



UNIVERSITY OF COLOMBO, SRI LANKA

FACULTY OF SCIENCE

LEVEL III EXAMINATION IN SCIENCE (SEMESTER I) –2024

MS 3006 – GENERAL MANAGEMENT

(Two Hours)

Answer all questions

No. of questions: 04

No. of pages: 02

Important Instructions to the Candidates

- This paper has four questions.
- You must answer **all 4 questions**.
- **ESSAY TYPE:** Write the answers to these questions on the writing paper that is provided. Answer each question in a new page in your answer booklet. Enter your Index Number on all pages of the answer sheets.
- At the end of the examination, keep the exam paper with you and **hand over the answer scripts) attached together to the supervisor.**
- Check the number of questions and number of pages. If a page or a part of this question paper is not printed, please inform the supervisor immediately.

1. (a) Explain Maslow's Hierarchy of needs. ✓

(b) Name nine team roles of Dr. Belbin's model. ✓

(c) What are the levels in team formation? ✓

2. (a) Describe levels of listening. ✓

(b) Write a letter to a reputed corporate sector organization, requesting them to organize a career guidance workshop for university students. (Assume you are the secretary of the student welfare club.) ✓

(c) Identify leadership roles. Explain how Head of an IT department should cover these roles (mention the tasks/responsibilities under each role). ✓

3. Write short notes on the following topics. ✓

(a) Communication model. ✓

(b) Time Management techniques. ✓

(c) Counselling. ✓

(d) Power bases of leadership. ✓

4. (a) What are the objectives of counselling? ✓

(b) Briefly explain readiness for a counselling session. ✓

(c) Write process and techniques of law of attraction. ✓

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