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Thang Nguyen

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EDUCATION

Toronto Metropolitan University (Formerly Ryerson University)   **Graduating May 2026**

B.S Computer Science (Co-op)   *Toronto, ON*

- Relevant coursework: Computer Science I and II, Computer Organization I and II.
- Current Term GPA: 3.75

PERSONAL PROJECTS

PostUrThought.vercel.app   **Feb 2023**

- Developed **Full-Stack** web application using **NextJS 13** (**React** framework) with **Google Authentication** set up, **TypeScript** support and **CRUD** features.
- Creating custom back-end **API** through **Axios** for fetch, find and manipulate data to **Railway** Cloud Database.
- Utilized **Toast** library for interactive notification that provides instant feedbacks and improve user experience.
- Automatically cached website with **TanStack Query** when post, comment is created and deleted.
- Implemented search functionality for post based on keywords and responsive design with **TailWind CSS**.
- Connected to a **PostgreSQL** database using **Prisma** for efficient data management.

reactnote-thang.vercel.app   **Feb 2023**

- Built a note application with a clean and intuitive interface using **Tailwind CSS** framework and **React** Router DOM.
- Implemented search functionality within the note to allow faster search of Titles based on keywords.
- Utilized array map and filter method for quickly rendering data list and UUID for unique ID on each note.

thang-nguyen.ca   **Nov 2022 – Jan 2023**

- Developed a website using **React**, **HTML**, **CSS**, and **TypeScript**, implementing useState and useEffect hooks to manage sections within the navbar and a theme toggler for light/dark mode.
- Utilized array map method to render dynamic data lists on the website efficiently.
- Implemented CSS media queries for a responsive design that adapts to various screen sizes.
- Constructed website structure and layout using functional components in **JSX** files for easy management and updates to the user interface.

WORK EXPERIENCE

Kraken Digital Asset Exchange (Remote Work)   **March 2022 – Dec 2022**

Client Engagement Specialist   *San Francisco, CA*

- Engaged with over 50 clients daily to assist with account creation, position open for trading, account access, deposit and withdrawal of cash and cryptocurrency, payment error and server status.
- Identified real-time bugs that clients encountered and problems clients had using internal resources to provide fast, accurate responses and achieve an excellent resolving time of around 10 minutes or less.
- Reviewed client's ongoing ticket on Zendesk and escalated to the relevant department while documenting issues and updating that client while ensuring the matters were being expedited and resolved.

SKILLS

- **Languages**   HTML, CSS, JavaScript(ES6+), Python, Java, TypeScript, Postgresql
- **Libraries/Framework.**   React, NextJS, Tailwind CSS, ExpressJS, NodeJS, Prisma
- **Tools**   Bash, Git, Confluence, VS Code, Slack, Zendesk, Windows, Mac OS, Linux, Railway