



Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

This software makes easier to track our donors

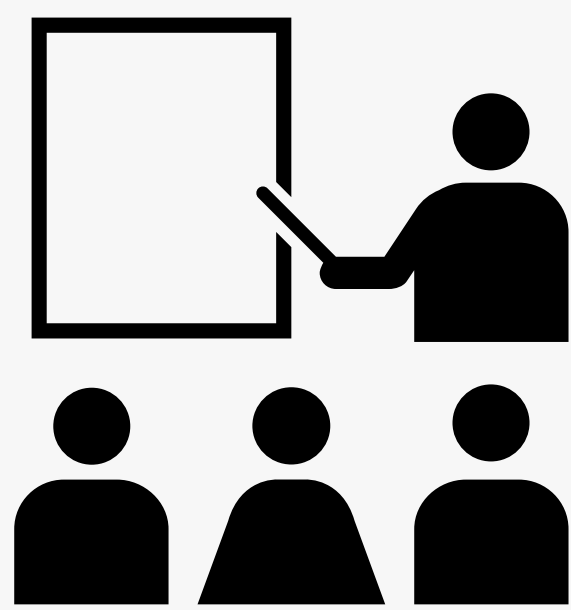
Helps to track expenses related to educational programmes

I'm worried to financial reports

How to generate donor receipt?

How to manage our donations?

Is it possible to track all expenses?



Edu connecet learning centre

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Classify the donors receipts

Making records for each ttransaction

It helps financial transparency

Feeling stressed for network issues

Lack of clarity

Helps to improve my efficiency



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?