Report on Student Feedback Analysis

1. Introduction

The purpose of this project is to analyze student feedback data collected for various academic aspects of a course. The dataset contains responses on multiple criteria such as teaching effectiveness, use of presentations, structuring of the course, and willingness to solve doubts.

The key goals of the analysis are:

- To clean and preprocess the dataset.
- To calculate and visualize average scores for each feedback criterion.
- To derive overall student satisfaction.
- To identify strengths and weaknesses in teaching.
- To explore potential advanced insights such as sentiment analysis (if text comments were available).

2. Dataset Overview

- File name: student feedback.csv
- Entries: 1001 responses (rows).
- Columns (10 total):
- 1. Student ID Unique identifier for each student.
- 2. Well versed with the subject
- 3. Explains concepts in an understandable way
- 4. Use of presentations
- 5. Degree of difficulty of assignments
- 6. Solves doubts willingly
- 7. Structuring of the course
- 8. Provides support for students going above and beyond
- 9. Course recommendation based on relevance
- All columns except IDs are **numeric ratings** (scale: 1–10).

3. Data Preprocessing

- Dropped unnecessary column Unnamed: 0 (index column).
- Converted all rating fields to numeric (ensuring no string/invalid values).
- Verified there were no missing values.
- Added a derived column: Overall Score = mean of all rating criteria per student.

4. Exploratory Data Analysis (EDA)

4.1 Descriptive Statistics

| Metric | Min | Max | Mean | Std Dev |
|----------------|-----|-----|------|---------|
| Ratings (1–10) | 1 | 10 | ~7.2 | ~1.3 |

Observation: Most feedback scores are above 6, suggesting overall positive responses.

4.2 Average Rating by Feedback Criterion

- Top-rated criteria:
- *▶ Well versed with the subject* (~8.1)
- ➤ Explains concepts in an understandable way (~7.9)
- Lowest-rated criterion:
- ➤ Degree of difficulty of assignments (~6.4)

Visualization: A horizontal bar chart shows average ratings per criterion.

4.3 Distribution of Overall Scores

- Overall feedback scores range between 4.5 and 9.5.
- The majority of students scored the course 7–9, showing strong satisfaction.

Visualization: Histogram with KDE shows a bell-shaped curve skewed towards higher satisfaction.

4.4 Correlation Analysis

- High correlation between:
- Well versed with the subject and Explains concepts clearly.
- > Support for students and Course recommendation.

Interpretation: Students are more likely to recommend a course if they feel supported.

5. Key Insights

1. Strengths:

- Faculty knowledge and subject expertise are highly appreciated.
- > Teaching clarity is strong.

2. Weaknesses:

- Assignments are considered difficult relative to other aspects.
- > Course structuring shows room for improvement.

3. Overall Satisfaction:

- Most students rated the course positively (7+).
- Recommendation rates align strongly with supportive teaching practices.

6. Advanced (Optional) – Sentiment from Comments

If the dataset included open-text responses like "What did you like/dislike about the course?", we could enhance the analysis with:

- Word Cloud: Identify frequent words (e.g., "assignments," "clear," "support").
- Sentiment Analysis:
- ➤ Using TextBlob/NLTK to classify comments as positive, neutral, or negative.
- ➤ Compare sentiment with numeric ratings (e.g., Are lower assignment scores linked with negative comments?).

Since this dataset contains **only numeric ratings**, this step remains a **potential extension** for future datasets.

7. Conclusion

The analysis indicates that the course and teaching quality are generally well-received, with strengths in subject knowledge and teaching clarity. However, assignments are perceived as relatively difficult, and course structure can be further refined.

Implementing feedback from these findings can help:

- Balance assignment difficulty.
- Provide better structure and pacing to the course.
- Reinforce student support systems.

This approach ensures continuous improvement and enhances overall student satisfaction.