

Web Appendix B. 53 Latent Topics Labels and Metrics (Proportion, Intensity of Negative Affect and Importance)

Topic	Factors related to closed-ended questions	Topic Prevalence	Affect	Effect
Topic1. Insufficient Care Capacity	-	1.89	0.39	0.071
Topic2. Unprofessional Nurse Attitude	-	2.69	0.51	0.074
Topic3_23. Appointment Waiting Times	-	6.88	0.63	0.066
Topic4. Postnatal Care Consistency	-	2.27	0.20	0.132
Topic5. Staff Shortages	-	2.76	0.69	0.092
Topic6. Ineffective Staff to Patient Communication	Communication	1.33	0.56	0.201
Topic7. Generally Positive but Capacity Related Concerns	-	0.95	0.25	0.159
Topic8. Doctors' Pre-visit Preparation	-	0.99	0.64	0.097
Topic9. Inconsistent Care During Labour Stages	-	3.65	0.67	0.147
Topic10. Insufficient Ancillary Services	-	0.66	0.58	0.158
Topic11. Labour Postnatal Support and Delayed Appointments	-	2.24	0.48	0.133
Topic12. Night-time Care Conditions	-	2.32	0.86	0.089
Topic13. Insufficient Checks Pre and Postnatal	Attention	0.64	0.76	0.199
Topic14. Ineffective Post C-Section Care	-	2.16	0.82	0.17
Topic15. Insufficient Communication Regarding Care	Communication	1.53	0.36	0.162
Topic16. Ineffective Communication of Pregnancy Changes	Communication	2.21	0.56	0.124
Topic17. Ineffective Process Checks	-	1.42	0.00	0.174
Topic18. Labour Ward Access	-	0.40	0.29	0.174
Topic19. Need Active Listening by Doctors	Communication	1.20	0.42	0.123
Topic20. Deficit of Hospital Resources	-	1.52	0.82	0.182
Topic21. Care Under Exceptional Circumstances	Personal circumstances	1.29	0.68	0.12
Topic22_24_65. Positive Care Experience	-	2.92	0.46	0.165
Topic25. Post Delivery Mental Health Checks	Attention	3.11	0.31	0.141
Topic26_37_53. Access to Pain Relief	Pain management	4.00	0.69	0.074
Topic27. Appropriate Washing Facilities	-	1.04	0.80	0.144
Topic28. Discharge Issues	-	0.99	0.46	0.138
Topic29. Respect for Patients Personal Choices	Involvement in decisions about your care	1.40	0.62	0.111

Topic	Factors related to closed-ended questions	Topic Prevalence	Affect	Effect
Topic30. Overcapacity in Hospital Ward	-	1.59	0.82	0.13
Topic31. More Consideration of Women's Concerns	Responsiveness	0.51	0.63	0.192
Topic32. Need for Appointment Management System	-	1.08	0.68	0.099
Topic33. Monitoring of Baby Post Birth	-	2.31	0.68	0.13
Topic34. Need for More Prenatal Scanning	-	1.70	0.61	0.126
Topic35. Quality of Food	-	1.25	0.49	0.166
Topic36. Management of Visiting Times	-	1.26	0.67	0.181
Topic38. Unsatisfactory Comprehensive Care	-	0.80	0.86	0.161
Topic39. Detection and Treatment of Infections	-	0.35	0.37	0.156
Topic40_51_61_64. Consistent Advice	-	5.81	0.53	0.126
Topic41_47. Partner Participation	Involvement of partner and/or companion	3.09	0.65	0.111
Topic42. Rushed Care Experience	-	2.05	0.52	0.157
Topic43_63. Need for Increased Breastfeeding Support	-	4.63	0.42	0.16
Topic44. Postnatal Care Management	-	0.80	0.64	0.17
Topic45_55. Integrated GP Care Services	-	1.02	0.94	0.179
Topic46. Patient Check-up Postnatal	-	2.65	0.28	0.126
Topic48_62. Need for Staff Empathy	-	1.94	0.46	0.18
Topic49. Staff Attitude	-	1.12	0.25	0.154
Topic50. Insensitivity of Doctors	Respect & dignity	2.16	0.76	0.156
Topic52. Information Support and Individualised Options	Involvement in decisions about your care	0.94	0.53	0.155
Topic54. Insensitive Accommodation Conditions	-	0.92	1.00	0.155
Topic56. Holistic Care Experience	-	0.36	0.38	0.214
Topic57. Overburdened Midwives	-	3.78	0.59	0.108
Topic58. Dissatisfactory Communication with Consultant	Communication	1.39	0.86	0.177
Topic59. Induced Labour Process	-	1.48	0.98	0.183
Topic60. Sensitivity towards Patient	Respect & dignity	0.50	0.91	0.126