Evaluation Warning: The document was created with Spire.Doc for .NET.

Highlights

\* Results-oriented

\* Revenue generation

\* Business development

\* Effective marketing

\* Organisational capacity

\* Operability and commitment

\* Ability to motivate staff and maintain good relations

\* Resistance to stress

\* Good manners

Education

Bachelor of Science: Automotive Technology - 2014

Technical Institute, NY

Hobbies

\* Playing chess - great way to unwind, destress, and keep the mind sharp.

Store Manager equipped with extensive experience in automotive sales management. Employs excellent leadership skills and multi-tasking strengths. Demonstrated ability to improve store operations, increase top line sales, and reduce costs.

Experience

09/2015 to 05/2019

Store Manager

LUXURY CAR CENTER, New York

\* Motivate and coach employees to meet service, sales, and repair goals.

\* Create and modify employee schedules with service levels in mind.

\* Recruit and hire top mechanics, service advisors, and sales people.

\* Maintain detailed logs and reports of services performed, profit, and budget information.

\* Help out in sales and repair areas as needed and maintain comprehensive current knowledge of operations.

09/2014 to 09/2015

Store Manager

JAPAN CAR CENTER, New York

\* Answered customer questions and resolved service issues in a timely manner.

\* Diagnosed customer issues by asking probing questions and write up repair orders.

\* Ordered supplies and kept inventory at optimal levels.

\* Coordinated equipment repairs and maintenance.

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