

PERSONAL INFORMATION

Full name: Thai Thanh Nhan

Gender: Male

Date of birth: 11-03-1997

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EDUCATION

2015-2018

BA RIA-VUNG TAU COLLEGE OF TECHNOLOGY

MAJOR: INFORMATION TECHNOLOGY





WORK EXPERIENCE

2018 - 2020 YKK Viet Nam – Nhon Trach YKK Viet Nam –Ha Nam Branch

IT Infrastructure (System/Network)

Support Task

- Support end-users about those problems related to IT: Pcs, Laptop, Printer, Email, Phone...
- Support end-user all sides off YKK: Ha Nam Factoty, Nhon Trach Factory, Ha Noi Office, HCM Office, Phnom Penh, Myanmar.
- Install and repair software and operating systems, repairing hardware, office equipment: printers, fax, phones, wifi, fixes issues on mail Lotus Notes and mail outlook
- Manager computer systems, providing technical assistance and installing computers to the Company's members, software related for each department, ensuring the efficient operation of computers.
- Make maintenance plan, upgrade system, equipment periodically, and propose upgrade and maintenance plan.
- Setup and reinstall Linux, MAC OS for end-user when have new PC or Laptop, and fix the problem when something have issue

Network Task

- Manager and Control Network System
- Support End-user about some problems related to LAN & WAN connection, lost connection wifi, VPN, Share Folder etc.s, create, delete and edit rule on firewall, configure network devices in the company

- Fix about issue relate to Switch L2, L3, access points
- On behalf of IT manager working directly with User Singapore, Vendor
- Report ISMS by PRTG about CPU, Memory, Disk Space for all network devices which added to PRTG server monthly
- Create Script backup configuration for all company cisco devices

System Task

- Manager AD Server , create scripts backup data for users, join domain
- Create EC2 instance on AWS: login to AWS console, configure network, Storage, key pairs
- Add account end-users to VM for use to WFH
- Sysmantec Antivirus: Enable and Disable devices, upgrade, update client, scan client follow schedule
- Lotus Domino: Control and Manage User, Group. Setting POP3, SMTP, Black list, White list
- Control and Manage Lansweeper, Make report and monitor IT equipment
- Training of security technology: Lock usb port, lock website unnecessary
- Manager SEP, WSUS and make plan updates for all Pcs, Laptop in the factory
- Manager Printer server, connect the new printer to the printer server and map policy for that printer from AD, set block keywords on printer server, control Quota for users, export data to print monthly
- WSUS: download update package, sync with AD then deploy package to end PC.
- Set permission for user access folder. Sync with AD make policy, Backup everyday
- Change, monitor tape backup and repair if have trouble
- Participate in monitoring and troubleshooting hardware + server software, server

03-2020 – 7-2022

Lazada Company

- Configure firewall Sophos, sonic wall, Fortinet: LAN. WAN, Routing ,Rule, Web filter , HA, NAT port, bridge port, DHCP
- Make a guide to using network equipment for customers
- Support end-users all Hub, Sortation, Warehouse,
- Create tools Yida support for my work
- Setup Phone number for newcommer

- Control and manage system and network at all hub

7-2022 - Present

Asmara International Limited

- Redesign new network & System for company
- Build system IT assets management and system monitor network devices
- Create script automation backup email archive outlook for end-users when have request
- Create rule and policy for IT department
- Build Application and Automate job when working use power app: Ticket system. Honda booking, ...

PERSONAL SKILL



TARGET

Promote my testing skill & knowledge

- Advantage skill & experience to become a leader
 - Develop my skill with development of company I want to improve myself
 - In next 5 year, I will try get many international certificate
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