

Web Appendix E. Top-3 care themes with largest quality gaps among different demographic groups and hospital contexts

	Ethnicity group		Age group		Disability group	
	White Women	Other Women	Younger Women	Older Women	Without Disability	With Disability
Level 1 Local care	Detection and Treatment of Infections	Appointment Management System	Care Under Exceptional Circumstances	Insensitive Care Conditions	Detection and Treatment of Infections	Information Support and Individualised Options
	Insensitive Care Conditions	Labour Ward Access	Partner Participation	Deficit of Hospital Resources	Labour Ward Access	Quality of Food
	Integrated GP Care Services	Ineffective communication	Integrated GP Care Services	Information Support and Individualised Options	Deficit of Hospital Resources	Ineffective communication
Level 2 Regional care	Labour Ward Access	Discharge Issues	Detection and Treatment of Infections	Deficit of Hospital Resources	Insensitive Care Conditions	Night-time Care Conditions
	Detection and Treatment of Infections	Insensitive Care Conditions	Care Under Exceptional Circumstances	Discharge Issues	Discharge Issues	Labour Ward Access
	Deficit of Hospital Resources	Appointment Management System	Management of Visiting Times	Integrated GP Care Services	Detection and Treatment of Infections	Quality of Food
Level 3 Tertiary care	Insensitive Care Conditions	Management of Visiting Times	Insufficient Amenities	Quality of Food	Deficit of Hospital Resources	Ineffective communication
	Care Under Exceptional Circumstances	Ineffective communication	Partner Participation	Discharge Issues	Discharge Issues	Insufficient Care Checks in Pre and Postnatal
	Deficit of Hospital Resources	Labour Ward Access	Management of Visiting Times	Integrated GP Care Services	Management of Visiting Times	Integrated GP Care Services