



**UTM**  
UNIVERSITI TEKNOLOGI MALAYSIA

**FACULTY OF COMPUTING**  
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**Subject : System Analysis and Design (SECD2613)**

**Section : Section 02**

**Task : Project Planning Phase 2**

**Due : 21 May 2024 2.00pm (elearning and print 1 copy)**

**Group Member**

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## 1. Overview of the Project

### Your Answer

The Postgraduate Supervision Module is a platform developed to streamline the process of searching and interacting with supervisors specifically for individuals who plan for and currently in their postgraduate studies. This project is developed in response of the common problems and occurrence that postgraduate students in Malaysia go through when their plan or taken their postgraduate studies.

For most potential or postgraduate students in Malaysia, they will go through the moment where they are required to find supervisors so that they will be able to further their postgraduate studies. Often, the moment always comes with struggle, as students often have a hard time finding a suitable potential supervisor, as students need to rely on searching through for personal contact, social media of the supervisor or referrals from people. These regular problems could cause students to feel demotivated, frustrated as well as wasting their time.

The stakeholders, as one of the individuals that also regularly involved and have adequate experience with the manual process of postgraduate supervision decide on developing a dedicated platform for postgraduate students to find and connect with their supervisor. The project consists of features such as Supervisor Directory, Progress Tracking, Scheduling and Appointments, Background information display and many more.

Overall, the development of the module is hoped to transform the postgraduate journey in a good way by removing the unnecessary hurdle or process that they need to overcome when furthering their postgraduate studies. Hence, with the dedicated platform to help students search and interact with their supervisors, it easily eliminates the problem as well achieving the main goal which is to help students and streamline the process of finding and interacting with supervisors among postgraduate students.

## 2. Problem Statement

### Your Answer

For the proposed project, the main concern or problem primarily stemmed from the inconvenience or burden that some postgraduate candidates needed to handle, which was to find their supervisor for their postgraduate studies. Unfortunately, in Malaysia, there had not been a platform available that could help postgraduate candidates find and contact their potential supervisors easily and seamlessly. Students, in most cases, were required to search for their supervisors manually. For example, students often had to search for their potential supervisors through social media, personal contacts, or rely on referrals from other people. This problem could lead to demotivation, unnecessary inconvenience for potential candidates, and was time-consuming.

Hence, a module was proposed to help reduce or eliminate this problem for most candidates and ensure that the process of pursuing postgraduate studies became seamless. The proposed module would help candidates find their supervisors by listing all the lecturers or individuals available for supervision. The platform would display their contact information and descriptions so that students could decide whether an individual was suitable to be their supervisor.

Thus, addressing this problem was important, as providing a platform for students to connect with their supervisors ensured that their postgraduate journey would be smooth and free from unnecessary or impractical problems. This, ultimately, allowed them to focus on what was truly important: their studies and research.

## Your Answer

**I. Introduction**

Based on the observations and further investigation of the problem, it could not be denied that the best solution was to develop and prepare a website application for postgraduate candidates to find their supervisors seamlessly. In order to further improve the postgraduate student experience, the platform needed to offer several features that could assist them during their studies.

Aside from the essential feature of being able to look up all available supervisors ready to supervise postgraduate students, the platform should also display the time and schedule for each supervisor listed on the platform. Additionally, the platform needed to include a feature for students to arrange and schedule their meetings with their chosen supervisors based on the supervisors' schedules.

The platform would also provide a feature where students could upload their documents and theses to be checked and verified, allowing their supervisors to evaluate their progress relatively easily. Therefore, to summarize, these proposed solutions could help solve the main problem and increase the usability and reliability of the system, ensuring it was highly beneficial for students.

**II. Technical Feasibility Studies**

Based on the solution given, several feasibility studies will be conducted, one of the main feasibility studies that will be assessed is the technical feasibility. For these studies, the requirements and resources will be evaluated whether the tools and resources to build the proposed platform are available and exist as well as if it is enough to solve the problem and achieve solutions.

i. **Software Requirements**

Based on figure 4.0, these are some of the software that would be used to develop the proposed projects.

<b>Software</b>	<b>Operating System</b>	<b>Processor</b>	<b>Memory (RAM)</b>	<b>Storage</b>
<i>Laravel 11.x (PHP Framework)</i>	Linux, macOS, Windows	N/A	N/A	N/A
<i>Chrome</i>	Windows 7 or later, macOS X 10.10 or later, Android 5.0 or later	Intel x86-64 compatible processor (or ARM for Android)	Minimum 1 GB (more recommended for multiple tabs)	Varies depending on usage and extensions
<i>Amazon Web Hosting Service</i>	N/A	N/A	Varies depending on plan	Varies depending on plan
<i>Amazon Database Hosting</i>	N/A	N/A	Varies depending on plan	Varies depending on storage type and database size
<i>Visual Studio Code</i>	Windows 7 or later, macOS X 10.10 or later, Linux	1.5 GHz or faster processor	Minimum 1.5 GB	1 GB of free disk space

(Figure 3.2.0)

## ii. **Hardware Requirements**

Based on the software requirements above, the development machine must fulfill these several requirements to be able to develop the proposed projects. Figure 3.4.1 shows the minimum requirements required to use the software above and develop the proposed projects.

<b>Component</b>	<b>Development Machine</b>	<b>Server (AWS)</b>
<i>Operating System</i>	Windows 10/macOS/Linux	N/A
<i>Processor</i>	Multi-core (e.g., Intel Core i5)	Varies depending on AWS plan
<i>Memory (RAM)</i>	8GB minimum, 16GB+ recommended	Varies depending on AWS plan
<i>Storage</i>	256GB SSD minimum	Varies depending on AWS plan and database size

*Figure (3.2.1)*

### **III. Operational Feasibility Studies**

For the proposed module, it is also important to assess the operational feasibility of the module, in order to gain understanding of whether the project can solve the given problem statement and be able to take opportunity into some of the other's things. Figure 4.2 shows some of the problems that the proposed solution can solve.

<b>Problem</b>	<b>Solution</b>
<b>Manual Search for Supervisors:</b> Postgraduate candidates in Malaysia have an underlying issue of always needed to conduct a manual search for finding supervisor. This involves scouring social media, personal contacts, and relying on referrals, leading to inefficiency and time-consuming efforts.	Develop a web application that lists supervisors available to supervise the students and provide detailed profiles for each supervisor, including contact information, academic background, research interests, and availability for supervision.
<b>Lack of Dedicated Platform:</b> Since there is a little to no dedicated platform available that could help students find their supervisor, it cannot be denied that this could cause a slight burden on candidates that try to further their postgraduate studies. Hence give to the increasing in the likelihood of demotivation and inconvenience.	Development of a dedicated platform for postgraduate students that are looking to search for supervisor's candidate. By having this dedicated platform, it is easier for students to search for suitable supervisor and thus making the experience of furthering postgraduate studies become more pleasantly

<b>Time Consumption:</b> The manual search process consumes a significant amount of time that could otherwise be allocated to something more significant. Due to that, candidates spend considerable effort sifting through many ways to search for supervisors, detracting them from things that are more beneficial and important.	Offers an accessible and 24-hour web application for students who are trying to seek supervisor for their postgraduate studies. As well as, providing features such as thesis monitoring, appointments schedule and many more to further facilitate and make the communication process easier.
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(Figure 3.3.0)

#### IV. **Economic Feasibility Studies**

For the economic feasibility studies, the figures listed below are estimated cost, benefits and assumptions. In figure 4.4.3 and 4.4.4, it showed the Cost-Benefits-Analysis (CBA), both of which lead to the value of profitability index 2.9, which means it is profitable and economically feasible.

##### i. **Estimated Cost & Benefits**

Estimated Cost	
Hardware	RM 10,000
One-Time payment for staff	RM 30,000
Hosting	RM 2,000 per year
Maintenance	RM 2,500 per year

(Figure 3.4.0)



Assumptions	
Discount Rate	10%
Sensitivity Factor	1.1
Sensitivity Benefits	1
Annual Changes in production cost	5%
Annual Changes in benefits	4%

(Figure 3.4.1)

Benefits	
Time Savings	RM 500 per month
Enhance Productivity	RM 1000 per week
Accessibility & Convenient	RM 1200 per month

(Figure 3.4.2)

## ii. Cost-Benefit-Analysis (CBA)

Cost	Year 0	Year 1	Year 2	Year 3
Development Costs:				
Hardware	RM 11,000			
One-Time Payment Staff	RM 33,000			
Total	RM 44,000			
Production Cost:				
Hosting		RM 2200	RM 2310	RM 2541
Maintenance		RM 2750	RM 2888	RM 3177
Annual Prod. Costs		RM 4950	RM 5198	RM 5718
(Present Value)		RM 4500	RM 4725	RM 5198
Accumulated Cost		RM 48,500	RM 53,225	RM 58,423

(Figure 3.4.3)

Benefits	Year 1	Year 2	Year 3
Time Savings	RM 6000	RM 6240	RM 6490
Enhance Productivity	RM 52,000	RM 54080	RM 56243
Accessibility & Convenient	RM 14,400	RM 14,976	RM 15,575
Annual Ben (Present Value)	RM 72,400 RM 65,818	RM 75,296 RM 62,228	RM 78,308 RM 58,833
Accumulated Benefits	RM 65,818	RM 128,046	RM 186,879
Gains Or Loss	RM 17,318	RM 74,821	RM 128,456
Profitability Index	$(128456/44000) = 2.9$		

(Figure 3.4.4)

#### 4. Information Gathering Process

Your Answer
<p><b>I. Method Used</b></p> <p>Requirement gathering process is an important activity for software development approach. In a nutshell, this process is done mainly to have a clearer idea about stakeholders' expectations and need for the system. Therefore, for a requirement gathering process, our members conduct an interview session with one of the individuals that are familiar with the current problem and a stakeholder for the project.</p> <p>Similar with the purpose of requirement gathering process as general, the goals for conducting the interview with stakeholders is mainly to retrieve the stakeholders' requirements for the system as well as better understanding of how the system will solve the problem and what are the end expectations that stakeholders have toward the system. Secondly, another reason why the interview session is conducted is to gather in-depth information about the current process of postgraduate students and supervisors. This understanding of the current process and the clarity of the problems will help tremendously with developing systems that the user wants as well as being</p>

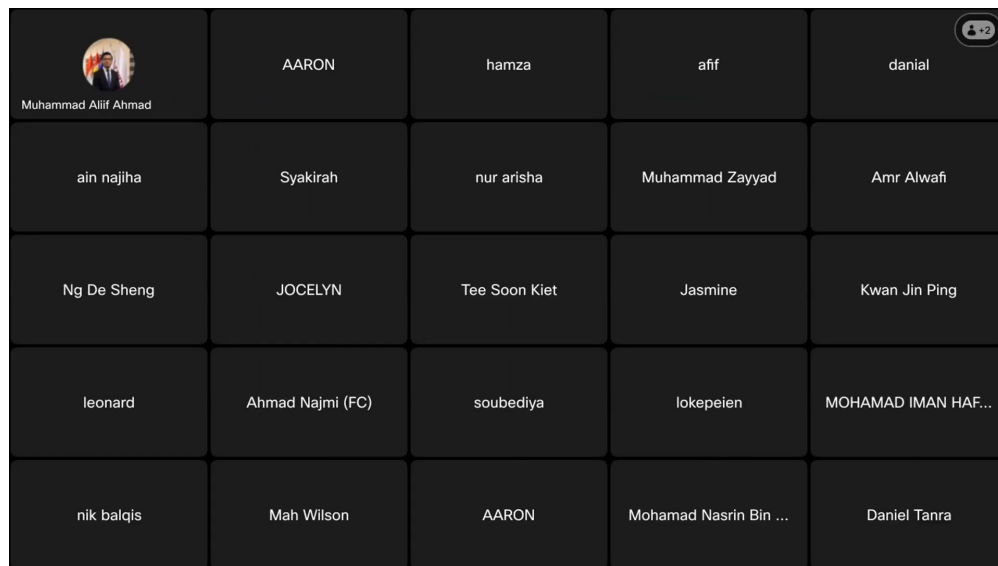
reliable.

The interview session is done in online meeting sessions using Cisco Webex, where the team and its members will ask the stakeholders several questions. The stakeholder, Dr Najmi is an individual responsible for triggering the project's development for postgraduate supervision module. When having an interview session with him, several sets of questions consist of open-ended and closed ended question is asked and structured based on the pyramid scheme, where the interview starts with closed-ended questions and progresses toward more open-ended questions. Most of the question is mainly asked regarding about the problem with the current manual process, what are the necessities in solving the main problem, how much budget and time that should be allocated, how the module can be access by the students, what are the information required from parties that involved, what are the end expectations and many more.

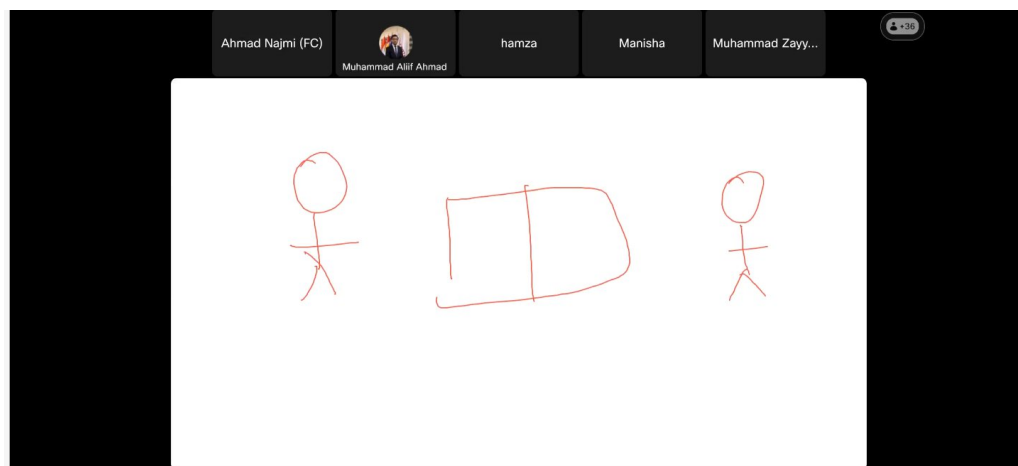
Overall, the interview session is conducted to gain in-dept insight about the current problem of the manual process, what are the stakeholders need and expectation as well as further understanding about the goals and the purpose of this project development.

## ***II. Summary***

In summary, the interview session is considered a successful session as several insight regarding the project and problem managed to be extracted. For example, the estimated budget and time that should be allocated, the requirements and expectations from the supervisors, the problem that the system should solve and how it should be developed. Below is the detailed information about the questions asked and a screenshot of the interview session (Figure 4.0 & Figure 4.1) with Dr Najmi in an online meeting session.



(Figure 4.0)



(Figure 4.1)

### ***III. List of Interview Question***

1. Could you please introduce yourself and briefly describe your role in relation to the postgraduate supervision module?
2. Could you describe briefly what is the current UTM postgraduate supervision manual process is like?
3. Why would it be the reason for postgraduate supervision module to be Proposed?

4. Why do you think this project could benefit the previous implementation?
5. Could you describe in detail how UTM postgraduate supervision process is done manually?
6. Could you tell me the person who would usually be involved in this process?
7. Could you tell me how long does it takes for the manual process to complete?
8. Based on your experience, is there any problem or any difficulty that always tend to happen when doing the manual process
9. How do the needs and expectations of different stakeholders align or conflict with each other?
10. Do you have any other specific needs or demand for what this module should do and should solve?
11. What are the essential features that the postgraduate supervision module should have?
12. Are there any specific functionalities you think that would be beneficial to include in the module?
13. May i ask how much budget that is set aside for the development of this module?
14. May I also ask how long you think that this module should have been completed?
15. How do you wish the module can be used, is there any specific platform that you would like this module to be, such as mobile apps, web or desktop Applications?

16. Is there anything else you would like to share or any other information you believe would be beneficial for the development of the postgraduate supervision module?

## 5. Requirement Analysis

### Your Answer

#### **I. Requirements Analysis**

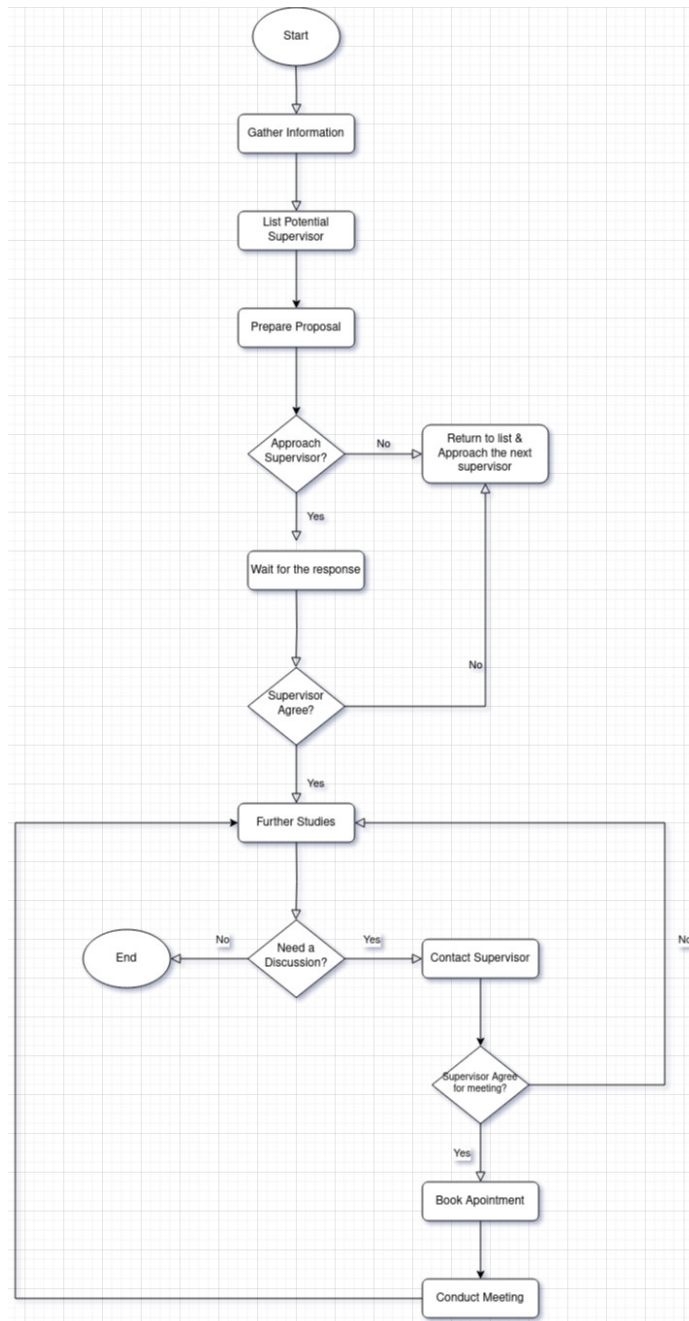
##### ***a. Current Business Process (AI-IS analysis)***

Regularly, for postgraduate students looking for their suitable supervisors when furthering their studies, they will search for their suitable supervisors through a handful of process, for example the candidate needs to gather a decent amount of potential supervisors' information whether it is from social media, referral, email and many more. After having a decent number of potential supervisors, students will need to create a proposal and approach supervisor suitably one at a time for each of the potential supervisors, this include telling the supervisor their background, what their study for, why they want the individual to be their supervisors and many more reason. Once done, the candidate would also need to wait for the potential supervisor to response. If the potential supervisor agrees, that is when the students are allowed to go through the next steps of furthering their studies.

Besides that, as the students are furthering their studies with their supervisors, there will be a time where the students will want to discuss with their supervisors regarding their research and work. For example, the students usually will want to discuss with their supervisors about their thesis and progress. Therefore, the process usually consists of students contacting their supervisors and appointing the time of meetings, this process requires students to be aware of their supervisor schedule and work. Not to mention, these activities will only work if the supervisors can allocate their time and agree on the location as well

as the discussion. Once everything has settled out, that is when the meeting will happen.

Hence, that is the brief explanation about the activities and process that the students and supervisors will go through when interacting together. Based on figure 5.1.0 it depicts the current manual process as a flowchart diagram.



(Figure 5.1.0)

## **b. Functional Requirements (scenarios, workflow)**

### **i. Features Available**

No	Feature	Explanation
1	Supervisor Catalogue	Dr Najmi points out that the website should list all the potential supervisors that are available to supervise students, this can serve as a starting point for students to check and analyze a suitable supervisor's candidate.
2	Supervisor Engagement	Compliment to the supervisor's catalogue, Dr Najmi mentioned that students should be able to request to each of the supervisors listed on the platform. After requesting, potential supervisors are given notification and background information of the students, so that they can evaluate whether the students are suitable to be supervised or proceed for the next steps such as interviewing the candidate for further evaluation.
3	Information Display	Rule of thumb, the platform should provide a background information display for both students and supervisors. This feature can serve as a reference for both students and supervisors when students are trying to look for a potential suitable supervisor candidate as well as when supervisors want to evaluate the students in overall aspect.
4	FAQ	Dr Najmi mentioned that FAQ should be provided to facilitate any common question or concern that students might have when using the platform. For example, if they get rejected by supervisors, or a set of guidelines for applying for supervision.
5	Supervisor Research Display	Aside from background information, the platform should also dedicate a place where supervisors can display their research achievement and publishment, where students can see and judge.
6	Thesis Progression Checker	Dr Najmi also mentioned that the platform should have a feature where students can upload their document to be checked and verified by the supervisors.
7	Appointment Meetings	For facilitating the interaction between students and supervisors. Dr Najmi mentioned that the platform should provide a feature



		where students can book and set appointment meetings on supervisor's calendar. Meanwhile the supervisors can decide whether to proceed or refuse the meeting appointment. Supervisors could also set up a meeting date.
8	Supervisor Calendar	Dr Najmi, mention that supervisor's calendar should be provided to act as a reference for students when booking an appointment, students can simply click and set an appointment on specific date and supervisors are given an option to accept or reject as they see fit. Supervisors could also set a date for students when they should be presenting their proposal or setting up a deadline for their thesis. Besides that, a calendar has also been provided to serve as a reference for supervisor's daily schedule.
9	Students and Supervisors Registration	To use the platform, students and supervisors will be asked to register their information on the platform such as their personal info and background education. Meanwhile, the supervisors are required to give their personal field of expertise, supervision status and the availability of grant money.

(Figure 5.2.0)

ii. Automated Process

No	Manual Process	Automated Solution
1	Searching for Supervisors	The automated solution would be the supervisor catalogue where it displays all the available supervisor that ready to supervise students based on their expertise and field
2	Setting up an Appointment	Provide a supervisors' calendar where students can request an appointment and automatically notified the supervisor for further action
3	Checking Progress	Provide a way to check and evaluate student research progress aside from physical or unorganized method
4	Background Advertisement	Provide a way to advertise and create an appeal for both students and supervisors based on information given, for example students information would be their background studies, while supervisors would be their achievement and research

		publication.
5	Managing Students for supervisor	Eliminate the need to list all the students supervised by supervisors by providing a feature where supervisors can track all the students supervised under them inside the platform.

(Figure 5.2.1)

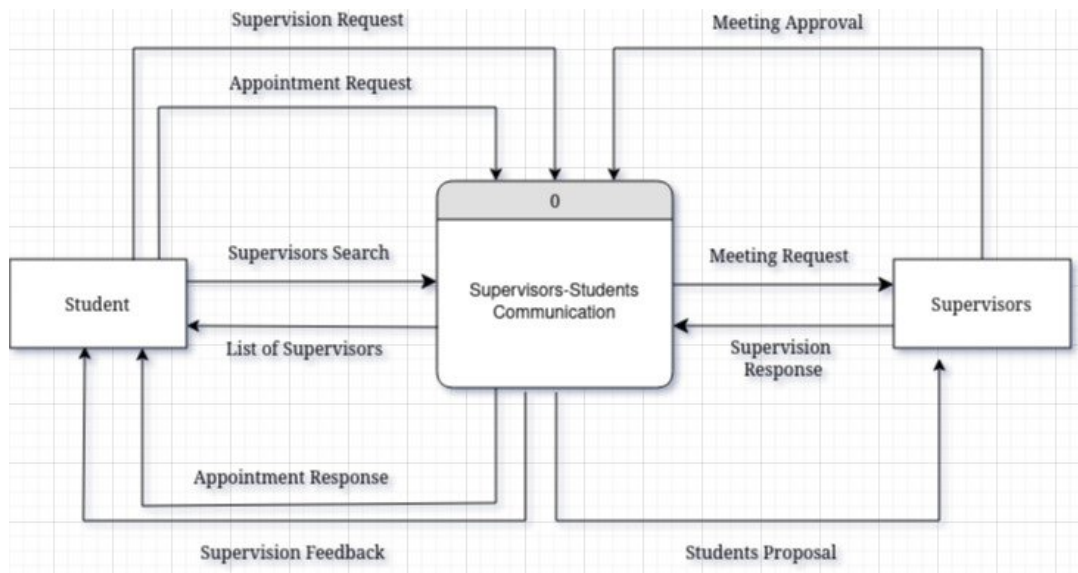
### **c. Non-Functional Requirement**

No	Non-Functional Requirements	Reason
1	Security	Dr Najmi talked about how the platform should provide some aspects of security such as password hashing when storing the students and supervisor's password in the database.
2	Cost Efficiency	Due to the limited budget and financial investment, the system should be cost efficient and low expenses.
3	Usability	The platform should provide a set of crucial features to facilitate the interaction between students and supervisors as well as solving the main issues which is automating the process of searching and communicating with supervisors.
4	Sustainability	Due to the unpredictability of the future, the system should be operated over a long period of time with minimal maintenance, because of their lack of workforce dedicated to developing and maintaining the platform.
5	Extensibility	To facilitate communication between students and supervisors, the platform should be open to changes and modified, to give room for any new features or idea that could further increase the usability and user-experience.
6	Reliability	The platform should be reliable and helpful for students to search for potential supervisors' candidate when furthering their studies and convenient for supervisors when managing and accommodating their supervised students.

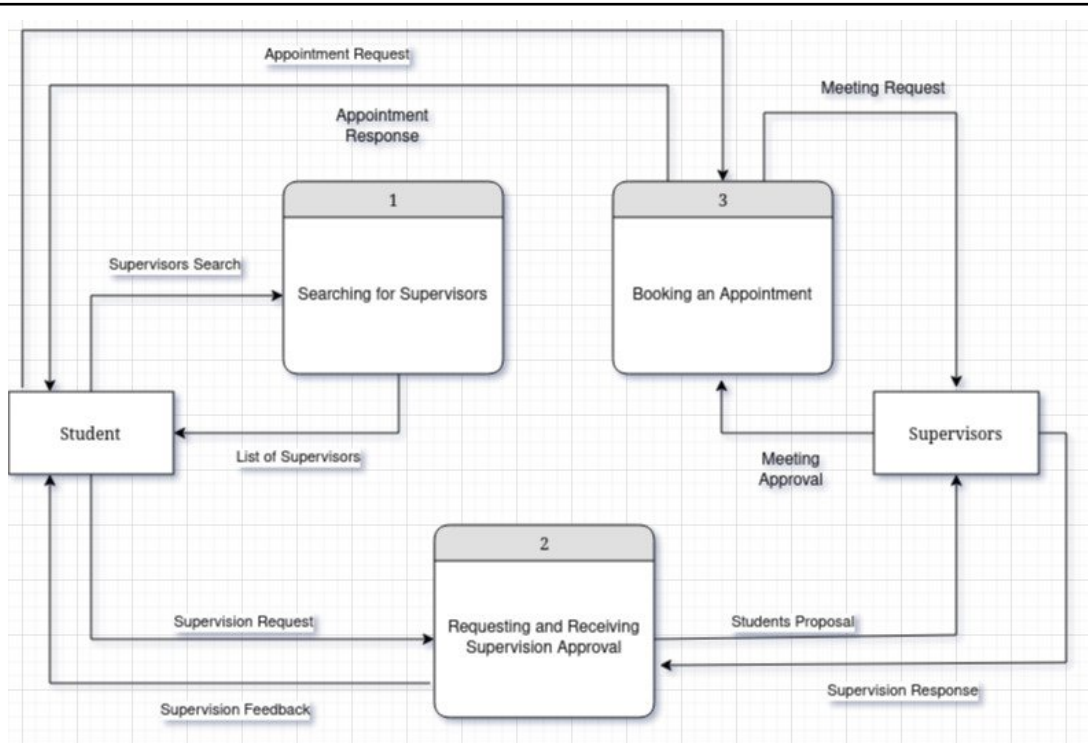
(Figure 5.3.0)

**d. Logical DFD AS-IS system (Context Diagram, Diagram 0, Child)**

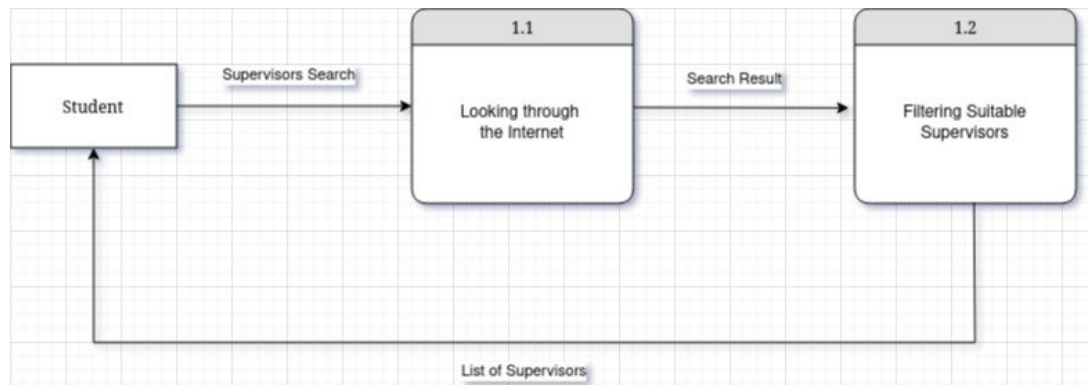
For ensuring that the overall manual supervision process can be understood more clearly, Data-Flow diagram is created to capture the essence of the students and supervision activities in the process as well as differentiate some of the tasks executed by students as well as supervisors. Below 5.4.0 to 5.4.4 is a Context Diagram, Diagram 0 and some of the Child Diagram for each process.



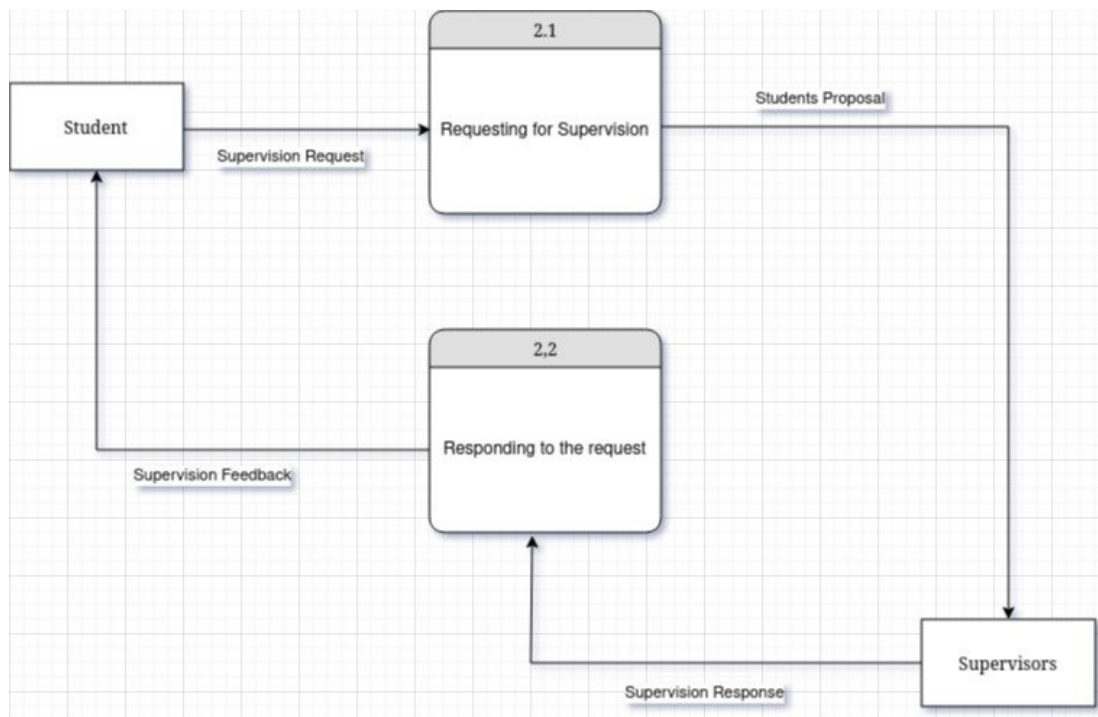
(Figure 5.4.0) Context Diagram



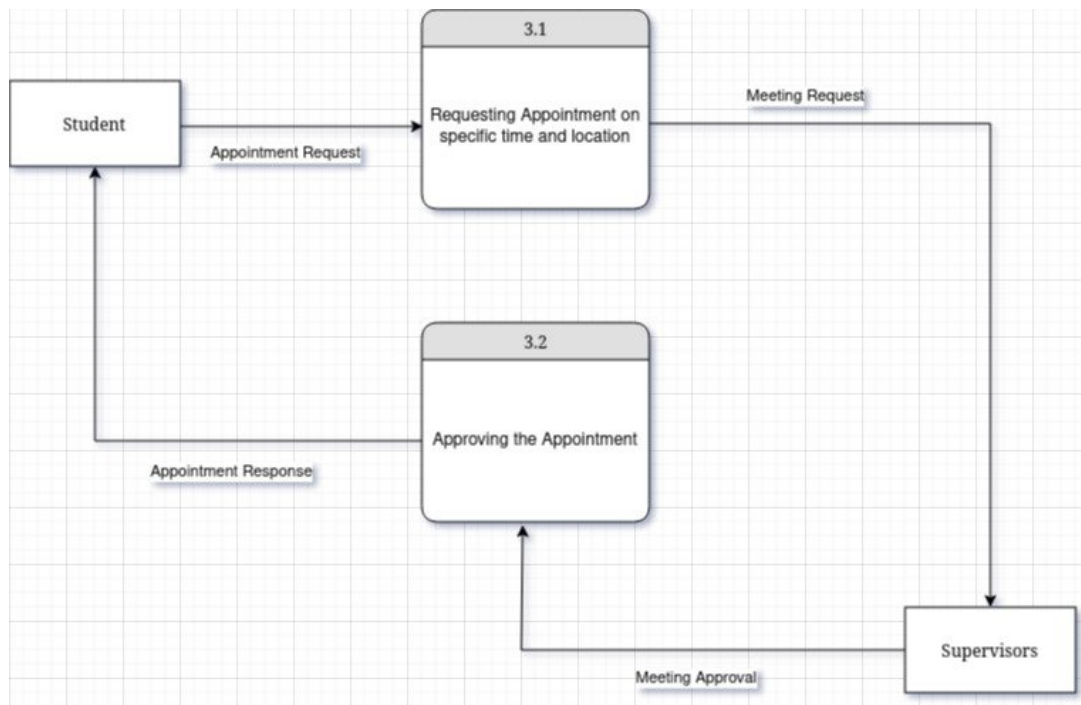
(Figure 5.4.1) Level-0 Diagram



(Figure 5.4.2) Child Diagram 1



(Figure 5.4.3) Child Diagram 2



(Figure 5.4.4) Child Diagram 3

**Your Answer**

In a nutshell, the manual process of the supervision module is carefully studied, and the project's development is planned thoroughly. The project is developed in the hope that it could solve the regular recurring problems among postgraduate candidates that want to decide on furthering their studies. In addition to that, the project is developed consist of features that could help potential students find their suitable supervisor as well as help the current students to discuss with their supervisor about their progress and research by providing features such as appointments booking and thesis checker.

Before developing the project, quality information gathering activities were executed where stakeholders were interviewed to gather more information about the module requirements and in-depth information about the problem as well as the knowledge about the background studies. After that, the requirement is analyzed critically where the process of students and supervisors is evaluated in detail. The process consists of creating a flow chart, listing functional and non-functional requirements and drawing a Data-Flow Diagram for manual process. Everything is done in the hope that the development of the is done successfully and the requirements can be satisfied.