PERSONAL INFORMATION

Full name: Thai Thanh Nhan

Gender: Male

Date of birth: 11-03-1997

Phone number: 0349444700

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EDUCATION

2015-2018

BA RIA-VUNG TAU COLLEGE OF TECHNOLOGY

MAJOR: **INFORMATION TECHNOLOGY**

WORK EXPERICENCE

2018 - 2020 YKK Viet Nam – Nhon Trach YKK Viet Nam –Ha Nam Branch

IT Infrastructure (System/Network)

Support Task

- Support end-users about those problems related to IT: Pcs, Laptop, Printer, Email, Phone...
- Install and repair software and hardware printers, fax, phones, wifi, fixes issues on mail Lotus Notes and mail outlook
- Make maintenance plan, upgrade system, equipment periodically, and propose upgrade and maintenance plan.
- Setup and reinstall Linux, MAC OS for end-user when have new PCss or Laptops, and fix the problem when something have issue

Network Task

- Manager and Control Network System
- Configure and fix about issue relate to Switch L2, L3, access points
- Report ISMS by PRTG about CPU, Memory, Disk Space for all network devices which added to PRTG server monthly

- Create Script auto backup configuration for all company cisco devices

System Task

- Create and modify scripts or applications to perform tasks

- Proactively monitoring system performance and capacity planning, Fault finding, analysis and of logging information for reporting of performance exceptions

- Create EC2 instance on AWS: login to AWS console, configure network, Storage, key pairs

- Add account end-users to VM for use to WFH
- Sysmantec Antivirus: Enable and Disable devices, update client, scan client follow schedule
- Lotus Domino: Control and Manage User, Group. Setting POP3, SMTP, Black list, White list
- Control and Manage Lansweeper, Make report and monitor IT equipment
- Training of security technology: Lock usb port, lock website unnecessary
- Manager SEP,WSUS and make plan updates for all Pcs, Laptop in the factory
- Manager Printer server, connect the new printer to the printer server and map policy for that printer from AD, set block keywords on printer server, control Quota for users, export data to print monthly
- WSUS: download update package, sync with AD then deploy package to end PC.
- Set permission for user access folder. Sync with AD make policy, Backup everyday
- Change, monitor tape backup and repair if have trouble

03-2020 – Now

Lazada Company

- Configure on L2: mode authentication for user if want to using LAN
- Configure firewall Sophos, sonic wall, Fortinet: LAN. WAN, Routing ,Rule, Web filter , HA, NAT port, bridge port, DHCP
- Make a guide to using network equipment for customers
- Support end-users all Hub, Sortation, Warehouse,
- Create tools Yida support for my work
- Setup Phone number for newcomer
- Control and manage system and network at all hub

PERSONAL SKILL

English:

System:

Solving problems:

Teamwork:

TARGET

Promote my testing skill & knowledge

- Advantage skill & experience to become a leader
- Develop my skill with development of company I want to improve myself
- In next 5 year, I will try get many international certificate