

There is essentially no end in sight for COVID-19.

We would like to once again encourage all our clients to avoid visiting the BoMRA office for general regulatory services. Instead, customers are encouraged to utilise virtual platforms that are provided for your convenience to access our services.

These precautionary measures are aimed at minimising the potential impact of the pandemic that continues to spread across the country.

We encourage you to continuously observe the COVID-19 protocols, always wear a mask correctly and consistently, practice social distancing and wash your hands with soap.

Customers who are forced to physically visit the office are strongly requested to make prior arrangements and ensure they have confirmed appointments with the officers assisting them.

Lastly, we welcome your feedback and suggestions on how we can best work together throughout this pandemic.

## **Departmental contact details:**

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We apologise for any inconvenience caused.

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