

RESUME

THAMIZHVANAN . M

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Address:

No.15, Elumalai Nayakkar
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Personal Profile:

Date of Birth : 05.08.2003

Gender : Male

Fathers Name : Murugesan .M

Nationality : Indian

Religion : Hindu

Marital Status : Unmarried

Objective

To work an atmosphere which offers me a good opportunity to share my knowledge and skills with others and involve myself for the complete satisfaction of the employers as well as for myself to achieve distinguished positions in my career by this position.

Personal Traits

Responsible, Adaptable, Understanding, Good at Human Relations.

Work Experience:

- Current Org : Sana technologies, (Dell Project)
Designation : Technical Support Engineer
Duration : May 2023 – Present

Academic Qualification

S.S.L.C (10th STD)

School : Govt High. School
Year of Passing : 2018

Diploma : Computer Science & Engineering

Institution : Central Polytechnic College
Year of Passing : 2023

Degree- BCA Bachelor of computer application

Institution- Tmg college
Year of passing - currently studying

Skills

Inter Personal Skills

- English Oral and Communication
- Hard worker
- Ability to work with others
- Quick learner
- Traveller
- Creativity

Languages Known

- ❖ English
- ❖ Tamil

Competencies:

- ❖ Honest and Sincere.
- ❖ Hard working.

Hobbies

- ❖ Travel

Technical Skills

- Diagnosing the issues and replacing all kind of parts for laptop, desktop and AIO according to that Dedicated & flexible to work environment.
- Honest, sincere, and hard work with high level of integrity.
- Ticket raising and close the tickets.
- Team Management.

Roles & Responsibilities:

- Interacting with customers and identify the customer's issue to resolving it Troubleshooting for hardware and software.
- Services and hardware parts replacement for all type of DELL Laptops, Alienware, AIO, Desktops.
- Create the work order from internal tool synergy and DELL Tech direct and closing the tickets.
- Managing the team to do work on time.
- Troubleshooting for software issues, drivers updation, OS installation, MS Office installation, internal test running.

Profile Summary

My goal is become to associate with a company where I can utilize my skills and gain further experience while enhancing the company's productivity reputation.

Declaration

I hereby declare that the above information is true to the best of my knowledge.

Date :

Place : Chennai

Signature

(THAMIZHVANAN .M)