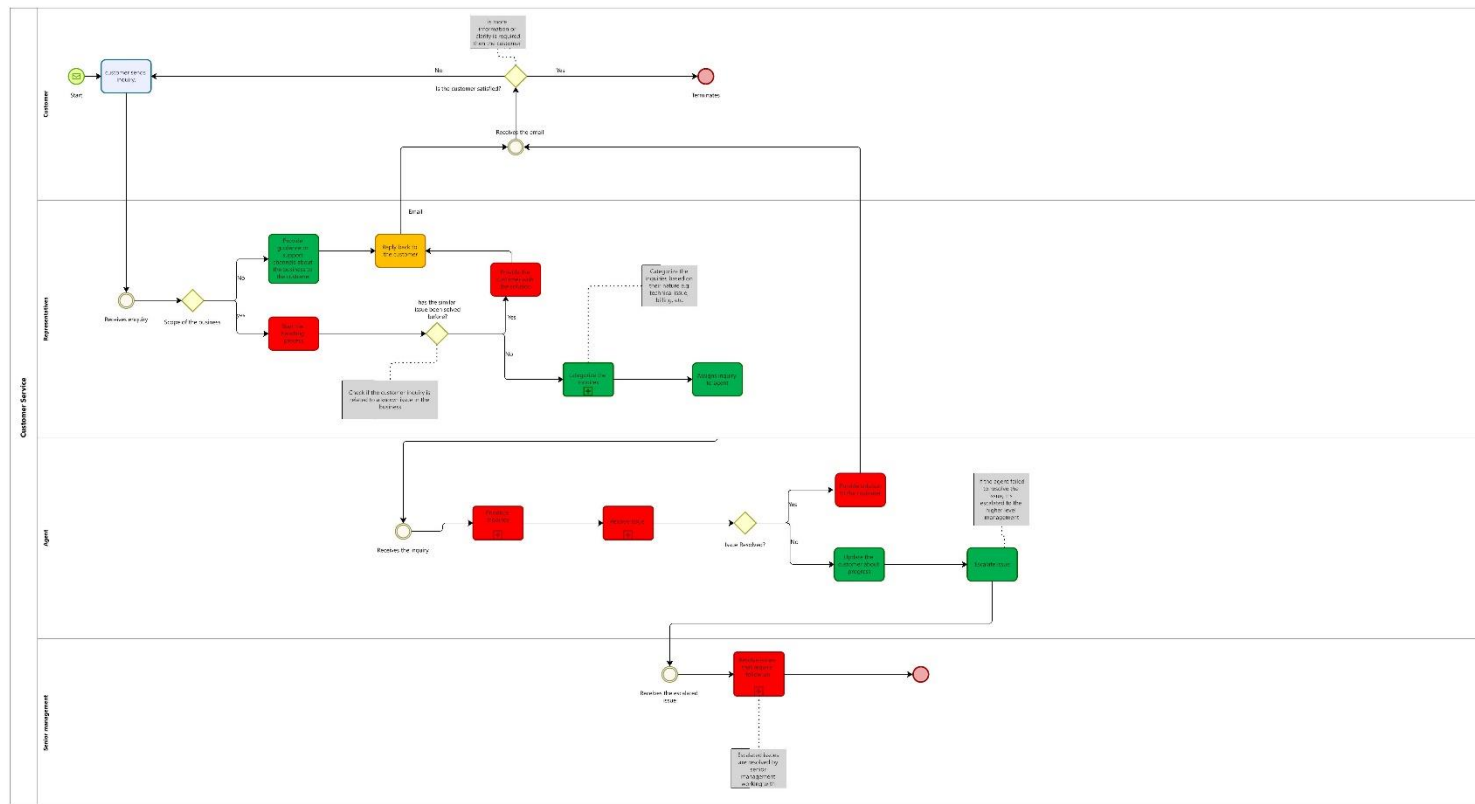


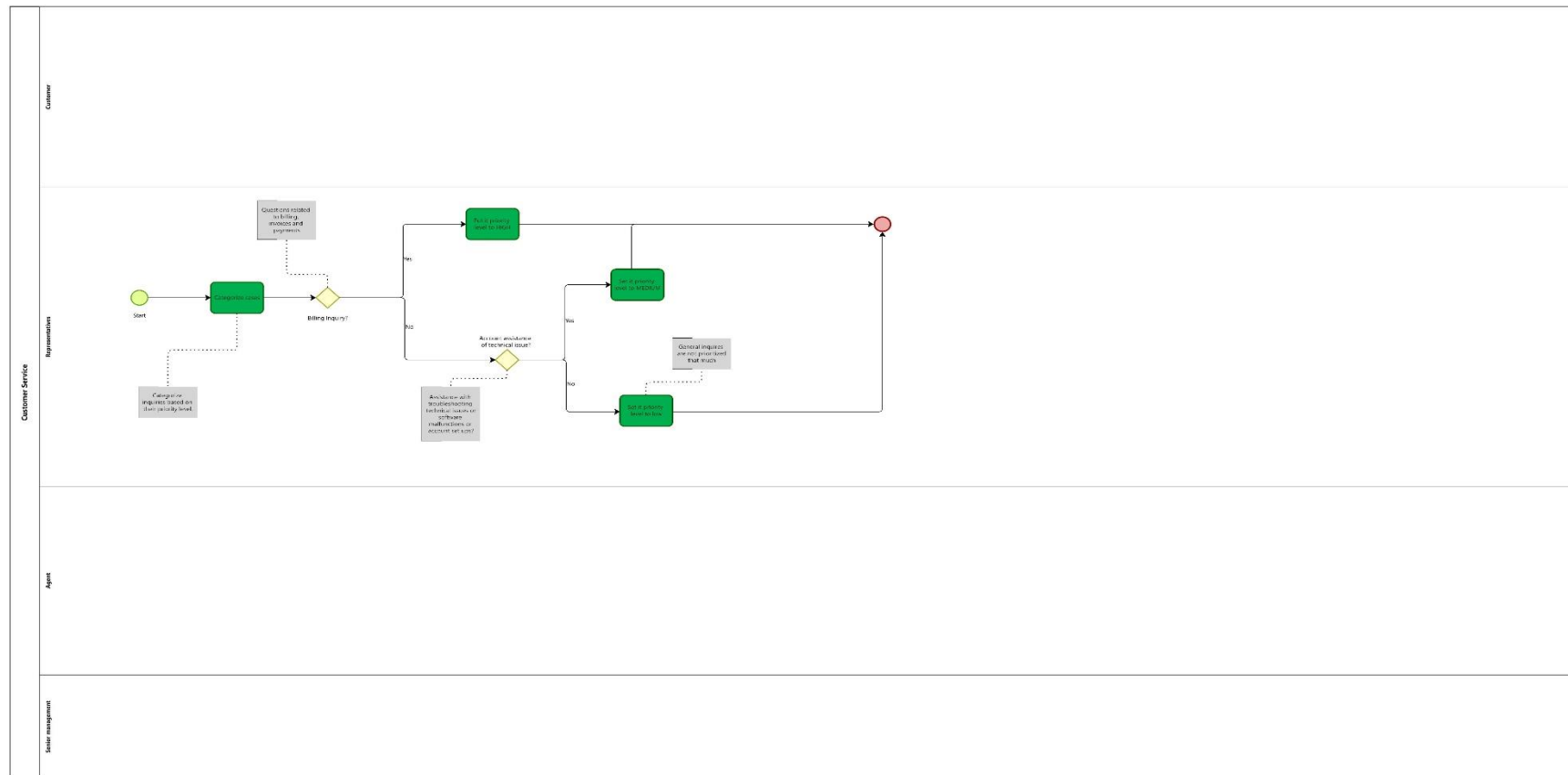
## Bizagi Model Diagrams for our Customer Service App

### The main Diagram



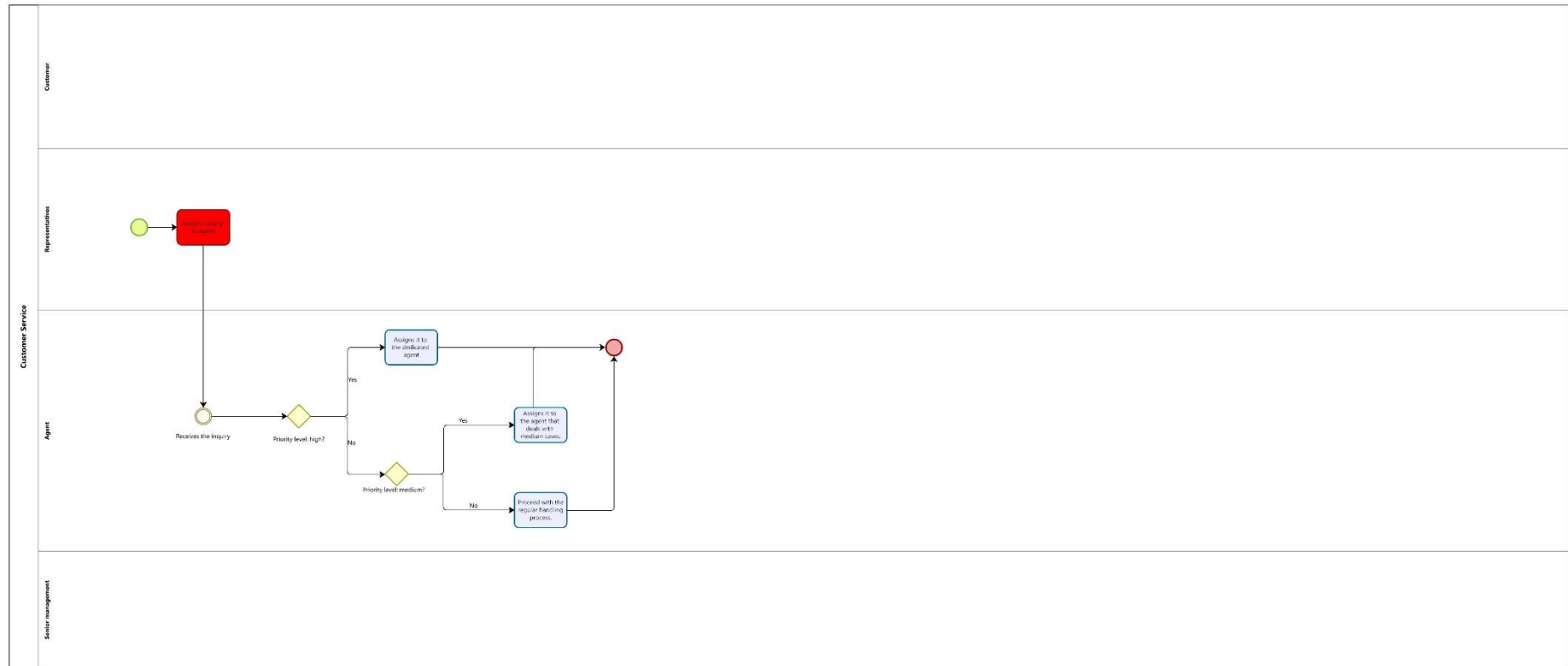
## Bizagi Model Diagrams for our Customer Service App

### The process of categorizing cases



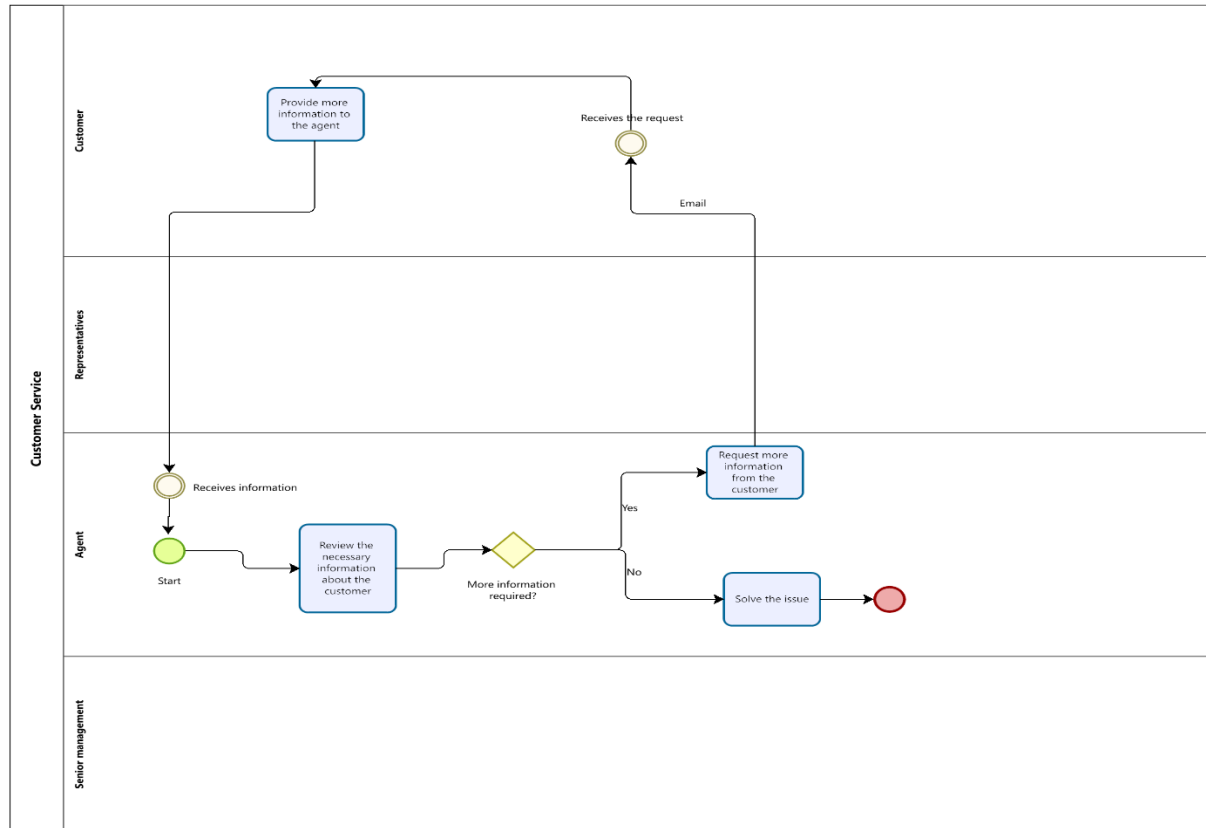
## Bizagi Model Diagrams for our Customer Service App

### Givign priority levles to cases



## Bizagi Model Diagrams for our Customer Service App

### Solving customer issues



## Bizagi Model Diagrams for our Customer Service App

### Escalating complex cases to senior management

