331	-0.330	0.020	16.476	0.000
	Topic 16 Acute care	0.064	0.063	0.023	2.735	0.006	0.085	0.084	0.024	3.600	0.000
	Topic 18 Professional Practices	0.147	0.146	0.021	6.924	0.000	0.141	0.140	0.021	6.780	0.000
	Topic 19 Procedure and Surgery	0.178	0.178	0.024	7.518	0.000	0.164	0.163	0.024	6.913	0.000
	Topic 1 Hospital Facilities	0.236	0.235	0.019	12.082	0.000	0.214	0.213	0.021	10.253	0.000
	Topic 24 Care team professionalism	-0.272	-0.272	0.018	15.321	0.000	-0.151	-0.151	0.017	8.681	0.000
	Topic 26 Staffing situation	0.220	0.219	0.017	13.062	0.000	0.213	0.212	0.019	11.492	0.000

Topic 30 Procedure and treatment	-0.087	-0.104	0.038	2.309	0.021	-0.034	-0.037	0.012	2.953	0.003
Topic 3 Hospital Hygiene	0.248	0.248	0.021	12.006	0.000	0.262	0.261	0.021	12.468	0.000
Topic 6 Maternity Mishaps	0.444	0.443	0.018	25.143	0.000	0.348	0.346	0.019	18.295	0.000
Topic 8 Dementia care	0.240	0.239	0.018	13.262	0.000	0.251	0.249	0.019	12.975	0.000
Topic 9 Waiting time	0.511	0.510	0.016	31.222	0.000	0.423	0.422	0.018	24.019	0.000