Thaakirah Watson

OBJECTIVE

Aspiring QA Engineer, Technical Support Technician, or Developer with a strong foundation in PHP, Java, Java Spring Boot, JavaScript, HTML, CSS, and React. I am skilled in building dynamic and responsive user interfaces with React, complemented by backend development using Java Spring Boot. Experienced in technical support, troubleshooting, and problem-solving with strong analytical and debugging abilities. I bring effective communication skills, a collaborative mindset, and a drive to contribute to a forward-thinking team while continuing to grow through hands-on experience.

PHONE

071 624 4244

EMAIL

thaakirahlamera@gmail.com

WEBSITE

Digital Portfolio:

https://github.com/ThaakirahWatson/Digital-Portfolio

LinkedIn:

https://www.linkedin.com/in/thaakirah-watson-b85989216/

EXPERIENCE

JAN 2025 – PRESENT

QA Tester Intern | Plum Systems | Bellville, Cape Town

Key responsibilities:

- Perform backlog and internal testing to verify system stability and feature functionality.
- Test frontend interfaces for responsiveness and usability.
- Communicate with developers to report issues and confirm fixes.
- Work with support staff to validate and investigate user-reported bugs.
- Engage with clients to identify issues on their end and determine areas for retesting.
- Document outcomes to replicate and verify expected results.

EDUCATION

Secondary Education:

Spine Road High School | Mitchell's Plain, CPT

Matric, 2019

Tertiary Education:

CTU Training Solutions, Cape Town Campus | Century City, CPT

National Certificate: Technical Support, 2021 – 2022

Cape Peninsula University of Technology | District Six, CPT

National Diploma in ICT: Application Development, 2023 – Present

EXPERIENCE WORKING WITH

- GitLab
- Expo Go
- Java
- CSS
- HTML
- JavaScript
- Java Springboot
- React
- MySQL
- MySQL Workbench
- Postman
- PHP

SKILLS

Hard skills:

- Troubleshooting and technical support
- Strong problem-solving abilities
- Programming knowledge (Java, Java Spring Boot, JavaScript, React, HTML, CSS, PHP)
- Experience with Postman for API testing and debugging
- Database management using MySQL Workbench
- Academic experience in IT (4 years)
- Documentation and issue reporting

Soft skills:

- Reliable, organized, and responsible
- Strong communication and collaboration
- Adaptable under pressure
- Self-motivated and eager to learn
- Respectful of diverse perspectives and team dynamics