

THAMJITH THAHA

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SUMMARY

Software engineer with 5 years of experience focused on frontend development. Skilled in building user-friendly interfaces with modern frameworks and tools. Also experienced in backend development, providing full-stack capabilities. Collaborated closely with cross-functional teams, including engineering, support, and sales, to enhance user experience and drive product initiatives.

SKILLS

- | | | | |
|--------------|--------|---------|--------------|
| • Typescript | • Zod | • OOPs | • Git |
| • MySql | • Java | • React | • SpringBoot |

EXPERIENCE

IBM, Kochi

Aug 2023 – Present

Senior Software Engineer

- Optimized Instana's onboarding workflow, achieving a 40% faster agent installation, boosting user efficiency and overall satisfaction immediately post-implementation.
- Revamped Instana UI with IBM's Carbon components, significantly improving design consistency and usability, resulting in a reduction in user support tickets.
- Led a team of 3 engineers to implement a seamless “Share and Invite” feature, enabling users to seek assistance from others effectively. This initiative improved user collaboration and engagement across the platform.
- Added OTel pages for installing the OpenTelemetry (OTel) collector and for displaying detailed metrics and information reported by the installed collector, enhancing observability and platform insights.

InApp, Thiruvananthapuram

Mar 2022 – Aug 2023

Senior Software Engineer

- Improved an Electron application for Intuitive's da Vinci surgical robot, enhancing user experience by providing seamless access to course materials.
- Engineered Micro Frontend applications with React.js and Webpack, enabling modular functionality and interoperability across various platforms.
- Designed and implemented a comprehensive SaaS application to optimize the daily operations of a law firm, facilitating efficient management of case records, documents, appointments, schedules, targets, deadlines, and accounting.
- Created a real-time progress bar component using React, which interacts with Django's Celery backend via WebSocket to dynamically display the ongoing status of backend tasks.

Vanilla Networks, Thiruvananthapuram

Feb 2020 – Mar 2022

Software Engineer

- Developed an integrated logistics solution for an Australian 3PL company, replacing third-party systems and directly integrating with major carriers like TNT, UPS, FedEx, DHL, and AusPost. This innovation reduced operational costs by 20%.
- Revamped a legacy server-side rendering application to a modern React-based solution, enhancing user experience and significantly boosting Google Analytics scores.

EDUCATION

University of Kerala, Thiruvananthapuram

AUG 2016 – Apr 2019

Bachelor of Computer Application