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Tiếp lợi thế, nối thành công
NỀN TẢNG CÔNG NGHỆ TUYỂN DỤNG THÔNG MINH
Ứng viên: Cấn Minh Hiếu | Nguồn: tuyendung.topcv.vn

CAN MINH HIEU

BUSINESS ANALYST FRESHER

CONTACT

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EDUCATION

09/2021 - Present
Ha Noi Open University (HOU)
Engineer's degree | Information Technology

SKILLS

Technical Skills

- System Analysis And Design
- Documentation
- Wireframing
- UML, BPMN
- Project management
- Data Modeling

Tools

- Figma, MS Project, MS Office, Draw.io, Jira

Soft skills

- Problem-solving
- Logical Thinking
- Independent and teamwork capability
- Adaptability

PROFILE

I am a final-year Software Engineering student with a strong passion for research and business analysis.I am seeking opportunities to apply my expertise and analytical skills to create tangible value for businesses while continuously learning, enhancing my mindset, and gaining practical experience. With my quick adaptability and ability to thrive in any environment, I am ready to contribute and dedicate myself to the long-term success of the company.

WORK EXPERIENCE

CÔNG TY CP GIẢI PHÁP CNTT QUỐC TẾ (Inter ITS) 02/2025 - 07/2025
Business Analyst Intern - full time

- **Responsibilities :**
  - Analyze business processes, support the collection of requirements and expectations from clients and end-users, ensuring the accuracy and completeness of information.
  - Participate in supporting the development of products in the telecommunications field (CPaaS ITS, MY ITS, Viettel Wi-Fi).
  - Contribute to business analysis, UI/UX support, and process improvement for the fire protection equipment website project GTEL | GEIC.
  - Assist in analyzing current business processes and propose improvement solutions to optimize business operations.
  - Join project team meetings, assist in updating progress, and report work outcomes.
  - Perform other tasks as assigned by superiors.
- **Link Demo :** Work Progress and Accomplishments at Inter ITS

PROJECTS

F5 Jobs 09/2024 - 12/2024

Requirement Gathering and Analysis for the F5 Jobs Online Job Marketplace Software Development Project

- **Team size :** 5 members
- **Responsibilities :**
  - Team Leader, responsible for ideation, implementation planning, and task delegation to team members.
  - Analyze and refine the collected requirements in detail.
  - Create Sketches and Wireframes for the project.
  - Write specification documents including business requirements, user requirements, and system requirements.
  - Collaborate and problem-solve with team members.
- **Tools :** Figma, MS Office, Draw.io
- **Link Report Demo :** Project F5 Jobs Online Job Marketplace

- Critical Thinking
- Thinking Outside the Box

REFERENCE

English: Ability to read and understand technical documents (TOEIC 725)

Simplilearn Certificate Course:
“Business Analysis Basics"
“Introduction to CCBA”

LinkedIn Certificate Course:
“Business Analysis Foundations"

Movie Ticket Management Software 06/2024 - 09/2024

Demo of a Movie Ticket Management Website Application for Cinemas with Basic Features

- **Team size :** 11 members
- **Responsibilities :**
  - Team leader, Created and designed report documents and delivered presentations.
  - Plan the implementation of detailed dev requirements, directly participate in the stages of the software development process
  - Create documents Analyzing business processes
  - Participate in creating detailed system analysis documents
  - Build summary documents for the project team
  - Collaborate and solve problems with members
- **Technologies :** MS Office, Draw.io, ASP.NET, MS SQL Sever
- **Link Report Demo :** Project Movie Ticket Management Software

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