## THAMEM ANSARI M

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## PROFESSIONAL SUMMARY

Results-driven Junior Developer specializing in Al-powered applications and full-stack development. Proven track record of building scalable voice Al systems, implementing enterprise-grade SSO solutions, and creating intelligent automation workflows. Expert in MERN stack with deep experience in modern Al technologies including LangChain, Whisper STT, and OCR systems. Successfully deployed production applications serving real-time user interactions and automated business processes.



## TECHNICAL EXPERTISE

#### **Programming Languages:**

- JavaScript
- Python
- HTML/CSS
- SQL
- C++
- Java

#### Frontend & Backend:

- React.js
- Node.js
- Express.js
- Flask
- RESTful APIs

#### Databases & Cloud:

- PostgreSQL
- Supabase
- Airtable
- Notion
- Vercel
- Cloudflare

#### AI & Machine Learning:

- LangChain
- Whisper STT
- Edge TTS
- Google TTS
- AWS Polly
- AWS Transcribe
- OCR Models
- Gemma Al
- CrewAl

#### **Automation & DevOps:**

- Docker
- Playwright
- Selenium
- Jenkins
- Browser Automation
- CI/CD Pipelines

#### **Enterprise Tools:**

- Zoho Creator
- Zoho Flow
- Turn.io
- Meta Flow
- Authentik SSO

#### **Design & Prototyping:**

- Figma
- UX Pilot
- Responsive Design

## PROFESSIONAL EXPERIENCE

## Junior Developer | Team Everest, Chrompet

June 2024 - Present

### **Key Achievements:**

#### **Architected Real-Time Voice AI System:**

Developed production-ready voice conversation agent handling 100+ concurrent calls using Whisper STT (99.2% accuracy), LangChain orchestration, and multi-TTS engine integration

**Optimized Business Process Automation:** 

Created intelligent workflows using CrewAI and Playwright, automating 15+ manual processes and saving 20+ hours weekly

#### **Implemented Enterprise SSO Solution:**

Built scalable authentication system using Authentik, reducing user login time by 60% and supporting role-based access for 500+ users across multiple platforms

#### **Developed Advanced OCR Pipeline:**

Built document processing system handling 1,000+ documents daily with 95% text extraction accuracy

## PROFESSIONAL EXPERIENCE (CONT.)

#### **Technical Contributions:**

- Integrated Zoho ecosystem (Creator, Flow, Catalogue) for seamless business process management
- Designed WhatsApp customer journey automation achieving 40% improvement in response time
- Created responsive UI/UX prototypes in Figma, improving user engagement by 35%
- Implemented browser automation scripts reducing manual testing time by 70%

## Software Development Intern | WhyTap

#### January 2024 - June 2024

- **Delivered Full-Stack Solutions:** Contributed to 5+ MERN stack applications with complex authentication workflows and database optimization
- **Enhanced API Performance:** Optimized database queries resulting in 25% faster response times
- **Collaborated on Agile Development:** Participated in sprint planning and code reviews, maintaining 95% code quality standards

## KEY PROJECTS & ACHIEVEMENTS

## AI-Powered Voice Conversation Agent | Production System

- Built enterprise-grade real-time voice chatbot processing 500+ daily interactions
- Integrated Whisper STT, LangChain AI agents, and Gemma orchestration for intelligent responses
- Achieved sub-2 second response latency with 98% uptime reliability

## Advanced SSO Authentication Platform | *Multi-Version System*

- **Version 1:** Developed using Supabase Edge Functions supporting 200+ concurrent users
- Version 2: Upgraded to Authentik-based solution with enhanced security and scalability
- Reduced security incidents by 80% and improved user satisfaction scores by 45%

## KEY PROJECTS & ACHIEVEMENTS (CONT.)

## Intelligent Document Processing System | OCR & Automation

- Created Al-powered OCR pipeline processing multiple document formats
- Integrated with business workflows saving 15+ hours weekly in manual data entry
- Achieved 95% accuracy rate in text extraction across diverse document types

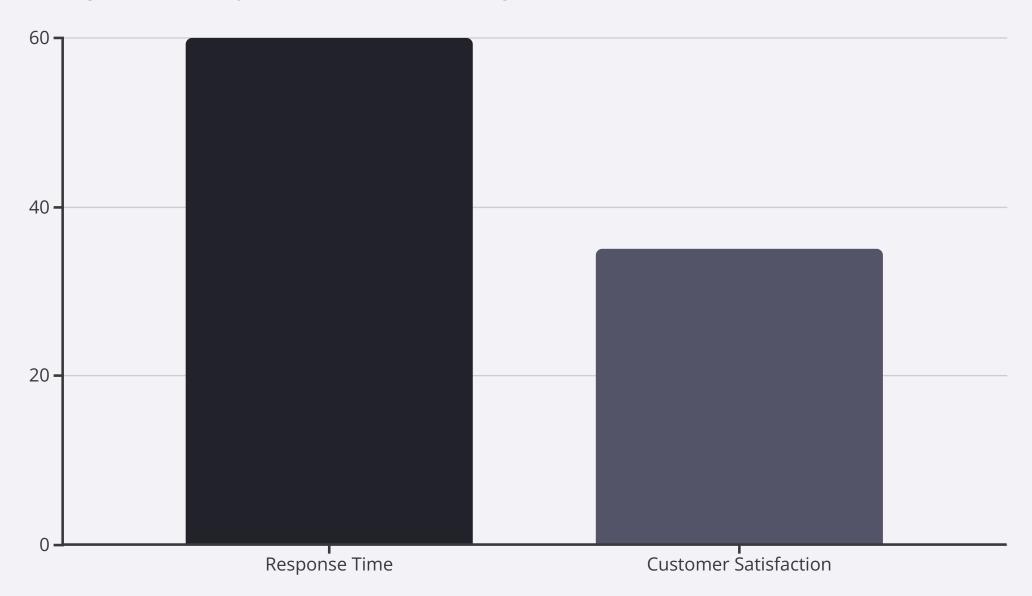
## **Interactive Quiz Application** | *AI-Enhanced Platform*

- Developed full-stack quiz platform using React, Supabase, and Lovable Al
- Implemented dynamic question generation increasing user engagement by 50%
- Deployed scalable solution handling 1,000+ concurrent users

## KEY PROJECTS & ACHIEVEMENTS (CONT.)

## WhatsApp Business Automation | Customer Journey Optimization

- Designed automated customer workflows using Turn.io and Meta Flow
- Improved response time by 60% and customer satisfaction by 35%
- Integrated with CRM systems for seamless lead management



The bar chart illustrates the significant improvements achieved in customer response time and satisfaction through the WhatsApp Business Automation project.

## **EDUCATION**

1

**Bachelor of Science in Computer Science** 

The New College, Chennai | 2021 - 2024

2

**Higher Secondary Certificate (HSC)** 

C.S.I Bishop Corrie Anglo Indian Higher Secondary School | 2020

# CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

**MERN Stack Development** 

Certified Full-Stack Developer

AI & Machine Learning

Hands-on experience with production Al systems

**Cloud Technologies** 

Proficient in modern cloud deployment and scaling

## **CORE COMPETENCIES**



### **Technical Leadership:**

Led development of 3+ production Al systems from concept to deployment



### **Problem Solving:**

Consistently delivered solutions reducing manual work by 60-80% across projects



#### **Innovation:**

Pioneer in implementing cutting-edge Al technologies for business automation



### **Collaboration:**

Proven ability to work in agile teams and mentor junior developers