User Guide

Introduction

Welcome! The Spot Market Chatbot provides personalised recommendations for products and services on the high street based on your preferences. It's always available for queries, day or night, and does not require any installation. You can chat with the bot on a variety of messaging services!

Getting Connected with the Bot

The Spot Market Chatbot is available on several messaging platforms, including Facebook Messenger, Skype and Telegram. Your user account and personalised recommendations are stored in the cloud, and accessible from any platform.

Connecting with the bot varies from platform to platform. Refer to the appropriate paragraph for your messaging platform of choice.

Skype

1. Visit the following link:
   https://join.skype.com/bot/0b3ca290-d31f-4553-a062-049a9404ed59
2. Sign in to your Skype account, and click on "Add to Contacts" to add the Spot Market Bot to your contacts list.
3. You are now connected with the Spot Market Chatbot.

Facebook Messenger

1. Visit the following link:
   https://www.messenger.com/t/1096388657133593
2. Sign in to your Messenger account.
3. You are now connected with the Spot Market Chatbot.

Telegram

1. Visit the following link:
   https://telegram.me/spotmarket_bot
2. OR, search for `@spotmarket_bot` in the Telegram Directory.
3. You are now connected with the Spot Market Chatbot.

Registering a new account

You can ask for recommendations and products without signing up for an account. However, signing up for an account will allow the Spot Market Chatbot to give you personalised results based on your preferences and feedback.

To register a new account at any point in time, send `/register` to the bot.

You be asked for your preferred username and a passphrase so that the bot can set up your new account.

Logging into an existing account

To log in to an existing account, send `/login` to the bot.
Enter your username when prompted. A five-digit PIN will be sent to your email - send this PIN to the bot to finish logging in.

Finding a product / Obtaining recommendations

Any time you wish to find products, services, or promotions near you, just ask the Spot Market Chatbot! The bot understands natural language, so just type your request the same way you would speak it.

To find a product, you can type "*find …*".

You can also try the following phrases:
What can you do?
Where can I buy nachos?
I'm looking for japanese restaurants near me.
I need to get a suit.

Updating your location

At any point in time, you can send your current location to the Spot Market Chatbot to let it know where you are. The bot will use this information to give you recommendations that are at your current location.

Providing feedback on recommendations

The bot will occasionally ask you how you felt about a recommendation. This information is used to personalise and improve your recommendations.

Command Reference

This is a list of commands accepted by the bot.

/login	Starts login of an existing user account.
/register	Starts registration of a new user account.
/logout	Logs out of the current user account
/help	Show help information.
/reset	Delete all user data stored by the bot.