

Web Appendix E. Top-3 care themes with largest quality gaps among different demographic groups and hospital contexts

	Ethnicity group				Age group				Disability group			
	White Women	Quality Gap	Other Women	Quality Gap	Younger Women	Quality Gap	Older Women	Quality Gap	Without Disability	Quality Gap	With Disability	Quality Gap
Level 1 Local care	Detection and Treatment of Infections	0.054	Appointment Management System	0.047	Care Under Exceptional Circumstances	0.051	Insensitive Care Conditions	0.057	Detection and Treatment of Infections	0.058	Information Support and Individualised Options	0.058
	Insensitive Care Conditions	0.053	Labour Ward Access	0.045	Partner Participation	0.043	Deficit of Hospital Resources	0.047	Labour Ward Access	0.055	Quality of Food	0.049
	Integrated GP Care Services	0.048	Ineffective communication	0.045	Integrated GP Care Services	0.043	Information Support and Individualised Options	0.044	Deficit of Hospital Resources	0.046	Ineffective communication	0.047
Level 2 Regional care	Labour Ward Access	0.057	Discharge Issues	0.060	Detection and Treatment of Infections	0.052	Deficit of Hospital Resources	0.051	Insensitive Care Conditions	0.057	Night-time Care Conditions	0.058
	Detection and Treatment of Infections	0.055	Insensitive Care Conditions	0.052	Care Under Exceptional Circumstances	0.049	Discharge Issues	0.047	Discharge Issues	0.056	Labour Ward Access	0.058
	Deficit of Hospital Resources	0.051	Appointment Management System	0.050	Management of Visiting Times	0.045	Integrated GP Care Services	0.047	Detection and Treatment of Infections	0.052	Quality of Food	0.055
Level 3 Tertiary care	Insensitive Care Conditions	0.057	Management of Visiting Times	0.043	Insufficient Amenities	0.044	Quality of Food	0.045	Deficit of Hospital Resources	0.054	Ineffective communication	0.044
	Care Under Exceptional Circumstances	0.046	Ineffective communication	0.042	Partner Participation	0.043	Discharge Issues	0.044	Discharge Issues	0.050	Insufficient Care Checks (Pre and Postnatal)	0.043
	Deficit of Hospital Resources	0.045	Labour Ward Access	0.041	Management of Visiting Times	0.043	Integrated GP Care Services	0.044	Management of Visiting Times	0.043	Integrated GP Care Services	0.043