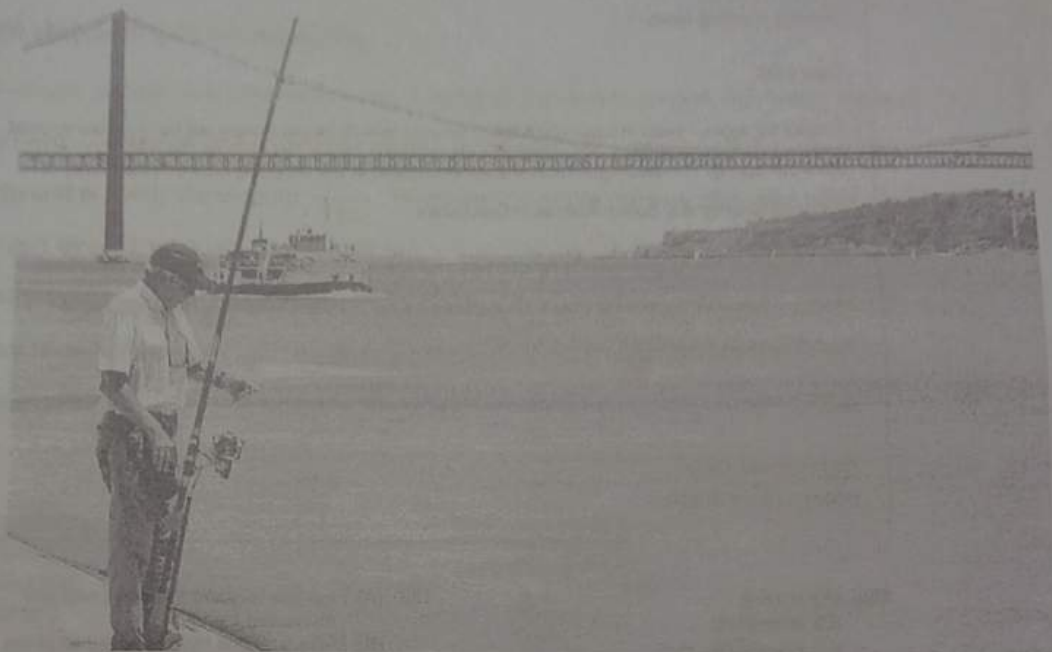


HOMEWORK

Exercise 1: Listen and choose the correct answer (6 questions) (File 15.2)

✓ C 1



✓ 2 C



V 3 B



✓
4 B



✓ 5 D



✓ 6 A



20125

Exercise 2: Listen and choose the correct answer (25 questions)

(File 15.3)

- | | | | |
|------|----------------|----------------|----------------|
| ✓ 7 | (A) | B | C |
| ✓ 8 | (A) | B | C |
| ✓ 9 | A | B | (C) |
| ✓ 10 | (A) | B | C |
| ✓ 11 | (A) | B | C |
| 12 | (A) | B | (C) |
| ✓ 13 | A | (B) | C |
| ✓ 14 | A | B | (C) |
| ✓ 15 | (A) | B | C |
| ✓ 16 | A | (B) | C |
| (17 | (A) | (B) | C |
| ✓ 18 | A | B | (C) |
| ✓ 19 | A | (B) | C |
| ✓ 20 | A | B | (C) |
| ✓ 21 | (A) | (B) | C |
| ✓ 22 | A | (B) | C |
| ✓ 23 | A | B | (C) |
| 24 | (A) | B | (C) |
| 25 | (A) | (B) | C |
| ✓ 26 | A | B | (C) |
| ✓ 27 | A | B | (C) |
| ✓ 28 | A | B | (C) |
| ✓ 29 | (A) | B | C |

Sweater: ab lin

✓ 30

A

(B)

C

31

A

B

~~C~~

29/30

Exercise 3: Listen the the conversations and choose the correct answer
(30 questions) (File 15.4)

✓ 71. What is the speaker mainly discussing?

- (A) Company goals
- (B) A software program
- (C) A vacation policy
- (D) Salary increases

✓ 77. Where is the announcement being made?

- (A) At a public park
- (B) At a fitness center
- (C) At a pool-cleaning company
- (D) At a hotel

✓ 72. What improvement does the speaker mention?

- (A) Employees can work from any location.
- (B) More staff will be assigned to a project.
- (C) Department budgets have increased.
- (D) Time on projects will be reported accurately.

✓ 78. What does the speaker emphasize about the new pool?

- (A) The size
- (B) The shape
- (C) The water temperature
- (D) The technological features

✓ 73. What will Michaela do next?

- (A) Give a demonstration
- (B) Present survey results
- (C) Explain a project timeline
- (D) Answer employee questions

✓ 79. What are the listeners advised to check on a Web site?

- (A) Hours of operation
- (B) Health regulations
- (C) Equipment fees
- (D) Facility maps

✓ 74. What type of event are the listeners participating in?

- (A) A community fund-raiser
- (B) A company retreat
- (C) A trade show
- (D) A sports competition

✓ 80. What product does the speaker mention?

- (A) A digital watch
- (B) An electric bicycle
- (C) A portable speaker
- (D) A video game

✓ 75. What are the listeners asked to do?

- (A) Be on time for activities
- (B) Volunteer to help
- (C) Turn off electronic devices
- (D) Wear appropriate clothing

✓ 81. What does the speaker offer to do?

- (A) Make travel arrangements
- (B) Drop off some paperwork
- (C) Order a product
- (D) Open an account

✓ 76. What will the listeners most likely do next?

- (A) Go on a tour
- (B) Watch a film
- (C) Attend a presentation
- (D) Have a meal

✓ 82. Why does the speaker say, "I'm free tomorrow afternoon"?

- (A) To accept an invitation
- (B) To indicate a project is finished
- (C) To suggest a time to meet
- (D) To postpone a task

✓ 83. Where do the listeners most likely work?

- (A) At an architecture firm
- (B) At a law firm
- (C) At an accounting firm
- (D) At a bank

✓ 84. Why does the speaker congratulate Lisa Sullivan?

- (A) She won an award.
- (B) She was promoted.
- (C) She had an article published.
- (D) She recruited a client.

✓ 85. According to the speaker, what has changed about the picnic?

- (A) Live music will be provided.
- (B) Vegetarian options will be available.
- (C) Friends and family can be invited.
- (D) Employees can join a planning committee.

✓ 86. What type of company is being advertised?

- (A) An electronics store
- (B) A construction firm
- (C) A clothing manufacturer
- (D) A movie theater

✓ 87. According to the speaker, what has the company recently done?

- (A) It has opened another factory.
- (B) It has merged with another company.
- (C) It has changed its logo.
- (D) It has won many awards.

✓ 88. Why does the speaker say, "Interviews are being conducted now"?

- (A) To show surprise
- (B) To remind listeners about a radio program
- (C) To correct a scheduling mistake
- (D) To express urgency

✓ 89. Who is Bernard Moreau?

- (A) A news reporter
- (B) A corporate executive
- (C) A film director
- (D) An actor

✓ 90. What is being added to a service?

- (A) An online store
- (B) Automatic billing
- (C) A rating system
- (D) A communication feature

✓ 91. According to the speaker, when will the service be updated?

- (A) Tomorrow
- (B) Next week
- (C) Next month
- (D) Next year

✓ 92. According to the speaker, what has management announced?

- (A) A budget reduction
- (B) A sales goal
- (C) A business relocation
- (D) A hiring initiative

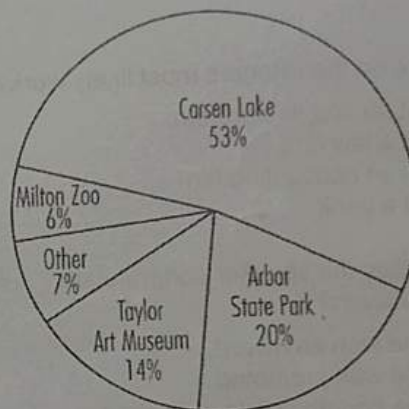
✓ 93. Why does the speaker say, "we have had the computers on the first floor for a very long time"?

- (A) To make a recommendation
- (B) To compliment a decision
- (C) To criticize another department
- (D) To apologize for an error

✓ 94. What reason does the speaker give for a delay?

- (A) He needs to get permission from a supervisor.
- (B) He has to travel for business.
- (C) Some equipment is not available.
- (D) There was a mistake in some directions.

Local Restaurant Reviews	
Roma Italian Palace	★★
Adobe Mexican Restaurant	★★★★
Susanna's Southern Foods	★★
City Vegetarian Café	★



- ✓ 95. In what type of business does the speaker most likely work?
- (A) A magazine publisher
 - ✓ (B) A paper supply company
 - (C) A cleaning service
 - (D) An accounting firm
- ✓ 96. Look at the graphic. Where will the group have dinner?
- (A) At Roma Italian Palace
 - ✓ (B) At Adobe Mexican Restaurant
 - (C) At Susanna's Southern Foods
 - (D) At City Vegetarian Café
- ✓ 97. What does the speaker suggest doing tomorrow?
- (A) Interviewing a prospective employee
 - (B) Changing a menu
 - (C) Revising an itinerary
 - ✓ (D) Practicing a presentation
- ✓ 98. What is the speaker's profession?
- ✓ (A) Business consultant
 - (B) Event planner
 - (C) Travel agent
 - (D) Hotel manager
- ✓ 99. Look at the graphic. Which location is not included in a tour?
- (A) Carsen Lake
 - (B) Arbor State Park
 - ✓ (C) Taylor Art Museum
 - (D) Milton Zoo
100. What does the speaker ask the listeners to do?
- ✓ (A) Revise an advertisement
 - (B) Talk with a colleague
 - (C) Move to another room
 - (D) Sign a contract

26/30

Exercise 4: Choose the correct answer (mixed grammar + vocabulary questions) (30 mixed questions)

✓ 1

As soon as Mr. Lim ^{ky} signs off on the stadium plans, of the new building will begin

- ~~A. construct~~
- ☒ B. construction
- C. constructing
- ~~D. constructive~~

3

✓ ^{Nb} The receipt for the shipment from supplier all relevant taxes, customs fees, and international delivery charges

- ☒ A. lists
- ~~B. to list~~
- C. have listed
- ~~D. listing~~

✓

2. Merchandise to the location as soon as getting the approval from the approval

- ~~A. will deliver~~
- ☒ B. will be delivered
- C. are being delivered
- ~~D. is delivering~~

✓ 4

Everyone on the board of directors with the planned merger

- ~~A. agreeing~~
- ~~B. agree~~
- ~~C. have agreed~~
- ☒ D. agrees

✓ 5

John as well as his coworkers the conference while the company had a retreat together

- ~~A. were attending~~
- ~~B. attend~~
- ☒ C. was attending
- ~~D. have attended~~

✓ 6

Technical problems with the audio-visual system at the venue difficulties for the organizers of the career seminar

- ☒ A. have caused
- ~~B. are caused~~
- ~~C. causative~~
- ~~D. causing~~

✓ 7

All staff have been informed ----- the proposed partnership with ERI Finance.

- (A) for
- ☒ (B) about
- (C) to
- (D) at

✓ 8

By following established guidelines, construction workers will be able to complete their tasks adv.

- (A) safety
- (B) safe
- (C) safeness
- ☒ (D) safely (adv)

✓ 9

With her numerous credentials, Dr. Kwan is highly ----- to teach medieval history at Maston University.

- (A) arranged
- (B) ready
- (C) available
- ☒ (D) qualified

✓ 10

On Friday, Mr. Nakamura will discuss ----- ideas for supporting busy waiters.

- ☒ (A) his
- (B) him
- (C) himself
- (D) he

11

N + pre + N

..... at the festival increased by nearly 30 percent this year thanks to an online marketing campaign

- A. Attendee *: Người tham gia*
- B. Attendant *: Người phụ vụ*
- ☒ C. Attending
- ☒ D. Attendance

✓ 12

Đảm bảo

Before the seminar began, attendees were assured ----- all scheduled presenters would appear.

- (A) who
- (B) around
- ☒ (C) that
- (D) therefore

✓ 13

Several banks have released applications that allow ----- customers to pay bills easily by phone.

- ☒ (A) their
- (B) they
- (C) them
- (D) themselves

✓ 14

Forever Pet has been a leader in bringing new products, ----- Fun Bone and Chew Right, to the market.

- (A) however *+ SV*
- (B) furthermore *+ SV*
- ☒ (C) as if *+ SV*
- ☒ (D) such as

✓ 15

Being a supervisor of many staff members many skills and abilities

- ~~A. require~~
- ☒ B. requires
- ~~C. requiring~~
- ~~D. to require~~

✓ 16

pre + V-ing + N

Ms. Turner is in charge of ----- the organization of records in the human services department.

- (A) improve
- (B) improved
- ☒ (C) improving
- (D) improvement

17 *Nhận nhậm*

Employees of Belfore Electronics Ltd. are *adv* involved in community-assistance programs.

- (A) active *adv*
- (B) actively *(adv)*
- (C) activate *(v)*
- (D) activity *(n)*

✓ 19

Wet suits are made with a ----- layer of *cao su* rubber that traps heat and keeps divers warm.

- (A) protect
- (B) protects
- (C) protective
- (D) protectively

✓ 21

All of Millville's restaurants ----- several times a year by the city health department.

- (A) inspect
- (B) inspected
- (C) are inspecting
- (D) are inspected

✓ 23

The renovated company gym ----- with free weights and exercise machines.

- (A) will equip
- (B) to equip
- (C) has been equipped
- (D) is equipping

✓ 18

A drop in consumer demand has led to a ----- decrease in the production of large pickup trucks.

- (A) remark
- (B) remarked
- (C) remarking
- (D) remarkable *: Day ki*

✓ 20

At Yarzen Technology, clients' records are ----- and can only be accessed by a small group of fund managers.

- (A) confide
- (B) confidential *: ki mo*
- (C) confidentially
- (D) confidentiality

22

According to financial analysts, ----- in medical technology companies are expected to increase in value. *N + pr + N*

- (A) invest *(v)*
- (B) investing *(v)*
- (C) invested *(v)*
- (D) investments *(n)*

✓ 24

Dobson Ice Cream will not introduce any new flavors ----- the customer survey results are analyzed.

- (A) around *+ N*
- (B) until *+ N*
- (C) despite *+ N*
- (D) past *+ N*

✓ 25

Ms. Allen easily ----- the red suitcase as hers when airport security officers showed it to her.

- (A) identified
- (B) is identified
- (C) have been identified
- (D) was identified

✓ 26

Jerome Glasgow, a ^{Nai bat} prominent -----, has traveled the world to raise awareness about climate change.

- (A) environments
- (B) environmentalist
- (C) environmentally
- (D) environmental

✓ 27

The subway construction project is expected to affect ----- 5,000 residents in the downtown area.

- (A) many
- (B) more
- (C) such
- (D) over

✓ 28

Maverick & Sons offers the most ----- legal and accounting services in the tri-state region.

- (A) affordably
- (B) affordable
- (C) afford
- (D) affording

✓ 29

Mr. O'Connor's design team contributed ----- to the successful signing of the million-dollar Copperfield Bridge contract.

- (A) substantive
- (B) substantial
- (C) substantiate
- (D) substantially

✓ 30

----- the booming tourism industry, more hotels and shopping centers are being built across Malaysia.

- (A) In addition to
- (B) In order that
- (C) By means of
- (D) As a result of

Exercise 5: Read the passages carefully and choose the correct answer

Questions 131-134 refer to the following article.

Local Barbershop Wins State Competition

By Miranda Warren

MALEND COUNTY (January 12)—Pat and Kenny's Barbershop, ^{131.} at 3949 Grand Street, has been named the best barbershop in the state by the Barber and Hairdresser's Coalition. The criteria for selection include reputation, affordability, professionalism, and accreditations.

^{132.}

Founders and owners Kenneth Webber and Patrick Miller have been best friends since childhood. ^{133.} opened the shop 34 years ago. ^{134.} the shop retains its old-fashioned charm, the barbers have mastered the latest styles, not just the more traditional ones. People of all ages seeking a haircut or a new style should try Pat and Kenny's Barbershop.

131. (A) locate
(B) located
(C) locates
(D) location
132. (A) The results will be announced later this month.
(B) We are proud to serve our community with excellence.
(C) Pat and Kenny's shop excelled in all four categories.
(D) Please call in advance to schedule an appointment.

133. (A) I
(B) We
(C) They
(D) He

134. (A) While + SV
(B) Despite + Noun
(C) Even
(D) Yet + D + P + thing + day can

Questions 135-138 refer to the following instructions.

Gasgo Propane Tank Exchange

You have chosen a safe and ^{135.} way to ^{lay} obtain fuel for your stoves, grills, heaters, fireplaces, or other devices. Simply follow the directions ^{136.}

When your tank runs out of propane, take it to our store and leave it on one of the clearly marked green shelves outside the store. ^{137.} Then, pay the cashier inside the store for a fresh tank of propane. Next, the cashier or another staff member will accompany you to the outdoor exchange area. The staff person will give you a full tank to take home and provide help if you have multiple tanks to carry. Follow the instructions on the tank to connect it to your device.

Be sure to visit us again when you need a ^{138.}

135. (A) economy
(B) economics
(C) economize
(D) economical

136. (A) below
(B) finally
(C) sometimes
(D) hourly

137. (A) Come again very soon.
(B) It is warmer in the store.
(C) Do not take it inside.
(D) The tank is prefilled.

138. (A) model
(B) version
(C) heater
(D) replacement

Questions 133-142 refer to the following e-mail.

To: Technician Enterprises Customers
 From: Technician Enterprises Customer Service
 Date: 10 September
 Subject: Serving You

Dear Valued Customer:

We want your ¹³³ with Technician Enterprises to be easy and enjoyable. To that end, we are pleased to announce our newly designed Web site, with enhanced customer-friendly features. Our new Web site provides answers to your questions 24 hours a day, every day of the year. On our home page, you can get information about system setup, or you can ¹³⁴ by visiting ¹⁴⁰ the Internet feature or TV and Streaming feature pages. ¹⁴¹ you can find detailed information concerning account management, access, billing, and payment.

¹⁴² Please explore the new Web site at your earliest convenience: www.technicianenterprises.com. As always, thank you for allowing us to serve you.

Best regards,
 The Technician Enterprises Customer Service Team

133. (A) experience
 (B) experienced
 (C) experiencing
 (D) experiential

140. (A) neither
 (B) both
 (C) rather
 (D) each

141. (A) Therefore
 (B) Regardless
 (C) For example
 (D) Moreover

142. (A) We also need to inform you that your payment is five days past due.
 (B) We recommend that you purchase all related accessories in our retail store.
 (C) If you get an error message, disconnect from the Internet and try again.
 (D) If you cannot find what you need online, simply call our support number.

Questions 143-146 refer to the following notice.

Garner City Transport Cares About the Environment

Beginning May 1, the sale and use of paper tickets and transit passes will be ¹⁴³ on all Garner City Transport bus and subway lines. This change applies to single-ride tickets ¹⁴⁴ to weekly and monthly passes. Eliminating paper benefits the environment and leads to less litter.

Riders can download the free Garner City Transport app. With the app, they can add money their accounts, purchase tickets, plan ¹⁴⁵, and track arrival and departure times.

Alternatively, passengers can purchase a rechargeable transit card at any station. ¹⁴⁶ Value can be added to the card via the Garner City Transport Web site at www.garnercitytransport.org.

143. (A) enlarged
 (B) discontinued
 (C) accessible
 (D) refreshed

144. (A) sharing
 (B) but
 (C) except
 (D) as well as

145. (A) routes
 (B) responses
 (C) software
 (D) careers

146. (A) People often use credit cards to purchase meals during the flight.
 (B) Many people like public transportation because it is inexpensive.
 (C) The durable cards are made from recycled materials.
 (D) There was a small price increase last month.

24/28

Exercise 6: Read the passages carefully and choose the correct answer (28 questions)

Questions 151-153 refer to the following article.

accomplishment: thành tích
celebrate: kỷ niệm

imprint: ấn phẩm
memoir: hồi ký
uplifting: nâng cao
greeting card: thiệp chúc mừng

LONDON (2 February)—On Thursday, Tillford Press announced the launch of its new imprint, Tillford Exalt. This new line will feature books promoting healthy lifestyles, memoirs with uplifting messages, and volumes that provide guidance for special occasions such as birthdays and weddings. Tillford Exalt will also publish calendars and greeting cards that complement the main products.

Already contracted to write memoirs are the award-winning actress Alexia Leoz, London-based conductor and composer Seung-Hyun Bae, and celebrity cook Lain Lai. Ms. Lai's story of her life and career will be the first to be launched. It is set for release in December.

Tillford vice president Frederick Bissett said the company saw a need for books that celebrated accomplishments and life events from multiple perspectives. "We wanted authors from a wide variety of cultural backgrounds, and we think we're off to a great start," he said. He noted that Tillford Exalt's authors were not always famous; the books will be exploring their beginnings, their everyday lives, their first jobs, their marriages and families—as well as their achievements.

Tillford Press is based in Manchester. It has offices in New York, Toronto, and Sydney, but its publications are sold throughout the world.

thành tựu
nhìn
perspective (n)
bước đầu
off to a great start
cả ở đó

- ✓ 151. What is the main purpose of the article?
- (A) To promote a new line of cookware
 - (B) To advertise an orchestra concert
 - (C) To announce a new series of books
 - (D) To provide a calendar of local events

- ✓ 152. What is planned for December?
- (A) An awards ceremony
 - (B) The publication of a life story
 - (C) The release of a new album
 - (D) The launch of a celebrity's restaurant

- ✓ 153. What does Frederick Bissett emphasize about Tillford Exalt?
- (A) Its record-breaking sales
 - (B) Its roots in Manchester
 - (C) Its focus on fiction and poetry
 - (D) Its broad range of authors

Questions 158-161 refer to the following text-message chain.

Ella Glatt (11:34 A.M.)

Hi. I know this is a busy day, but I wanted to know whether anyone from the finance team could come to the marketing meeting.

Stef Goldberg (11:35 A.M.)

Hi, Ella. I wish I could, but it starts at 2:00. I need to be at a different meeting at 2:30.

Ella Glatt (11:36 A.M.)

Oh, right. I forgot you were going to the executive board meeting.

Daniel Seidal (11:36 A.M.)

I'm also supposed to go to the 2:30 meeting. Is it essential that one of us attend the marketing meeting?

Ella Glatt (11:37 A.M.)

Well, it would be helpful to have someone from the finance department there, at least for 15 minutes or so.

Bill Iverman (11:38 A.M.)

The quarterly reports just came in, and Daniel, Stef, and I need to review them by the end of the day.

Ella Glatt (11:39 A.M.)

You all have plenty to do.

Daniel Seidal (11:41 A.M.)

That's true! But I could come from 2:00 to 2:15. That's all I can commit to.

Ella Glatt (11:43 A.M.)

Sounds great. We just need one of you to clarify a few quick points about the budget for the next advertising campaign.

✓ 158. At what time will the executive board meeting begin?

- (A) 2:00 P.M.
- (B) 2:15 P.M.
- ✓ (C) 2:30 P.M.
- (D) 3:00 P.M.

✓ 159. In what area does Mr. Iverman most likely work?

- (A) Marketing
- ✓ (B) Finance
- (C) Advertising
- (D) Executive management

✓ 160. Why does Ms. Glatt want a colleague to attend a meeting?

- ✓ (A) To summarize a previous meeting
- (B) To explain a promotional campaign
- ✓ (C) To provide information about a budget
- (D) To review recently approved documents

✓ 161. At 11:43 A.M., what does Ms. Glatt most likely mean when she writes, "Sounds great"?

- ✓ (A) She accepts Mr. Seidal's offer.
- (B) She agrees that Mr. Iverman should attend the meeting at 3:00 P.M.
- (C) She is pleased with the proposed budget.
- (D) She is happy that a project has been completed.

Questions 162-165 refer to the following e-mail.

To:	amal.abboud@bunzifoundation.org
From:	maria_mcfarland@myemail.com
Date:	Thursday, August 22
Subject:	Project Coordinator Position
Attachment:	résumé_m.mcfarland.pdf

Dear Mr. Abboud,

My friend Josiah Wilkins told me that you are seeking a project coordinator for your company. I have a degree in business administration and am attaching my résumé as I think I am an excellent fit for your needs. As you will see, I have experience using several cloud-based project-management programs. Furthermore, my organizational skills enable me to coordinate multiple activities simultaneously, and I can convey expectations clearly to team members involved in each phase of a project.

My current role as project coordinator for an international engineering firm, where I have worked for the past five years, has also afforded me ample experience managing teams, schedules, and budgets. While I enjoy the kind of work I do, it has become clear to me that I need motivation from a strong mission. The goal of your company to create sustainable housing projects is something that I strongly support and would be delighted to work on.

Through my work and volunteer activities, I have spent many months abroad in various countries throughout Asia and the Middle East. This seems particularly relevant to mention, as I am comfortable leading geographically and culturally diverse teams.

Thank you for your attention, and I look forward to speaking with you soon.

Kind regards,

Maria McFarland

- ✓ 162. What does Ms. McFarland mention about Mr. Wilkins?
- (A) He informed her of a job opening.
 - (B) He will require a professional reference.
 - (C) He would make a good business partner.
 - (D) He is considering resigning from his position.

- ✓ 163. The word "convey" in paragraph 1, line 5, is closest in meaning to
- (A) transport
 - (B) communicate
 - (C) recommend
 - (D) adapt

- ✓ 164. Why does Ms. McFarland want to leave her current position?
- (A) She wants a higher salary for her efforts.
 - (B) She wants to work with a more experienced team.
 - (C) She wants more opportunities for advancement.
 - (D) She wants a role that inspires her more.

- ✓ 165. Why does Ms. McFarland mention her travels?
- (A) To request a placement in a particular country
 - (B) To discuss how she came to acquire strategic industry contacts
 - (C) To explain how she became aware of certain world issues
 - (D) To emphasize her experience with people of different backgrounds

Questions 166-168 refer to the following Web page.

<https://trexdale.com/aboutus>

About Our Company

Trexdale Supply specializes in designing, producing, and installing furniture for all types of scientific laboratories. We provide a range of fully assembled cabinets, workstations, benches, and more, all made **exclusively** at our production facility in Dallas, Texas. Our lab furniture is available in a wide variety of sizes and configurations to match the needs of any research application.

Our business offers products as well as design-consulting services. For start-up labs, we have a team of consulting specialists available to evaluate your facility's specific needs and assist you in arranging your space and choosing the most suitable furniture. Recently, for example, we were chosen by a major producer of **biofuels** to provide expert help in changing the layout of a research laboratory to maximize available space. As a result of this project, this client has realized substantial savings by reducing energy usage in the lab.

Please visit the "Lab Planning" section of this Web site if you are interested in learning more about building or renovating a laboratory facility. There, you can fill out an interest form to contact one of our consultants about your next project.

166. What does Trexdale Supply make?

- (A) Medical supplies
- (B) Farming equipment
- (C) Cabinets and furniture
- (D) Glass laboratory equipment

167. What did Trexdale Supply do in a recent project?

- (A) It reorganized a client's laboratory.
- (B) It converted its vehicles to use biofuels.
- (C) It expanded staffing at its production facility.
- (D) It helped a client organize a trade show.

168. What method of communicating with Trexdale Supply is mentioned?

- (A) By e-mail
- (B) By phone
- (C) By instant message
- (D) By an online form

Questions 172-175 refer to the following article.

Gorman Unveils Newest Smartphone Model

key mark → LONDON (20 April)—Gorman Mobile unveiled its newest smartphone to an eager reception at the annual Technobrit Conference. The Pro Phone 4, which includes 512 GB of storage, a 7-inch screen display, and an optional stylus pen, will hit the shelves on 11 June. Unlike its predecessor—the Pro Phone 3—it features a larger screen, an ultrawide camera lens, and 8K-resolution filming capability.

thì hiên ← — [1] —. The £999 starting price is £100 more than that of the previous model. Add-ons, such as the stylus pen, protective case, and wireless headphones, cost an additional £39, £59, and £79, respectively.

nhóm Gorman Product Manager Ian Hill doesn't believe the price increase will dissuade customers. — [2] —.

key mark "The Pro Phone 4 is a game changer in terms of its picture quality and sleek design," said Hill. "Improvements were based on direct customer feedback, which cited the poor camera functionality as the biggest drawback of prior models. Our clients spoke, and we listened and adapted accordingly." — [3] —.

key mark One similarity that the Pro Phone 4 has with previous models is the charger. Going against the trend of competing wireless companies, Gorman is instead focusing on convenience.

"We want to afford our customers the ability to reuse elements of the other Gorman devices they've already purchased," said Hill. "Why add to the overload of cables already in circulation?" — [4] —.

✓ 172. What is the purpose of the article?

- (A) To promote a technology show
- (B) To introduce a product
- (C) To interview smartphone users
- (D) To announce a recall of a device

✓ 173. How much do the Gorman Pro Phone 4 wireless headphones cost?

- (A) £39
- (B) £59
- (C) £79
- (D) £100

✓ 174. What does the Pro Phone 4 have in common with prior models?

- (A) The screen size
- (B) The camera resolution
- (C) The price
- (D) The charger

✓ 175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"These upgrades do come at a cost."

- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]
- key mark* *key vs nị detail đoi*

Questions 176-180 refer to the following work order and e-mail.

WORK ORDER: 7549

Requester:	Xi, Gina
Date Entered:	Wednesday, 9 April
Date Due:	Thursday, 10 April
Type:	Technology end-user request
Summary:	Voice-mail security settings
Technician Assigned:	Arnold, Sam
Computer Workstation ID:	HYS31

Description:

Is it possible to remove the new layers of security on my voice mail in the new phone system? I really don't want to use a password, and I certainly don't want to change it every month. I don't need a high degree of security because my work is not confidential. If someone else gained access to my messages, it wouldn't do much harm.

Certainly: chắc chắn!

To:	Gina Xi
From:	Sam Arnold
Date:	Thursday, 10 April
Subject:	Tech support request 7549

Hello, Ms. Xi,

This is in reference to your work order 7549 related to the new phone system. I am happy to help you with that. I understand that you do not feel that a high degree of security is needed for your voice-mail settings, but the new system does require you to have a password to retrieve your voice mail. However, company policy allows me to change the settings for employees who do not work with confidential material. I can update the security settings so that you do not have to reset the password on a regular basis.

I want to make sure that you understand the risk involved with a lower level of security. Anyone who gains access to your voice-mail account can do more than simply listen to your messages. They would be able to delete messages, change your greeting, or change your password so that you would lose access to your own voice mail (at least until someone here at IT could override the password change). If you still feel comfortable with that level of risk, let me know, and I will change the settings so that your password never expires.

Sam Arnold

Tech Support Associate

176. What does Ms. Xi's request indicate about the company?

- ☒ (A) It provides mobile phones to some employees.
- ☐ (B) Its employees value confidentiality.
- ☒ (C) It has recently changed its phone system.
- ☐ (D) It offers technology training to employees.

✓ 177. In the e-mail, the word "regular" in paragraph 1, line 6, is closest in meaning to

- ☒ (A) periodic : *Định kỳ*
- ☐ (B) orderly : *theo thứ tự*
- ☐ (C) customary : *thông thường*
- ☐ (D) legitimate : *hợp pháp*

✓ 178. Where did Mr. Arnold learn about the details of Ms. Xi's request?

- ☐ (A) In a weekly managers' meeting
- ☒ (B) In a work order
- ☐ (C) In a phone call
- ☐ (D) In a personal voice mail

✓ 179. How does Mr. Arnold try to satisfy Ms. Xi's request?

- ☐ (A) By agreeing to everything Ms. Xi asked for
- ☐ (B) By resetting the password on Ms. Xi's phone *chuyển*
- ☒ (C) By referring the matter to another technician *hỏi thăm*
- ☒ (D) By proposing to fulfill only part of Ms. Xi's request

✓ 180. What does Mr. Arnold ask Ms. Xi to do?

- ☐ (A) Make the needed changes to her voice-mail system
- ☐ (B) Attend training about the new voice-mail system
- ☒ (C) Confirm that she wants him to change her voice-mail system
- ☐ (D) Provide a clear description of the problem with her voice-mail system

Questions 181-185 refer to the following e-mail and review.

E-mail	
To:	Linda Hanshu
From:	Cliff Merson
Subject:	Lighting Issue
Date:	September 4, 10:12 A.M.

Hi, Ms. Hanshu:

I want to check on the issue we discussed about lighting in the latest chapter of *Titan Adventure*. In past versions of the game, getting the reflections and lighting in green and blue areas correct has been a particular challenge, and it was a problem that kept arising. As the new release, *Neptune's Voyage*, is primarily an underwater adventure, addressing this problem is crucial. You said you would take charge of this, and I hope to hear that you have found a solution to the problem. The team was hoping to have one last rendering of the lighting for the game by October 10 for a preliminary run-through. Will the final version of the lighting be ready by then?

All other aspects of the game are on schedule. Please send me an update about the lighting at your earliest convenience.

Regards,

Cliff Merson
Project Manager, Rimerko Games

Review of *Titan Adventure: Neptune's Voyage*

By Leo Weber, April 1

This new installment of *Titan Adventure* will surprise and delight both new players and old aficionados long familiar with the series. Though open-world formats have been widespread in recent years, *Neptune's Voyage* brings something new to the format. By stripping down instructional guides, the game gives users the opportunity to discover new areas and devices. In *Neptune's Voyage*, you wake up as Thetis, a dolphin that is tasked with rescuing Neptune from an underwater cave. Users then climb, run, ride, sail, and fly through the world of the game, encountering new towns, ruins, and other creatures along the way. Some of these creatures will be familiar to longtime fans, but there is plenty of novelty as well. This newest version also corrects the green and blue image rendering that was sometimes a problem in earlier installments of *Titan Adventure*.

Neptune's Voyage launches May 5 on Rimerko Clutch and FS5. It is available in English, Korean, Japanese, French, and Spanish.

- ✓ 181. In the e-mail, what is suggested about Mr. Merson?
- (A) He coordinates a game development team.
 - (B) He is convinced that *Titan Adventure* is overpriced.
 - (C) He is a new employee at Rimerko Games.
 - (D) He will leave on a business trip on October 10.

- ✓ 182. In the review, what is indicated about *Neptune's Voyage*?
- (A) It is a major competitor of *Titan Adventure*.
 - (B) It features an open-world format.
 - (C) It is the first video game in a series.
 - (D) It is Rimerko's most challenging game.

183. What can be concluded about Ms. Hanshu?
- (A) She wrote the script for *Neptune's Voyage*.
 - (B) She successfully addressed Mr. Merson's concern.
 - (C) She won an award for game design.
 - (D) She is a project manager.

- ✓ 184. What does Mr. Weber find exciting about *Neptune's Voyage*?
- (A) It has players act in the role of Neptune.
 - (B) It uses lighting to show players where to navigate.
 - (C) It introduces a completely new set of characters.
 - (D) It lets players explore new features without guidance.

185. When will *Neptune's Voyage* be available?
- (A) On September 4
 - (B) On October 10
 - (C) On April 1
 - (D) On May 5